

Below is a comparison of D2D 6.0 results with other available rates from various data sources at the provincial and/or national level. This information, along with the D2D 6.0 report, can be used for goal-setting activities by teams.

Indicator	Teams contributing data	D2D 6.0 average (mean)	D2D 6.0 median	D2D 6.0 Range		Comparative rate	Source of comparative rate
				Min %	Max %		
<a href="#">Percent of patients involved in decisions about their care as much as they want to be</a>	80	89.9	92	61.8	100.0	89.8	D2D 5.1 average
<a href="#">Percent of patients who can book an appointment within a reasonable time</a>	60	77.2	78.1	31.0	100.0	68	D2D 5.1 average
<a href="#">Percent of patients with an acute inpatient hospital stay who have a subsequent non-elective readmission within 30 days after discharge</a>	93	5.8	5.9	2.4	8.6	5.6	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of primary care visits to patients' regular primary care provider TEAM</a>	89	76.4	79.8	41.8	95.2	75	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of patients satisfied with courteousness of office staff</a>	61	88.2	90.4	65.0	100.0	88.2	D2D 5.1 average
<a href="#">Diabetes Care (composite score including timing and level of blood pressure and blood sugar tests)</a>	77	67.2	68.3	37.5	81.9	67.8	D2D 5.1 average
<a href="#">Percent of eligible patients screened for colorectal cancer</a>	93	70.9	71.8	46.5	82.4	65.5	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible patients screened for cervical cancer</a>	89	68.4	69.9	33.8	82	60	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible children immunized according to the PHAC recommendations</a>	71	63.0	68.3	0.0	96.0	89	<a href="#">Public Health Agency of Canada – Vaccine Coverage in Canadian Children: Results from the 2015 Childhood National Immunization Coverage Survey</a>

Indicator	Teams contributing data	D2D 6.0 average (mean)	D2D 6.0 median	D2D 6.0 Range		Comparative rate	Source of comparative rate
				Min %	Max %		
<a href="#">Percent of patients able to get an appointment on the same or next day when sick</a>	77	52.7	54.0	9.5	92.9	43.1	<a href="#">Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2017 - page 26</a>
<a href="#">Total healthcare system cost with adjustment to reflect age/sex/complexity of patients.</a>	77	\$2508	\$2499	\$1807	\$3783	\$2485	Administrative data (ICES) – all primary care in Ontario (Patient cost change to one patient year for D2D 4.0 from two patient years for D2D 3.0)
<a href="#">Percent of primary care visits to patients' regular primary care provider</a>	89	70.2	72.1	41.8	95.2	69.2	Administrative data (ICES) – all primary care in Ontario
<a href="#">SAMI score (a reflection of complexity of patient needs for primary care)</a>	92	1.04	1.00	0.80	1.20	1.0	Administrative data (ICES) – all primary care in Ontario

### D2D 5.1 Comparator Data

Indicator	Teams contributing data	D2D 5.1 average (mean)	D2D 5.1 median	D2D 5.1 Range		Comparative rate	Source of comparative rate
				Min %	Max %		
<a href="#">Percent of patients involved in decisions about their care as much as they want to be</a>	84	89.8	91.4	53.1	100	91.0	D2D 5.0 average
<a href="#">Percent of patients who can book an appointment within a reasonable time</a>	68	78.1	79.4	47.6	98.1	78.0	D2D 5.0 average
<a href="#">Percent of patients with an acute inpatient hospital stay who have a subsequent non-elective readmission within 30 days after discharge</a>	107	6.0	5.8	12.6	0.1	5.7	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of primary care visits to patients' regular primary care provider TEAM</a>	105	75.1	78.0	2.6	93.3	75	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of patients satisfied with courteousness of office staff</a>	71	88.2	90.0	49	100	88.7	D2D 5.0 average

Figures as of October 2<sup>nd</sup>, 2018

Indicator	Teams contributing data	D2D 5.1 average (mean)	D2D 5.1 median	D2D 5.1 Range		Comparative rate	Source of comparative rate
				Min %	Max %		
<a href="#">Diabetes Care (composite score including timing and level of blood pressure and blood sugar tests)</a>	75	67.8	69.0	38.5	81.1	69.3	D2D 5.0 average
<a href="#">Percent of eligible patients screened for colorectal cancer</a>	108	70.0	71.0	30.5	81.9	65.3	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible patients screened for cervical cancer</a>	103	68.5	69.5	34.6	83.6	60.3	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible children immunized according to the PHAC recommendations</a>	82	65.3	68.1	10.6	98.3	73-91	<a href="#">Public Health Agency of Canada – Vaccine Coverage in Canadian Children: Results from the 2015 Childhood National Immunization Coverage Survey</a>
<a href="#">Percent of patients able to get an appointment on the same or next day when sick</a>	80	52.2	55.4	14.7	88.9	43.1	<a href="#">Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2017 - page 26</a>
<a href="#">Total healthcare system cost with adjustment to reflect age/sex/complexity of patients.</a>	97	\$2528	\$2524	\$1808	\$3364	\$2485	Administrative data (ICES) – all primary care in Ontario (Patient cost change to one patient year for D2D 4.0 from two patient years for D2D 3.0)
<a href="#">Percent of primary care visits to patients' regular primary care provider</a>	101	67.2	68.8	16.4	85.3	68.8	Administrative data (ICES) – all primary care in Ontario
<a href="#">Follow-up after Hospitalization - team based follow-up</a>	32	59.9	64.5	15.7	100	37%	Health Data Branch portal - Percent of patients with a primary care visit within 7 days of acute discharge (discharges for selected conditions) Based on final data for FY 2016/17.
<a href="#">SAMI score (a reflection of complexity of patient needs for primary care)</a>	108	1.04	1.04	0.76	1.24	1.04	Administrative data (ICES) – all primary care in Ontario

## D2D 5.0 Comparator Data

Indicator	Teams contributing data	D2D 5.0 average	D2D 5.0 Range		Comparative rate	Source of comparative rate
			Min %	Max %		
<a href="#">Percent of patients involved in decisions about their care as much as they want to be</a>	93	91.0	71.6	100	85.9	<a href="#">Health Care Experience Survey – MOHLTC (data source) from</a>

Figures as of October 2<sup>nd</sup>, 2018

Indicator	Teams contributing data	D2D 5.0 average	D2D 5.0 Range		Comparative rate	Source of comparative rate
			Min %	Max %		
						<a href="#">Health Quality Ontario – Measuring up 2016 - page 35</a>
<a href="#">Percent of patients who can book an appointment within a reasonable time</a>	70	78.0	42	100	76.4	D2D 4.1
<a href="#">Percent of patients with an acute inpatient hospital stay who have a subsequent non-elective readmission within 30 days after discharge</a>	117	5.7	8.9	2.17	5.5	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of primary care visits to patients' regular primary care provider TEAM</a>	114	75.4	7.4	93.2	75.2	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of patients satisfied with courteousness of office staff</a>	69	88.7	56.9	100	63-75	<a href="#">Conference Board of Canada – Final Report: An External Evaluation of the Family Health Team (FHT) Initiative - page 193</a>
<a href="#">Diabetes Care (composite score including timing and level of blood pressure and blood sugar tests)</a>	85	69.3	0.2	83.9	63.7	D2D 4.1
<a href="#">Percent of eligible patients screened for colorectal cancer</a>	120	69.2	38	82.1	64.5	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible patients screened for cervical cancer</a>	116	67.1	35.4	83.6	59.9	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible children immunized according to the PHAC recommendations</a>	89	65.8	13	100	72-91	<a href="#">Public Health Agency of Canada – Vaccine Coverage in Canadian Children: Results from the 2015 Childhood National Immunization Coverage Survey</a>
<a href="#">Percent of patients able to get an appointment on the same or next day when sick</a>	92	53.1	17.2	100	43.6	<a href="#">Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2016 - page 31</a>
<a href="#">Total healthcare system cost with adjustment to reflect age/sex/complexity of patients.</a>	105	\$ 2,481	\$2,481	\$4,828	\$2,410	Administrative data (ICES) – all primary care in Ontario (Patient cost change to one patient year for D2D 4.0 from two patient years for D2D 3.0)
<a href="#">Percent of primary care visits to patients' regular primary care provider</a>	110	66.6	13.5	86.1	69.1	Administrative data (ICES) – all primary care in Ontario

Figures as of October 2<sup>nd</sup>, 2018

Indicator	Teams contributing data	D2D 5.0 average	D2D 5.0 Range		Comparative rate	Source of comparative rate
			Min %	Max %		
<a href="#">Follow-up after Hospitalization - team based follow-up</a>	32	56.5	4.1	97.1	38.0	Health Data Branch portal - Percent of patients with a primary care visit within 7 days of acute discharge (discharges for selected conditions) Based on final data for FY 2015/16 and interim data for FY 2016/17.
<a href="#">SAMI score (a reflection of complexity of patient needs for primary care)</a>	119	1.03	0.75	1.23	1.03	Administrative data (ICES) – all primary care in Ontario

## D2D 4.1 Comparator Data

Indicator	Total teams contributing data	D2D 4.1 average	D2D 4.1 Range		Threshold		Comparative rate	Source of comparative rate
			Min %	Max %	Min %	Max %		
<a href="#">Percent of patients able to get an appointment on the same or next day when sick</a>	96	51.7	20.4	94.1	41.2	61.0	43.6	<a href="#">Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2016 - page 31</a>
<a href="#">Percent of patients involved in decisions about their care as much as they want to be</a>	100	90.1	69.2	99.2	87.1	94.0	85.9	<a href="#">Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2016 - page 35</a>
<a href="#">Percent of patients satisfied with courtesousness of office staff</a>	76	89.9	71	100	85.0	95.4	63-75	<a href="#">Conference Board of Canada – Final Report: An External Evaluation of the Family Health Team (FHT) Initiative - page 193</a>
<a href="#">Percent of patients who can book an appointment within a reasonable time</a>	73	76.5	47	100	69.3	86.0	79.4	D2D 4.0
<a href="#">Percent of primary care visits to patients' regular primary care provider</a>	100	67.1	28.3	86.7	59.6	76.8	69.2	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of primary care visits to patients' regular primary care provider TEAM</a>	98	74.5	4.2	93.1	67.4	84.2	75.4	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible patients screened for colorectal cancer</a>	110	68.5	46.1	81.6	64.0	73.3	64.2	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible patients screened for cervical cancer</a>	106	66.1	21	84.3	61.9	71.9	58.9	Administrative data (ICES) – all primary care in Ontario
<a href="#">Total healthcare system cost with adjustment to reflect age/sex/complexity of patients.</a>	91	\$ 2,472	\$1,669	\$3,234	\$2,277	\$2,622	\$2,392	Administrative data (ICES) – all primary care in Ontario (Patient cost change to one patient year for D2D 4.0 from two patient years for D2D 3.0)

Figures as of October 2<sup>nd</sup>, 2018

Indicator	Total teams contributing data	D2D 4.1 average	D2D 4.1 Range		Threshold		Comparative rate	Source of comparative rate
			Min %	Max %	Min %	Max %		
<a href="#">Percent of patients with an acute inpatient hospital stay who have a subsequent non-elective readmission within 30 days after discharge</a>	108	5.7	15.5	1.6	6.1	5	5.50	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible children immunized according to the PHAC recommendations</a>	73	62.5	5.9	100	51.5	80.2	73-91	<a href="#">Public Health Agency of Canada – Vaccine Coverage in Canadian Children: Results from the 2013 Childhood National Immunization Coverage Survey</a>
<a href="#">Diabetes Care (composite score including timing and level of blood pressure and blood sugar tests)</a>	75	63.7	24.4	90.3	57.2	70.0	63.3	D2D 4.0
<a href="#">SAMI score (a reflection of complexity of patient needs for primary care)</a>	105	0.98	0.71	1.19	0.91	1.06	0.99	Administrative data (ICES) – all primary care in Ontario
<a href="#">EMR data quality (based on documentation of smoking status and cancer screening and coding of diabetes patients)</a>	57	0.78	0.44	0.99	0.71	0.89	0.79	D2D 4.0 -- based on cervical and colorectal cancer screening, smoking status and coded diabetic patients

## D2D 4.0 Comparator Data

Indicator	Total teams contributing data	D2D 4.0 average	D2D 4.0 Range		Threshold		Comparative rate	Source of comparative rate
			Min %	Max %	Min %	Max %		
<a href="#">Percent of patients able to get an appointment on the same or next day when sick</a>	92	51.9%	20.8	93.2	55.2	72.7	44.3%	<a href="#">Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2015 - page 42</a>
<a href="#">Percent of patients involved in decisions about their care as much as they want to be</a>	101	90.8%	73.3	100	76.2	89.6	83%	<a href="#">Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2015 - page 45</a>
<a href="#">Percent of patients satisfied with courtesousness of office staff</a>	78	89.5%	45.9	100	82.9	93.1	63-75%	<a href="#">Conference Board of Canada – Final Report: An External Evaluation of the Family Health Team (FHT) Initiative - page 193</a>
<a href="#">Percent of patients who can book an appointment within a reasonable time</a>	68	79.4%	50	100	72.8	88.2	82.7%	D2D 3.0
<a href="#">Percent of primary care visits to patients' regular primary care provider</a>	93	67.7%	33.3	87	52.8	66.3	70.1%	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of primary care visits to patients' regular primary care provider TEAM</a>	73	75.7%	34.6	93.5	65	78.1	76.1%	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible patients screened for colorectal cancer</a>	104	66.4%	22.7	82.8	61.3	71.3	58.9%	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible patients screened for cervical cancer</a>	103	65.7%	27	84.6	62.2	78.6	58.9%	Administrative data (ICES) – all primary care in Ontario

Figures as of October 2<sup>nd</sup>, 2018



Indicator	Total teams contributing data	D2D 4.0 average	D2D 4.0 Range		Threshold		Comparative rate	Source of comparative rate
			Min %	Max %	Min %	Max %		
<a href="#">Total healthcare system cost with adjustment to reflect age/sex/complexity of patients.</a>	91	\$2,573	\$1,644	\$5,306	N/A	N/A	\$2,398	Administrative data (ICES) – all primary care in Ontario (Patient cost change to one patient year for D2D 4.0 from two patient years for D2D 3.0)
<a href="#">Percent of patients with an acute inpatient hospital stay who have a subsequent non-elective readmission within 30 days after discharge</a>	104	5.8	9.3	3.7	5.8	4.3	5.5%	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible children immunized according to the PHAC recommendations</a>	72	66.3%	21.6	100	71.8	88.5	73-91% (depending on the antigen)	<a href="#">Public Health Agency of Canada – Vaccine Coverage in Canadian Children: Results from the 2013 Childhood National Immunization Coverage Survey</a>
<a href="#">Diabetes Care (composite score including timing and level of blood pressure and blood sugar tests)</a>	69	63.3%	6	87	N/A	N/A	64.9	D2D 3.0
<a href="#">SAMI score (a reflection of complexity of patient needs for primary care)</a>	102	0.99	0.7	1.2	N/A	N/A	0.99	Administrative data (ICES) – all primary care in Ontario
<a href="#">EMR data quality (based on documentation of smoking status and cancer screening and coding of diabetes patients)</a>	62	0.79	0.28	1.00	N/A	N/A	0.69	D2D 3.0 -- based on cervical and colorectal cancer screening and smoking status

## D2D 3.0 Comparator Data

Indicator	Total teams contributing data	D2D 3.0 results	D2D 3.0 Range	Threshold (min – max)	Comparative rate for D2D 3.0	Source of comparative rate
<a href="#">Percent of patients able to get an appointment on the same or next day when sick</a>	97	54.2%	17.3-95%	55.2-72.7%	44.3%	<a href="#">Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2015 - page 42</a>
<a href="#">Percent of patients involved in decisions about their care as much as they want to be</a>	101	89.7%	65.6-100%	76.2-89.6%	83%	<a href="#">Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2015 - page 45</a>
<a href="#">Percent of patients satisfied with courteousness of office staff</a>	67	89.5%	57.7-100%	82.9-93.1%	63 to 75%	<a href="#">Conference Board of Canada – Final Report: An External Evaluation of the Family Health Team (FHT) Initiative - page 193</a>
<a href="#">Percent of patients who can book an appointment within a reasonable time</a>	55	81.8%	50.0-100%	72.8-88.2%	82.7%	D2D 2.0
<a href="#">Percent of primary care visits to patients' regular primary care provider</a>	88	64.0%	18.9-90.4%	52.8-66.3%	66.9%	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of primary care visits to patients' regular primary care provider TEAM</a>	87	73.7%	42.7-91.9%	65-78.1%	73%	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible patients screened for colorectal cancer</a>	100	63.6%	21.0-84%	54.1-71.5%	58.5%	<a href="#">Administrative data (ICES) – all primary care in Ontario and Cancer Care Ontario determined rate through various data sources from Health Quality Ontario – Measuring up 2015 – page 47</a>
<a href="#">Percent of eligible patients screened for cervical cancer</a>	98	69.3%	36.9-86%	62.2-78.6%	62% & 63%	<a href="#">Administrative data (ICES) – all primary care in Ontario and Cancer Quality Council of Ontario – Cervical Cancer Screening Participation</a>

Figures as of October 2<sup>nd</sup>, 2018

Indicator	Total teams contributing data	D2D 3.0 results	D2D 3.0 Range	Threshold (min – max)	Comparative rate for D2D 3.0	Source of comparative rate
<a href="#">Total healthcare system cost with adjustment to reflect age/sex/complexity of patients.</a>	99	\$4,203.76	\$2,834.30-\$7,410.00	N/A	\$3,990	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of patients with an acute inpatient hospital stay who have a subsequent non-elective readmission within 30 days after discharge</a>	96	5.5%	2.0-9%	5.8-4.3%	5.4%	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible children immunized according to the PHAC recommendations</a>	81	62.7%	12.7-100%	71.8-88.5%	73-91% (depending on the antigen)	<a href="#">Public Health Agency of Canada – Vaccine Coverage in Canadian Children: Results from the 2013 Childhood National Immunization Coverage Survey</a>
<a href="#">Diabetes Care (composite score including timing and level of blood pressure and blood sugar tests)</a>	72	64.9%	23.0-94.6%	N/A	N/A	No comparator data available
<a href="#">SAMI score (a reflection of complexity of patient needs for primary care)</a>	101	0.99	0.7-1.2	N/A	1-1.8 (depending on type of primary care model)	<a href="#">ICES – Comparison of Primary Care Models in Ontario – page 20</a>
<a href="#">EMR data quality (based on documentation of smoking status and cancer screening)</a>	82	0.69	0.1-1.0	N/A	0.9	D2D 2.0 -- based only on cervical cancer screening documentation

## D2D 2.0 Comparator Data

Indicator	Total teams contributing data	D2D 2.0 results	D2D 2.0 Range	D2D 2.0 Comparative rate	Source of comparative rate
<a href="#">Percent of patients able to get an appointment on the same or next day when sick</a>	88	56.0%	7.1%-99.7%	45.3%	<a href="#">Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2014 - page 35</a>
<a href="#">Percent of patients involved in decisions about their care as much as they want to be</a>	90	88.7%	63%-100%	85%	<a href="#">Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2014 - page 42</a>
<a href="#">Percent of patients satisfied with courteousness of office staff</a>	30	90.6%	74.9%-100%	63-75%	<a href="#">Conference Board of Canada – Final Report: An External Evaluation of the Family Health Team (FHT) Initiative - page 193</a>
<a href="#">Percent of patients who can book an appointment within a reasonable time</a>	28	82.7%	46.5%-98.6%	N/A	No comparator data available
<a href="#">Percent of primary care visits to patients' regular primary care provider</a>	82	64.5%	14.5%-84.8%	66.90%	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of primary care visits to patients' regular primary care provider team</a>	84	74.1%	42.7%-84.8%	73%	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible patients screened for colorectal cancer</a>	87	64.4%	32.3%-84%	57.8%	Administrative data (ICES) – all primary care in Ontario and <a href="#">Cancer Care Ontario determined rate through various data sources from Health Quality Ontario – Measuring up 2014 – page 44</a>
<a href="#">Percent of eligible patients screened for cervical cancer</a>	86	69.5%	30.9%-86%	62% & 63%	Administrative data (ICES) – all primary care in Ontario and <a href="#">Cancer Quality Council of Ontario – Cervical Cancer Screening Participation</a>

Figures as of October 2<sup>nd</sup>, 2018

Indicator	Total teams contributing data	D2D 2.0 results	D2D 2.0 Range	D2D 2.0 Comparative rate	Source of comparative rate
<a href="#">Total healthcare system cost with adjustment to reflect age/sex/complexity of patients.</a>	80	\$4,117.31	\$2,856 - \$7,410	\$3,990	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of patients with an acute inpatient hospital stay who have a subsequent non-elective readmission within 30 days after discharge</a>	85	5.6%	2.3% - 9%	5.40%	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible children immunized according to the Preventive Care bonus criteria</a>	66	74.0%	18.1%-100%	76.5-96.2% (depending on the antigen)	Public Health Agency of Canada – Vaccine Coverage in Canadian Children: Results from the 2011 Childhood National Immunization Coverage Survey
<a href="#">SAMI score (a reflection of complexity of patient needs for primary care)</a>	82	0.99	0.81-1.23	0.95-1.84 (depending on type of primary care model)	<a href="#">ICES – Comparison of Primary Care Models in Ontario – page 20</a>
<a href="#">EMR data quality</a>	49	0.9	0.37-1.59	N/A	No comparator data available