

Fundamentals of Governance Program



The Osborne Group
20 Years of Executive Performance on Demand

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G. Ross Baker

Dr. Ross Baker is a professor in the Institute of Health Policy, Management and Evaluation at the University of Toronto where he teaches and carries out research on patient safety, quality improvement strategies and leadership and organizational change.

Ross has extensive experience in the design and implementation of effective governance practices to improve patient safety and service quality. His 2009 research, published in *Healthcare Quarterly*, served as the basis for the Governance Toolkit (Effective Governance in Quality and Patient Safety) and a course for trustees developed by the Canadian Patient Safety Institute and Canadian Health Services Research Foundation, offered across Canada.

Sue Davey

Sue has provided leadership in the areas of planning, policy development and program service design in a variety of primary care settings and has comprehensive knowledge and expertise in government relations and funding methods. Sue specializes in not-for-profit agency management and program planning, design and delivery.

Sue is very familiar with the primary care sector having led the government's expansion of community health centres and integration of midwifery services into the health system. She led the planning, funding and implementation of community-based diabetes education programs and participated in the early planning of the family health team model.

Sue has extensive knowledge of Nurse Practitioner Led Clinics and has worked closely with FHTs and NPLCs in business operations, capital planning, and program design and delivery.

James Nininger

Dr. Nininger was CEO of the Conference Board of Canada for 23 years.

Dr. Nininger has been actively involved in corporate governance throughout his career. He has served on the Board of Directors of Power Corporation of Canada, where he chaired the audit committee and served on the compensation committee, and the Board of Directors of Canadian Pacific Railway Company, where he served on the safety and environment committee and the management resources and compensation committee. He currently serves on the Board of Management of the Canada Revenue Agency.

Dr. Nininger has had a specific interest in the governance of health organizations. He served on the Board of The Ottawa Hospital where he helped to design a new governance model and was involved in its implementation. He also served on the founding Board of the Canadian Patient Safety Institute, the Community for Excellence in Health Governance and more recently has served that organization as a faculty member on seminars on the role of the Board in quality and safety.

Most recently, Dr. Nininger served as Chair, Governance Review Task Force which examined the governance of the Alberta Health System. The Task Force, appointed by the Minister of Health in Alberta in May 2012, issued its report in December 2012. In 2013, he served as a member of the Governance Review Task Force for the Canadian Cancer Society.

Tom Philpott

Tom has had a varied career in the health sector, including strategy, governance, and project management. He was the first Executive Director of the Community for Excellence in Health Governance (CEHG), a national not-for-profit established to promote the sharing of best practices in governance. Under Tom's leadership, the organization also developed the first web-based distance learning program for health sector Board Members. The tools were developed with the principles of adult learning in mind, accounting for the older demographic of many community Board Members. Tom also co-authored with Melodie Zarzeczny a module specifically targeting the needs of Family Health Team.

Tom has also worked closely with Dr. Ross Baker on a report for the Canadian Patient Safety Institute on primary health care governance in Ontario.

Melodie Zarzeczny

Melodie is a thoughtful, experienced, energetic executive specializing in not-for-profit and small business. She has experience in the primary health care sector, and has worked with more than 30 Family Health Teams and Community Health Centres in the areas of strategic and business planning, team building, organizational review and design, and governance and accountability. She has provided extensive governance knowledge and training to FHTs across the province, and understands at a practical level what FHTs require to achieve improved governance.

In 2012, Melodie developed a governance module for Family Health Teams as part of the CEHG Governance Foundation Series.

She has presented on not-for-profit governance at several conferences and seminars (Miller Thomson, 2010; Imagine Canada, (2010); AFHTO, 2012).

She has recently completed the pilot testing of “Governing for Quality and Patient Safety” with the Canadian Healthcare Association and the Canadian Patient Safety Institute.