

D2D 3.0 Comparator Data

Below is a comparison of D2D 3.0 results with other available rates from various data sources at the provincial and/or national level. This information, along with the D2D 3.0 report, can be used for goal setting activities by teams. The threshold values presented below were derived from a membership survey related to the calculation of the [Quality roll-up indicator](#). Members were asked to consider the level of performance for the D2D indicators, giving what they believed a team's aspirational goal (max) and what is a minimum reasonable rate for each indicator.

Indicator	Total teams contributing data	D2D 3.0 results	D2D 3.0 Range	Comparative rate for D2D 3.0	Source of comparative rate
Percent of patients able to get an appointment on the same or next day when sick	97	54.0%	17.3-95%	44.3%	Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2015 - page 42
Percent of patients involved in decisions about their care as much as they want to be	101	89.3%	65.6-100%	83%	Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2015 - page 45
Percent of patients satisfied with courteousness of office staff	67	89.4%	57.7-100%	90.6% or 63-75%	D2D 2.0 or Conference Board of Canada – Final Report: An External Evaluation of the Family Health Team (FHT) Initiative - page 193
Percent of patients who can book an appointment within a reasonable time	55	81.8%	50.0-100%	82.7%	D2D 2.0
Percent of primary care visits to patients' regular primary care provider	96	64.4%	18.9-90.4%	66.90%	Administrative data (ICES) – all primary care in Ontario
Percent of primary care visits to patients' regular primary care provider TEAM	87	73.9%	42.7-91.9%	73%	Administrative data (ICES) – all primary care in Ontario
Percent of eligible patients screened for colorectal cancer	100	63.2%	21.0-84%	58.5%	Administrative data (ICES) – all primary care in Ontario and Cancer Care Ontario determined rate through various data sources from Health Quality Ontario – Measuring up 2015 – page 47

Figures as of February 1st, 2016

Indicator	Total teams contributing data	D2D 3.0 results	D2D 3.0 Range	Comparative rate for D2D 3.0	Source of comparative rate
Percent of eligible patients screened for cervical cancer	98	69.4%	36.9-86%	62% & 63%	Administrative data (ICES) – all primary care in Ontario and Cancer Quality Council of Ontario – Cervical Cancer Screening Participation
Total healthcare system cost with adjustment to reflect age / sex / complexity of patients.	99	\$4,205.79	\$2,834.30 - \$7,410.00	\$3,990	Administrative data (ICES) – all primary care in Ontario
Percent of patients with an acute inpatient hospital stay who have a subsequent non-elective readmission within 30 days after discharge	96	5.5%	2.0-9%	5.40%	Administrative data (ICES) – all primary care in Ontario
Percent of eligible children immunized according to the PHAC recommendations	81	62.2%	12.7-100%	73-91% (depending on the antigen)	Public Health Agency of Canada – Vaccine Coverage in Canadian Children: Results from the 2013 Childhood National Immunization Coverage Survey
Diabetes Care (composite score including timing and level of blood pressure and blood sugar tests)	72	64.9%	23.0-94.6%	N/A	No comparator data available
SAMI score (a reflection of complexity of patient needs for primary care)	101	1.0	0.7-1.2	0.95-1.84 (depending on type of primary care model)	ICES – Comparison of Primary Care Models in Ontario – page 20
EMR data quality (based on documentation of smoking status and cancer screening)	82	0.75	0.15-1.03	0.9	D2D 2.0 -- based only on cervical cancer screening documentation

Figures as of February 1st, 2016