



# Medical Directives and Team Development

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# Objectives

- Team development
- Essential components
- Accountabilities
- Make one
- Take some home

# I have no cases



# What's with these allied health already?



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# Enter Medical Directives...

- Effect on team / office
  - Mutual understanding of roles / competencies
  - Development of trust
  - Positive feelings as work shifted
- Effect on care
  - More patients rostered
  - Patients likely more satisfied
  - Patients likely more informed
  - More time for urgent patients



# Pharmacist Statistics

	<b>2009 Q3 Oct-Dec</b>	<b>2010 Q3 Oct - Dec</b>	<b>2011 Q2 Jul-Sep</b>
Patients seen	76 1.2 daily	307 4.8 daily	563 8.9 daily
Drug queries answered	?	93	110



# Definition

- “a written physician’s order for one or a series of medical procedures, treatments and/or interventions that may be performed by AHP’s for a range of patients who meet specific criteria”



# Components

- Define an intervention
- Outline clinical circumstances
- Outline physician orders
- Identification of relevant resources (eg. policies / references)



# Components

- Identify personnel / competencies
- Consent process?
- Define time parameters for quality review
- Authorizations



## Doctor's Orders

- Patient-specific
- Time-limited
- Written or verbal

## Medical Directives

- Intended for a group or population of patients
- Effective for extended period of time
- Always written



# Accountabilities

- Physician: overall patient outcomes, including their own decisions related specifically to a directive
- AHP: decision to proceed with provision of intervention
- Organization: formulation; maintenance; provision of education for certification / re-certification



# Directives as Physician Orders

- Competence requirements must be determined by physicians with related clinical expertise

# Happy team!



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# References

[http://www.cna-nurses.ca/CNA/documents/pdf/toolkit/Medical\\_Directives.pdf](http://www.cna-nurses.ca/CNA/documents/pdf/toolkit/Medical_Directives.pdf)

College of Registered Nurses of Nova Scotia and College of Physicians and Surgeons of Nova Scotia

<http://www.mdguide.regulatedhealthprofessions.on.ca/templates/default.asp>



# Questions?

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# *North York* Family Health Team

## **Our Vision**

"Enhance primary healthcare, interdisciplinary learning, and clinical research to improve the health of North York Family Health Team's diverse patient population."

## **Our Mission**

"To provide accessible, patient-focused, and family-centred primary healthcare through an interdisciplinary team committed to transforming health knowledge into best practices."

## **Our Values**

"Patient and family centred care - Teamwork – Continuous Learning – Communication"

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