

afhto DATA TO DECISIONS 4.1: Results

Below is a comparison of D2D 4.1 results with other available rates from various data sources at the provincial and/or national level. This information, along with the D2D 4.1 report, can be used for goal setting activities by teams. *Thresholds for performance* on each of the 14 indicators included in the quality roll-up indicator been set at the 25th and 75th percentile of the data submitted for this iteration.

- Indicators that are not yet meeting the lower threshold are areas to give priority consideration for quality improvement.
- Indicators scoring within the minimum and maximum range are performing within accepted norms but have *room for improvement*.
- Indicators scoring above the maximum threshold tell you that your team can look to other priorities for improvement efforts.

Indicator	Total teams contributing data	D2D 4.1 average	D2D 4.1 Range		Threshold		Comparative rate	Source of comparative rate
			Min %	Max %	Min %	Max %		
Percent of patients able to get an appointment on the same or next day when sick	96	51.7	20.4	94.1	41.2	61.0	43.6	Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2016 - page 31
Percent of patients involved in decisions about their care as much as they want to be	100	90.1	69.2	99.2	87.1	94.0	85.9	Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2016 - page 35
Percent of patients satisfied with courtesousness of office staff	76	89.9	71	100	85.0	95.4	63-75	Conference Board of Canada – Final Report: An External Evaluation of the Family Health Team (FHT) Initiative - page 193
Percent of patients who can book an appointment within a reasonable time	73	76.5	47	100	69.3	86.0	79.4	D2D 4.0
Percent of primary care visits to patients' regular primary care provider	100	67.1	28.3	86.7	59.6	76.8	69.2	Administrative data (ICES) – all primary care in Ontario
Percent of primary care visits to patients' regular primary care provider TEAM	98	74.5	4.2	93.1	67.4	84.2	75.4	Administrative data (ICES) – all primary care in Ontario

Figures as of February 23, 2017

Indicator	Total teams contributing data	D2D 4.1 average	D2D 4.1 Range		Threshold		Comparative rate	Source of comparative rate
			Min %	Max %	Min %	Max %		
Percent of eligible patients screened for colorectal cancer	110	68.5	46.1	81.6	64.0	73.3	64.2	Administrative data (ICES) – all primary care in Ontario
Percent of eligible patients screened for cervical cancer	106	66.1	21	84.3	61.9	71.9	58.9	Administrative data (ICES) – all primary care in Ontario
Total healthcare system cost with adjustment to reflect age/sex/complexity of patients.	91	\$ 2,472	\$1,669	\$3,234	\$2,277	\$2,622	\$2,392	Administrative data (ICES) – all primary care in Ontario (Patient cost change to one patient year for D2D 4.0 from two patient years for D2D 3.0)
Percent of patients with an acute inpatient hospital stay who have a subsequent non-elective readmission within 30 days after discharge	108	5.7	15.5	1.6	6.1	5	5.50	Administrative data (ICES) – all primary care in Ontario
Percent of eligible children immunized according to the PHAC recommendations	73	62.5	5.9	100	51.5	80.2	73-91	Public Health Agency of Canada – Vaccine Coverage in Canadian Children: Results from the 2013 Childhood National Immunization Coverage Survey
Diabetes Care (composite score including timing and level of blood pressure and blood sugar tests)	75	63.7	24.4	90.3	57.2	70.0	63.3	D2D 4.0
SAMI score (a reflection of complexity of patient needs for primary care)	105	0.98	0.71	1.19	0.91	1.06	0.99	Administrative data (ICES) – all primary care in Ontario
EMR data quality (based on documentation of smoking status and cancer screening and coding of diabetes patients)	57	0.78	0.44	0.99	0.71	0.89	0.79	D2D 4.0 -- based on cervical and colorectal cancer screening, smoking status and coded diabetic patients

Figures as of February 23, 2017

D2D 4.0 Comparator Data

Indicator	Total teams contributing data	D2D 4.0 average	D2D 4.0 Range		Threshold		Comparative rate	Source of comparative rate
			Min %	Max %	Min %	Max %		
Percent of patients able to get an appointment on the same or next day when sick	92	51.9%	20.8	93.2	55.2	72.7	44.3%	Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2015 - page 42
Percent of patients involved in decisions about their care as much as they want to be	101	90.8%	73.3	100	76.2	89.6	83%	Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2015 - page 45
Percent of patients satisfied with courteousness of office staff	78	89.5%	45.9	100	82.9	93.1	63-75%	Conference Board of Canada – Final Report: An External Evaluation of the Family Health Team (FHT) Initiative - page 193
Percent of patients who can book an appointment within a reasonable time	68	79.4%	50	100	72.8	88.2	82.7%	D2D 3.0
Percent of primary care visits to patients' regular primary care provider	93	67.7%	33.3	87	52.8	66.3	70.1%	Administrative data (ICES) – all primary care in Ontario
Percent of primary care visits to patients' regular primary care provider TEAM	73	75.7%	34.6	93.5	65	78.1	76.1%	Administrative data (ICES) – all primary care in Ontario
Percent of eligible patients screened for colorectal cancer	104	66.4%	22.7	82.8	61.3	71.3	58.9%	Administrative data (ICES) – all primary care in Ontario
Percent of eligible patients screened for cervical cancer	103	65.7%	27	84.6	62.2	78.6	58.9%	Administrative data (ICES) – all primary care in Ontario

Indicator	Total teams contributing data	D2D 4.0 average	D2D 4.0 Range		Threshold		Comparative rate	Source of comparative rate
			Min %	Max %	Min %	Max %		
Total healthcare system cost with adjustment to reflect age/sex/complexity of patients.	91	\$2,573	\$1,644	\$5,306	N/A	N/A	\$2,398	Administrative data (ICES) – all primary care in Ontario (Patient cost change to one patient year for D2D 4.0 from two patient years for D2D 3.0)
Percent of patients with an acute inpatient hospital stay who have a subsequent non-elective readmission within 30 days after discharge	104	5.8	9.3	3.7	5.8	4.3	5.5%	Administrative data (ICES) – all primary care in Ontario
Percent of eligible children immunized according to the PHAC recommendations	72	66.3%	21.6	100	71.8	88.5	73-91% (depending on the antigen)	Public Health Agency of Canada – Vaccine Coverage in Canadian Children: Results from the 2013 Childhood National Immunization Coverage Survey
Diabetes Care (composite score including timing and level of blood pressure and blood sugar tests)	69	63.3%	6	87	N/A	N/A	64.9	D2D 3.0
SAMI score (a reflection of complexity of patient needs for primary care)	102	0.99	0.7	1.2	N/A	N/A	0.99	Administrative data (ICES) – all primary care in Ontario
EMR data quality (based on documentation of smoking status and cancer screening and coding of diabetes patients)	62	0.79	0.28	1.00	N/A	N/A	0.69	D2D 3.0 -- based on cervical and colorectal cancer screening and smoking status

D2D 3.0 Comparator Data

Indicator	Total teams contributing data	D2D 3.0 results	D2D 3.0 Range	Threshold (min – max)	Comparative rate for D2D 3.0	Source of comparative rate
Percent of patients able to get an appointment on the same or next day when sick	97	54.2%	17.3-95%	55.2-72.7%	44.3%	Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2015 - page 42
Percent of patients involved in decisions about their care as much as they want to be	101	89.7%	65.6-100%	76.2-89.6%	83%	Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2015 - page 45
Percent of patients satisfied with courteousness of office staff	67	89.5%	57.7-100%	82.9-93.1%	63 to 75%	Conference Board of Canada – Final Report: An External Evaluation of the Family Health Team (FHT) Initiative - page 193
Percent of patients who can book an appointment within a reasonable time	55	81.8%	50.0-100%	72.8-88.2%	82.7%	D2D 2.0
Percent of primary care visits to patients' regular primary care provider	88	64.0%	18.9-90.4%	52.8-66.3%	66.9%	Administrative data (ICES) – all primary care in Ontario
Percent of primary care visits to patients' regular primary care provider TEAM	87	73.7%	42.7-91.9%	65-78.1%	73%	Administrative data (ICES) – all primary care in Ontario
Percent of eligible patients screened for colorectal cancer	100	63.6%	21.0-84%	54.1-71.5%	58.5%	Administrative data (ICES) – all primary care in Ontario and Cancer Care Ontario determined rate through various data sources from Health Quality Ontario – Measuring up 2015 – page 47
Percent of eligible patients screened for cervical cancer	98	69.3%	36.9-86%	62.2-78.6%	62% & 63%	Administrative data (ICES) – all primary care in Ontario and Cancer Quality Council of Ontario – Cervical Cancer Screening Participation

Figures as of February 23, 2017

Indicator	Total teams contributing data	D2D 3.0 results	D2D 3.0 Range	Threshold (min – max)	Comparative rate for D2D 3.0	Source of comparative rate
Total healthcare system cost with adjustment to reflect age/sex/complexity of patients.	99	\$4,203.76	\$2,834.30-\$7,410.00	N/A	\$3,990	Administrative data (ICES) – all primary care in Ontario
Percent of patients with an acute inpatient hospital stay who have a subsequent non-elective readmission within 30 days after discharge	96	5.5%	2.0-9%	5.8-4.3%	5.4%	Administrative data (ICES) – all primary care in Ontario
Percent of eligible children immunized according to the PHAC recommendations	81	62.7%	12.7-100%	71.8-88.5%	73-91% (depending on the antigen)	Public Health Agency of Canada – Vaccine Coverage in Canadian Children: Results from the 2013 Childhood National Immunization Coverage Survey
Diabetes Care (composite score including timing and level of blood pressure and blood sugar tests)	72	64.9%	23.0-94.6%	N/A	N/A	No comparator data available
SAMI score (a reflection of complexity of patient needs for primary care)	101	0.99	0.7-1.2	N/A	1-1.8 (depending on type of primary care model)	ICES – Comparison of Primary Care Models in Ontario – page 20
EMR data quality (based on documentation of smoking status and cancer screening)	82	0.69	0.1-1.0	N/A	0.9	D2D 2.0 -- based only on cervical cancer screening documentation

D2D 2.0 Comparator Data

Indicator	Total teams contributing data	D2D 2.0 results	D2D 2.0 Range	D2D 2.0 Comparative rate	Source of comparative rate
Percent of patients able to get an appointment on the same or next day when sick	88	56.0%	7.1%-99.7%	45.3%	Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2014 - page 35
Percent of patients involved in decisions about their care as much as they want to be	90	88.7%	63%-100%	85%	Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2014 - page 42
Percent of patients satisfied with courteousness of office staff	30	90.6%	74.9%-100%	63-75%	Conference Board of Canada – Final Report: An External Evaluation of the Family Health Team (FHT) Initiative - page 193
Percent of patients who can book an appointment within a reasonable time	28	82.7%	46.5%-98.6%	N/A	No comparator data available
Percent of primary care visits to patients' regular primary care provider	82	64.5%	14.5%-84.8%	66.90%	Administrative data (ICES) – all primary care in Ontario
Percent of primary care visits to patients' regular primary care provider team	84	74.1%	42.7%-84.8%	73%	Administrative data (ICES) – all primary care in Ontario
Percent of eligible patients screened for colorectal cancer	87	64.4%	32.3%-84%	57.8%	Administrative data (ICES) – all primary care in Ontario and Cancer Care Ontario determined rate through various data sources from Health Quality Ontario – Measuring up 2014 – page 44
Percent of eligible patients screened for cervical cancer	86	69.5%	30.9%-86%	62% & 63%	Administrative data (ICES) – all primary care in Ontario and Cancer Quality Council of Ontario – Cervical Cancer Screening Participation

Figures as of February 23, 2017

Indicator	Total teams contributing data	D2D 2.0 results	D2D 2.0 Range	D2D 2.0 Comparative rate	Source of comparative rate
Total healthcare system cost with adjustment to reflect age/sex/complexity of patients.	80	\$4,117.31	\$2,856 - \$7,410	\$3,990	Administrative data (ICES) – all primary care in Ontario
Percent of patients with an acute inpatient hospital stay who have a subsequent non-elective readmission within 30 days after discharge	85	5.6%	2.3% - 9%	5.40%	Administrative data (ICES) – all primary care in Ontario
Percent of eligible children immunized according to the Preventive Care bonus criteria	66	74.0%	18.1%-100%	76.5-96.2% (depending on the antigen)	Public Health Agency of Canada – Vaccine Coverage in Canadian Children: Results from the 2011 Childhood National Immunization Coverage Survey
SAMI score (a reflection of complexity of patient needs for primary care)	82	0.99	0.81-1.23	0.95-1.84 (depending on type of primary care model)	ICES – Comparison of Primary Care Models in Ontario – page 20
EMR data quality	49	0.9	0.37-1.59	N/A	No comparator data available