

BRIGHT LIGHTS AWARDS

Nomination: Mental health and addictions

Windsor Family Health Team

Windsor Regional Hospital & Team Care Centre: Working Together to Support Patient's Mental Health Needs



WRH & TCC are moving forward together focused on supporting patients with mild to moderate mental illness in that transitional time after their discharge from hospital mental health care back into the community. Our programs work together to identify individuals who have accessed mental health care through the hospital and may benefit from Team based care who may have not had access otherwise. Once a referral is made by WRH, the individual receives a wellness call within 72 hrs. These calls review the individual's treatment plan and offer further system navigation when needed. About 22% of individuals become clients of TCC in our mental health program.