

2012-2013 influenza season - feedback

What sector of the health system do you work in?

Please select the most appropriate options

	Yes	No
Public health	<input type="checkbox"/>	<input type="checkbox"/>
Pre-hospital/ Emergency Medical Services	<input type="checkbox"/>	<input type="checkbox"/>
Primary health care	<input type="checkbox"/>	<input type="checkbox"/>
Hospital – emergency department	<input type="checkbox"/>	<input type="checkbox"/>
Hospital – in patient ward	<input type="checkbox"/>	<input type="checkbox"/>
Hospital – critical care	<input type="checkbox"/>	<input type="checkbox"/>
Hospital – other	<input type="checkbox"/>	<input type="checkbox"/>
Long-term care	<input type="checkbox"/>	<input type="checkbox"/>
Home care	<input type="checkbox"/>	<input type="checkbox"/>
Pharmacy	<input type="checkbox"/>	<input type="checkbox"/>
Other	<input type="checkbox"/>	<input type="checkbox"/>

From your perspective, did this year's influenza season impact the health system and/or health of Ontarians differently than in the past few influenza seasons?

- Yes
- No

If Yes, from your perspective in what ways was this influenza season different than past seasons?

- More people were sick illness related to seasonal influenza and in need of clinical assessment and outpatient treatment

- Less people were sick and in need of clinical assessment and outpatient treatment
- More people were sick and needed to be admitted to hospital for treatment
- Less people were sick and needed to be admitted to hospital for treatment
- More antiviral medication was prescribed for treatment and/or prophylaxis
- Less antiviral medication was prescribed for treatment and/or prophylaxis
- More people got sick over a short period of time
- Different demographic of patents got sick - if Yes, which population groups?
- More health worker absenteeism due to illness
- Less health worker absenteeism due to illness
- More influenza vaccine was administered to health workers
- Less influenza vaccine was administered to health workers
- More influenza vaccine was administered to clients/ patients/ residents
- Less influenza vaccine was administered to clients/ patients/ residents
- More outbreaks occurred in hospitals and long-term care homes
- Less outbreaks occurred in hospitals and long-term care homes
- Other reasons

Many organizations implemented extraordinary or additional measures this influenza season to meet the needs of patients/ clients/ residents. If your organization implemented extraordinary measures please identify the type(s) of measure used

Please select all appropriate options

- Outbreak management
- Infection prevention and control
- Staffing
- Additional bed capacity
- Discharge planning from hospital to long-term care homes
- Surveillance
- Communication to the public/ patients/ clients/ residents
- Vaccination of health care providers
- Vaccination of the public/ patients/ residents/ clients
- Public health measures such as staying home when sick to the public/ patients/ residents
- Accessing antiviral medication
- No extraordinary measures were implemented
- Other

If your organization did implement extraordinary or additional measures, what was/ were the triggers for these actions?

- Local surveillance information (i.e., from local public health unit)**
- Information from your Local Health Integration Network (LHIN)**
- Information from the Ministry of Health and Long-Term Care, Ministry's Emergency Operations**

**Center (MEOC), or from the
Chief Medical Officer of
Health**

**Information in the media
about increased influenza
activity**

**Observations of increased
activity within your own
organization (e.g., staff
absenteeism or increased
patient visits)**

In many organizations, the extraordinary response measures were very creative and innovative strategies designed to meet specific challenges. If you are willing to share information about the response measures implemented by your organization, please provide your email address so we can contact you

The ministry provides information about influenza for health workers on its website.

Did you visit this website?

Yes

No

If Yes, what information was most useful?

**Bullets about flu activity and
risk information on the
landing page**

**Information about the
Universal Influenza
Immunization Program**

**Questions and Answers
about the new
recommendations from the
National Advisory
Committee on Immunization
(NACI) Statement on
Seasonal Influenza Vaccine
for 2012-2013**

- Surveillance information from the Ontario Respiratory Virus Bulletin**
- Surveillance information from other sources (Flu Watch, Google Flu Trends, CDC Flu website, WHO Flu website)**
- Influenza related resources for health workers and health sector employers**
- Continuing Medical Education for physicians**
- Online education program for nurses**
- What's new section**

If No,

- Were you aware of the ministry's website?
- Was the site missing key information relevant to your practice and/ or organization?

What information should the ministry provide on its influenza webpage for health providers?

From your perspective, what was the most challenging aspect of your organization's response to this year's influenza season?

Please select all appropriate options

- Outbreak management
- Hospital staff immunization
- Infection prevention and control

- Maintaining staffing levels
- Limited capacity in your organization to provide influenza services (e.g., care and treatment, outbreak investigation)
- Discharge planning
- Promoting vaccination of health care providers in you organization
- Promoting vaccination of the public/ patients/ residents/ clients
- Accessing antiviral medication
- Other

The Ministry of Health and Long-Term Care is leading a process to develop the Ontario Influenza Response Plan (OIRP), a plan that will outline roles and responsibilities of Ontario’s health system in responding to both seasonal and pandemic influenza. As the ministry starts to plan for the 2013/2014 influenza season, what are the top three planning priorities that need to be addressed at each level of the health system

Top three planning priorities for your organization

Top three planning priorities for your region (LHIN and/ or public health unit)

Top three planning priorities for the ministry

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Any other observations about influenza planning or response that you would like to share?

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