

## 2011 AFHTO Conference

The Westin Prince Toronto  
900 York Mills Road  
Toronto, Ontario

## Agenda

TIME	TOPIC	PRESENTER	ROOM
7:45 a.m. - 8:30 a.m.	REGISTRATION AND CONTINENTAL BREAKFAST		Prince
8:30 a.m. - 8:45 a.m.	Welcome Address	Dr. John McDonald, President, Association of Family Health Teams of Ontario (AFHTO)	Prince
8:45 a.m. - 9:10 a.m.	Panel:  Future direction for primary care within Ontario's health system	Ms. Susan Fitzpatrick, Assistant Deputy Minister - Negotiations and Accountability Management Division, MOHLTC	Prince
9:10 a.m. - 9:35 a.m.		Dr. Stewart Kennedy, President, Ontario Medical Association	Prince
9:35 a.m. - 10:00 a.m.		Mr. Anthony Dale, Vice President, Ontario Hospital Association	Prince
10:00 a.m. - 10:15 a.m.	Drawing conclusions/ Audience questions	Dr. John McDonald, President, AFHTO	Prince
10:15 a.m. - 10:30 a.m.	BREAK (ALL PARTICIPANTS MOVE TO BREAKOUT SESSION #1)		

### BREAKOUT SESSION #1 (10:30 a.m. - 12:00 p.m.)

TIME	TOPIC	PRESENTER (S)	SESSION #	ROOM
10:30 a.m. - 12:00 p.m.	<b>WELLNESS/INR (ORAL 1)</b>			
	<b>Oral 1a</b> Wellness Workshops to Prevent and Manage Chronic Illness: A Family Health Team Approach	Michaela Devries-Aboud, Sylvia Scott, Heidi Smith, Jo-Anne Costello, Sarah Gordon, Gwen Laughton (Guelph FHT)	Oral 1a	
	<b>Oral 1b</b> The Credit Valley Family Health Team "WALK TO WELLNESS" Program	Heather Hadden (Credit Valley FHT)	Oral 1b	
	<b>Oral 1c</b> Point of Care INR: Successful Outcomes from an RPN Lead Clinic	Katharine De Caire, Jennifer Scott, Mary Park, Joan Morris, Brian Hemens, Shelly House (Stonechurch Family Health Centre)	Oral 1c	
10:30 a.m. - 12:00 p.m.	<b>SENIORS (ORAL 2)</b>			
	<b>Oral 2a</b> Planned Senior's Health Days - An Interdisciplinary Approach to Geriatric Screening and Management in a Busy Clinic Setting	Cherie Robinson, Christine Fitchett, Joanne Sugden, Kathy Croucher, Eva West, Karen Quemby (Cottage Country FHT)	Oral 2a	
	<b>Oral 2b</b> Practitioner Experiences of an Interprofessional Integrated Primary Care-Based Program for Seniors	Ainsley Moore, Joy White (McMaster FHT) Kalpana Nair, Maria Chacon (McMaster University)	Oral 2b	

	<b>Oral 2c</b> Summerville Arthritis Program: An Innovative Approach to Local Partnerships for Osteoarthritis Care	Lucy Bonanno, Nadya Zukowski (Summerville FHT)	Oral 2c	
10:30 a.m. - 12:00 p.m.	<b>MENTAL HEALTH (ORAL 3)</b>			
	Mental Health Process Mapping: A Direction for Improved Patient Care	Ken Burgess (Hamilton FHT)	Oral 3a	
	Central Intake Triage: A Practical Approach to Enhanced Mental Health Care	Kathleen Brooks, Mary Jane McDowell (Prince Edward FHT)	Oral 3b	
	The Power of Groups: A review of the integration of Group Therapy targeting depression and anxiety, in the primary care setting of a multiple site FHT Practice. Exploration of group development, delivery and outcomes. Challenges, successes and future steps.	Donna Klinck, Pamela Cooper (The Ottawa Hospital & Bruyere Academic FHT)	Oral 3c	
10:30 a.m. - 12:00 p.m.	<b>CHANGE/PATIENT EMPOWERMENT (ORAL 4)</b>			
	iPrep (Illness Prevention and Rehabilitation Program) - Pilot Program	Lori Teeple (Bluewater Area FHT)	Oral 4a	
	The Barrie Situation: Is this the natural evolution of a Family Health Team?	Brent Elsey (Barrie & Community FHT)	Oral 4b	
	Realizing Patient Goals: Aim for nothing and you'll hit it every time!	Andrea Petroff, Claudia Mariano (West Durham FHT)	Oral 4c	
10:30 a.m. - 12:00 p.m.	<b>DEVELOPING INTERPROFESSIONAL PRACTICE (ORAL 5)</b>			
	Inter-Professional Education in a Family Team: Learning...to Work Together.	Doug Oliver, Andrea Liss (McMaster FHT)	Oral 5a	
	Creating a Culture of Quality Improvement - A Collaborative Interprofessional Model	Lesley Adcock, Jeff Bloom, Lara DeSousa, Anna Gallinaro, Diana Toubassi (Toronto Western FHT)  Philip Ellison (University of Toronto)	Oral 5b	
	Dietitians on Academic Family Health Teams: Providing Nutrition Expertise to Patients, Providers and Resident Learners	Michele MacDonald Werstuck (McMaster FHT) Glenda Pauw (McMaster University)	Oral 5c	
10:30 a.m. - 12:00 p.m.	<b>UNDERSTANDING FHT NEEDS AND PERFORMANCE (ORAL 6)</b>			
	The experience of physicians working in FHTs: Results of the AFHTO-OMA physician survey	John McDonald (PrimaCare FHT) Stewart Kennedy (Harbourview FHT)	Oral 6a	
	Laying the foundation for performance measurement for quality improvement	Brenda Tipper, Jennifer D'Silva (Canadian Institute for Health Information)	Oral 6b	
10:30 a.m. - 12:00 p.m.	<b>PAIN/PT/OT (ORAL 7)</b>			
	Feasibility and Effectiveness of Inter- professional Chronic Pain Management Group in FHT: A Pilot Randomized Controlled Trial	Dale Guenter, Martha Bauer, Miriam Wolfson, Lisa McCarthy, Lana Bullock, Ricardo Angeles, Maria Chacon (McMaster University & McMaster FHT)	Oral 7a	
	Self-Management for Chronic Pain Patients: Will they come? Will they Benefit?	Shellie Buckley (Stratford FHT)	Oral 7b	
	Effectiveness of Physiotherapy and Occupational Therapy for Patients with Chronic Illnesses in Family Health Teams	Lori Letts, Julie Richardson (McMaster University)	Oral 7c	

10:30 a.m. - 12:00 p.m.	<b>INTERPROFESSIONAL TEAM/GENETICS (WORKSHOP A)</b>			
	The Interprofessional Team Case Conference: Putting Together Pieces of the Collaborative Practice Puzzle	Difat Jakubovicz, Azadeh Moaveni, Ian Waters (University of Toronto) Gita Lakhanpal (Urban FHT)	Workshop A1	
	The use of Genetics and Personalized Medicine in Health Promotion and Chronic Disease Management - What the Family Health Team Needs to Know	Sean Blaine, Jill Davies (STAR FHT)	Workshop A2	
10:30 a.m. - 12:00 p.m.	<b>DIABETES (WORKSHOP B)</b>			
	Motivational Interviewing; putting it into practice Or "Do as you say, not as I say"	Jessica Janssens (Stratford FHT)	Workshop B1	
	Group Diabetes Visits: An Effective Team Approach adds Fun and Improves Outcomes	Kenneth Hook, Janice McCutchen, Adrienne Vermeer, Marc Michaud, Afroz Derakhshan (STAR FHT)	Workshop B2	
10:30 a.m. - 12:00 p.m.	<b>WELL BABY (WORKSHOP C)</b>			
	Where You Need to Go for All You Need to Know About the Enhanced 18-month Well-Baby Visit	Jean Clinton (McMaster University) Jean Mullens (Hamilton FHT)	Workshop C1	
	Implementing the Baby Friendly Initiative in a Family Health Team	Kim Lichtry, Sarah Kolk (Two Rivers FHT)	Workshop C2	
12:00 p.m. - 1:30 p.m.	<b>LUNCH (NETWORKING &amp; POSTER EXHIBITION)</b>			

## BREAKOUT SESSION #2 (1:30 p.m. - 3:00 p.m.)

TIME	TOPIC	PRESENTER (S)	SESSION #	ROOM
1:30 p.m. - 3:00 p.m.	<b>INTEGRATING TEAMS: NPs, PA's &amp; OT's (ORAL 8)</b>			
	The Glue that Holds Us Together: NPs as Team Experts	Jan Baxter, Betty Delcome, Cathy Risdon, (McMaster Family Practice)	Oral 8a	
	Integrating the Physician Assistant into the Family Health Team: A McMaster FHT Experience	Anne Childs, Erika Brown, Veronica Nguyen, (McMaster FHT)	Oral 8b	
	Occupational Therapy in Family Health Teams: An Innovative Opportunity for Health Promotion and Chronic Disease Management	Laura Turner, Shellie Buckley (Stratford FHT)	Oral 8c	
1:30 p.m. - 3:00 p.m.	<b>PATIENT-CENTRED/LUNG HEALTH (ORAL 9)</b>			
	Patient Centred Access: A Pilot to Meet the Needs of the Full Spectrum of Primary Care Patients	Margaret Tromp, Karen Brooks (Prince Edward FHT)	Oral 9a	
	A Business Model for FHTs: People First	Margaret Alden (Maple FHT)	Oral 9b	
	Improving Lung Health and Reducing Health Care Costs: A Comprehensive Patient Care Model: for Managing COPD and Asthma	Andrea Stevens Lavigne, Carole Madeley (Ontario Lung Association)	Oral 9c	
1:30 p.m. - 3:00 p.m.	<b>IT (ORAL 10)</b>			
	Family Health Teams in the Intelligent Community	Tim Iredale (Stratford FHT) Paul West (Rhyzome Networks)	Oral 10a	
	Preparing for Electronic Labs: Defining Processes and Accountabilities for Shared Practice Management	Katharine De Caire, Katalin Ivanyi (Stonechurch Family Health Centre)	Oral 10b	
	An innovative solution of Information Technology beyond your EMR	Sanjeev Goel, Jaipaul Massey-Singh (Wise Elephant FHT)	Oral 10c	

1:30 p.m. - 3:00 p.m.	<b>MENTAL HEALTH (ORAL 11)</b>			
	Building a Psychiatric Primary Care Program in Primary Care	Jacqueline Guigue-Glaspell (Guelph FHT)	Oral 11a	
	Reducing Depression Symptoms & Instilling Hope: The Benefits of the Rise Up! A Self Care Depression Group	Kimberly Vaughan, Elizabeth Smith (Thames Valley FHT)	Oral 11b	
	Utilizing the PHQ-9 in the Management of Depression in the Primary Care Setting	Douglas Green (The Ottawa Hospital)	Oral 11c	
1:30 p.m. - 3:00 p.m.	<b>CARDIOVASCULAR &amp; RESPIRATORY DISEASE PROGRAMS (ORAL 12)</b>			
	From a Basic Hypertension Clinic to a Complex CV Risk Clinic - Successes and Challenges	Shellie Buckley, Jenny Carter (Stratford FHT)	Oral 12a	
	Chronic Respiratory Disease Management in the Community - (a snapshot of the Stratford Family Health Team Respiratory Clinic)	Maria Savelle (Stratford FHT)	Oral 12b	
	Pharmacists providing patient care in diverse settings: an overview of a pharmacist-led point-of-care anticoagulation management program	Sherri Elms, Karen Hall Barber (Queen's FHT)	Oral 12c	
1:30 p.m. - 3:00 p.m.	<b>PATIENT EMPOWERMENT/THE RN ROLE/ADOLESCENCE (ORAL 13)</b>			
	Improving Access for the Adolescent Population: A drop-in model of collaborative care	Janet Obre, Karen James-Abra, Adrienne Vermeer (STAR FHT)	Oral 13a	
	Advancing the RN role in Chronic Disease Management and Prevention in Primary Care	Sylvia Scott (Guelph FHT)	Oral 13b	
	Self-Empowering patients to self-manage and direct their health care needs	Julie Brown, Jacquie Guigue-Glaspell, (Guelph FHT)	Oral 13c	
1:30 p.m. - 3:00 p.m.	<b>TRANSITIONS BETWEEN PRIMARY CARE &amp; HOSPITAL: REDUCING ER USE AND IMPROVING HOSPITAL DISCHARGE (ORAL 14)</b>			
	Post Hospital Discharge: Medication Discrepancy and Drug Therapy Problems in Primary Care	Victoria Siu, Debbie Kwan, Patricia Marr, Christine Papoushek, Sumeet Sodhi (Toronto Western Hospital FHT)  Karen Cameron, Bassem Hamandi (Toronto General Hospital)  Olavo Fernandas (University of Toronto)	Oral 14a	
	Innovative Community Partnership Reduces ER Visits	Katherine Campbell (Dryden Area FHT)	Oral 14b	
	Emergency Department Visits: Identification process and strategies to relocate demand to Primary Care	Kirk Miller (Guelph FHT)	Oral 14c	
1:30 p.m. - 3:00 p.m.	<b>PRACTICE IMPROVEMENT (WORKSHOP D)</b>			
	Health Coaching: Skills and strategies for engaging and sustaining patient self-management of chronic disease	Durhane Wong-Rieger (Institute for Optimizing Health Outcomes)	Workshop D1	
	Practical approaches to building Communities of Practice for knowledge translation in interdisciplinary clinical groups	John Parboosinh (University of Calgary)	Workshop D2	

1:30 p.m. - 3:00 p.m.	<b>QUALITY IMPROVEMENT (WORKSHOP E)</b>			
	Herding Cats: Developing a strategy for quality improvement and patient safety - and how to get everyone on board	Karen Hall Barber, Danyal Martin (Queen's FHT)	Workshop E1	
	IT Takes a Team: The Complex Medical Care Clinic in Action	Pauline Pariser, Nadiya Sunderji (Taddle Creek FHT)	Workshop E2	
1:30 p.m. - 3:00 p.m.	<b>PUBLIC HEALTH (WORKSHOP F)</b>			
	Collaboration In Action- Family Health Team, Children's Aid and Public Health Working Together To Support	Brenda Mills, Zsuzsi Trim (Hamilton FHT)	Workshop F1	
	Public Health Family Health Team Partnerships	Kieran Moore (Queen's University)	Workshop F2	
3:00 p.m. - 3:15 p.m.	BREAK			

### BREAKOUT SESSION #3 (3:15pm - 4:00 pm)

TIME	TOPIC	PRESENTER (S)	SESSION #	ROOM
3:15 p.m. - 4:00 p.m.	<b>WORKSHOP G</b> Improving Patient Care through Group Medical Visits in Family Practice: Diabetes, Dyslipidemia, Osteoporosis and More: A Nurse, Dietitian Physician Collaboration	Tara Currie, Michele MacDonald-Werstuck (Hamilton FHT)	Workshop G	
	<b>WORKSHOP H</b> Using IT to Solve Process Problems	Dave Sellers, Mark Fraser (West Carlton FHT)	Workshop H	
	<b>WORKSHOP I</b> 'The Pork'n Beans' of CDM A Pilot Project: New Innovations and Best Practices in a FHT	Karen Y. Brooks, Margaret Tromp (Prince Edward FHT)	Workshop I	
	<b>WORKSHOP J</b> Elder Mediation	K. Lynn Dykeman, Joy White (McMaster FHT)	Workshop J	
	<b>WORKSHOP K</b> Using Spirometry in Clinical Practice	Angie Shaw, Amy Massie (New Vision FHT)	Workshop K	
	<b>WORKSHOP L</b> Turning the Place Upside Down: Exploring Successes and Challenges in Practice Changes in Family Health Teams	Dale Guenter, Kati Ivanyi, Cathy Risdon (McMaster University & McMaster FHT)	Workshop L	
	<b>WORKSHOP M</b> Medical Directives: Clinical Pathways that Build Teams and Increase Access to Care	Kimberly Wintemute, Jon Hunchuck (North York FHT)	Workshop M	
	<b>WORKSHOP N</b> Planned & Proactive Community Care: Diabetes	Elisha Laughren (Timmins FHT)	Workshop N	
	<b>WORKSHOP O</b> Oncology Nurse Navigator - Supporting the Journey	Sarah Givens (North Perth FHT)	Workshop O	
	<b>WORKSHOP P</b> Occupational Therapy Role in Optimizing Practice in Primary Healthcare: team perspectives, clinical experiences and where to begin.	Catherine Donnelly (Queens University) Lori Letts (McMaster University) Anne Childs, Colleen O'Neill, Cathy Risdon (McMaster Family Practice) Candace Crawford (Wise Elephant FHT)	Workshop P	
4:00 p.m.	CONFERENCE ENDS			