

- 1: **Appointment Date** In the Last 1 Year *AND* **Appointment Type** Contains 'PHONE' *AND* **Appointment Reason** Contains 'DISCHARGE' *AND* **Appointment No Show** = False
- 2: **Appointment Date** In the Last 1 Year *AND* **Appointment Type** Contains 'PHONE' *AND* **Appointment No Show** = False *AND* **Appointment Note** Contains 'DISCHARGE'