

MOVING BEYOND MEASUREMENT TO IMPROVEMENT: THE WORD FROM IHPs ABOUT WHAT IT TAKES

Over 200 Interprofessional Health Care Providers (IHPs) from more than a dozen professions participated in discussions about moving beyond measurement to improvement in team-based primary care. They shared what it would take to get even better than they already are.

*“It sounds like doing a lot of reports and statistics, when **it’s really about** the conversation and thinking of **practical things** to address it.”*

Here are some of those practical things IHPs said would help teams get even better!

MEASUREMENT



“Sometimes you look into what *can* be measured rather than what’s *meaningful*... We don’t want to track things that are irrelevant.”

- Evidence-based indicators
- Data-capture tools for EMR
- Data from ongoing monitoring of patient progress

INTERPROFESSIONAL COLLABORATION



“...it comes down to good communication and good team involvement -- getting everyone involved.”

- Full scope of practice for IHPs
- Clinical leadership for interprofessional collaboration and quality improvement
- Definition/education and measurement of Interprofessional Care

FIND/MAKE TIME



“I don’t have to rationalize ... if I am doing clinical work today or I am doing QI, because I am doing both at the same time.”

- Shrink QI projects to fit into everyday practice
- Focus QI on solving existing challenges
- Focus on preventative care

What’s next?

- ⇒ Get better EMR data to support improvement.
- ⇒ Define what collaboration is & how to tell what difference it makes to patients.
- ⇒ Build improvement into what teams are ALREADY doing every day.