

Readiness for Patient Engagement in Ontario's Primary Care Teams

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Context:

Most Canadians who receive mental health care do so in primary care settings, where collaborative mental health care models improve access to care. Current programs of research seek to improve the implementation and evaluation of collaborative mental health care models in primary care in Canada, including by engaging patients in collaborative care program development, evaluation and quality improvement. However, despite the proposed benefits of patient engagement, it is not known whether and to what extent primary care teams are ready and equipped for meaningful patient engagement in mental health-related quality improvement in primary care.

Objective:

To describe perceived readiness for patient engagement among organized primary care teams in Ontario.

Study Design:

Online survey.

Setting or Dataset:

Primary care teams in Ontario, Canada. Patients and Other Participants: Survey respondents are Executive Directors or their delegates at all 283 Family Health Teams, Community Health Centers, Nurse Practitioner-Led Clinics, and Aboriginal Health Access Centers in Ontario.

Instrument:

49-item online survey including items from the Measuring Organizational Readiness for Engagement (MORE) and Public and Patient Engagement Evaluation Tool (PPEET) questionnaires and demographic questions. Main and Secondary

Outcome Measures:

Descriptive statistics of perceived organizational willingness and ability to implement patient engagement, as defined by the necessary tasks and resources, organizational culture, and other contextual factors.

Results:

This research is in progress, with recruitment occurring March 23-May 25, 2018. To date, 107 teams have responded, for an interim participation rate of 38%.