

Using Phone or Email Encounter Headings in Accuro

Courtesy of North York FHT

Why this is important

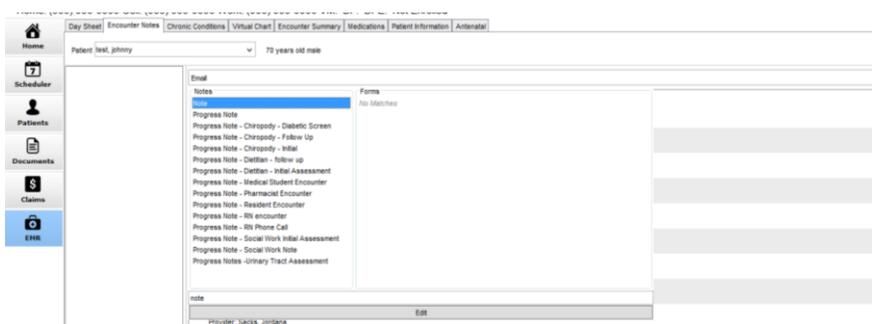
It is difficult at times to identify the type of encounter in the EMR. Did an IHP see the patient? Did a Resident see the patient? Was this a clinic visit, a phone encounter, a home visit, an email?

This is important for measuring out of office encounters and impact that the Inter-professional care has on patient outcomes,

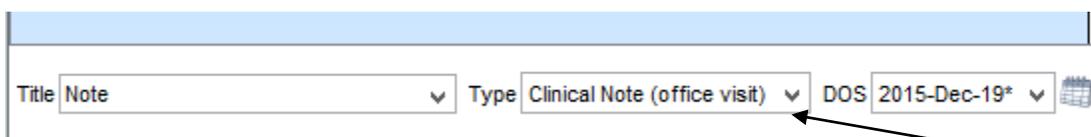
Adding Headers to Encounters makes it possible to identify these patients

Here's how to do it

Start your encounter. The most common type is a "note". Pick one to start.

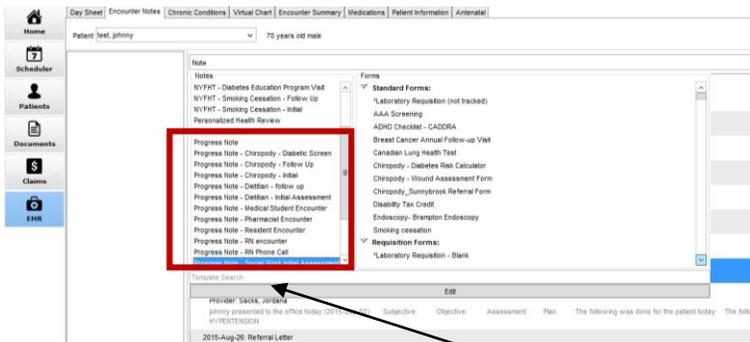


When it loads, you will see on the bottom that it is a "clinical note (office visit)"



If it is something different, like a **phone visit**, email or home visit, you can change this by using the drop down menu.

There are many different progress notes to choose from for IHPs, and all of them have “clinical note (office visit)” to show that it was an in office visit.



To quickly enter a Phone or Email visit, just search for this at the bottom, then pick the one you want.



It will automatically enter the right type



It will also show as the correct type of encounter in your Encounter notes and virtual chart. You can give email, home or phone encounters a different color in the Virtual chart if you like.

