



association of family  
health teams of ontario

# Welcome!

## **Members Town Hall on the QIDS Program**

Wednesday, August 21, 2013

12:00pm to 12:45pm

### **Audio**

- Dial: (647) 497-9416
- Toll-free: 1-888-952-7297
- Access Code: 969-381-144
- Audio PIN: Shown in Audio Pane

*Note: If you choose to join via VoIP, you will need speakers to listen to the webinar and a microphone to speak.*

# Objectives for Today

1. Exchange information on QIDS program status and implementation activity
2. Highlight implementation support available to host and partner FHTs
3. Get your input on the QIDS Steering Committee
4. Canvas suggestions on next steps and address frequently asked questions



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# The QIDS Initiative in Context

## AFHTO's mission:

To support members as their advocate, network and resource centre to support them in improving and delivering care

## Strategic priority identified by members in 2010:

Measuring and improving the quality of care delivered

**Why?** To deliver greater value for patients and the public AND  
To demonstrate the evidence of this greater value

Taking up the challenge to form partnerships, pick priorities and share data to tell our story will **strengthen the case for future investment** and more flexible and outcome oriented funding and accountability systems



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# Current Status (1)

- 33 FHTs approved for a total of 34 FTE QIDS Specialists positions
- With only a few exceptions, “Host” FHTs are expected to share QIDS Specialist positions with partners:
  - Clusters based on planning submissions and subsequent discussions with ministry
  - Up to 8 additional FHTs in some groupings
  - Total of ~110 potential partners identified
- Approval expected shortly for central AFHTO team



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# Current Status (2)

- Standard funding for QIDS Specialists positions:
  - \$75,000 in salary/fte
  - 20% benefits
  - \$3,500 office furnishing and equipment
  - \$4,200 im/it
- Funded at full year rate
- Other costs:
  - Travel, start-up and other reasonable costs for 13-14 to be funded from under-spending in salaries-- This early phase to be used to get better sense of travel, rent, insurance and other on-going costs
  - Ministry has promised timely, consistent approvals

# Current Status (3)

- Accountability agreement is silent on numbers and precise nature of partnership:
  - Have been cases where groupings were news to the principals
  - Ministry has indicated it will be flexible, but expects to be kept informed
  - While not ideal from a transparency standpoint, this situation does provide partners and hosts with scope to have pragmatic discussion of what can work (and when)



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# Implementation Support

Active working groups:

- Partnership agreements
- Recruitment and screening
- Orientation and Training

7. To what extent would your FHT benefit from a collective approach to develop: (select one rating for each, where 0 = not at all, 1 = very little, 2 = some, 3 = a lot)

	not at all	very little	some	a lot	Rating Average	Rating Count
Standardized components of QIDSS job descriptions	0.0% (0)	8.7% (2)	43.5% (10)	47.8% (11)	2.39	23
Coordinated advertising/application process (to make it easier for candidates to apply to multiple positions)	20.8% (5)	20.8% (5)	25.0% (6)	33.3% (8)	1.71	24
Coordinated screening/assessment of technical and analytical skills of candidates	8.3% (2)	37.5% (9)	25.0% (6)	29.2% (7)	1.75	24
Coordinated QIDSS orientation + training	0.0% (0)	8.3% (2)	45.8% (11)	45.8% (11)	2.38	24

# Partnership Agreements

- Many useful precedents found – please keep sending them along
- Templates being developed to assist partners– working drafts are on site and can be adapted to local circumstances
- Drafting focused on four “domains”
  - Defining the partnership (MOU)
  - Operational agreement
  - Data sharing
  - Relationship to the provincial team
- Strategic opportunity– chance for FHTs to show funders commitment to concerted action – foundation for future and investment.



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# Recruitment

- Recruitment support:
  - Ad copy
  - Detailed job description
  - FHT job board with general ads out on high-volume sites (Workopolis etc) to pull in traffic
  - Sample questions for Host or Employer FHTs
  - More?



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# Steering Committee (QSC)

“Quality Improvement Decision Support Steering Committee”

= QSC

## ***Purpose:***

*Set specific project priorities and objectives to advance best practice and optimize performance measurement capacity across the FHT sector*

[\(See AFHTO website for DRAFT Terms of Reference\)](#)

- Ideally 7-9 members
- + non-voting ex officio (MOHLTC, eHealth and other representation under discussion)



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# Steering Committee (QSC)

Nominations-- Key considerations:

- Ability to speak for field on priorities (legitimacy)
- Reflective or different regions, governance types and professions (similar to AFHTO Board make up)
- Interest, ability to make time available (~monthly)
- Content knowledge:
  - Strategy and planning
  - Measurement, Informatics
  - Quality improvement
  - Governance and standards
  - EMR/vendor management
  - Capacity building, knowledge management

***Suggestions welcome! (Use the question pane or e-mail [tim.burns@afhto.ca](mailto:tim.burns@afhto.ca))***



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# QSC – Process and timing

- AFHTO Board to determine final slate and select chair
- Proposal (based on the above with your suggestions) to Board for its September 11
- Nominations from all members/FHTs week of Sept 16<sup>th</sup>
  - Gathered via survey monkey (simplified but similar to Board nomination process)
- (Ideally) First full meeting October 21 in conjunction with AFHTO conference



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# Looking Ahead

- QSC:
  - First meeting – October 21 (tbc)
  - Priorities and roadmap document – December/January?
- AFHTO provincial team (2-3 additional fte) mid-October
- QIDS Specialists:
  - Hire-up– through October
  - Orientation and training program -- initiated Oct/Nov
- AFHTO Annual Conference Oct 22, 23–
  - Leadership and governance for quality
  - Using Data to Improve Care
  - Meaningful use of EMRs
  - EMR vendor sessions
- QIP guidance documents late 2013, refresh Q1 2014



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# Wrap-up



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## Thank you

For more information please refer to the *QIDS Program Resources* on the AFHTO Members' Only website:

- <http://www.afhto.ca/category/members-only/library/qids/>

Contact Tim Burns with questions on the QIDS Program:

- Phone: (647) 234-8738
- E-mail: [tim.burns@afhto.ca](mailto:tim.burns@afhto.ca)



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