

# BRIGHT LIGHTS AWARDS

**Nomination: It takes a team: collaboration inside and out**

**Credit Valley FHT - Rita Hanna, Ian Lin; Summerville FHT - Yali Gao; CarePoint Health - Heather Hadden, Marta Madzellan, Kavetha Selvathiligan**

## The Strength of Each Member is the Team



Responding to a sixth pandemic wave, and subsequent urgent need to make the newly approved oral COVID treatment, Paxlovid, more accessible to the community, Ontario Health proposed the first primary care rollout in Feb 2022. To facilitate this process, Mississauga-OHT

connected Mississauga Medical Arts (MMA), a COVID-19 assessment clinic, with 3 Family Health Organizations. In an unprecedented scale of collaboration between FHOs and a high-volume community-based clinic, six primary care pharmacists from CarePoint, CreditValley, and Summerville joined forces to support MMA. This newly formed team of pharmacists joined the MMA staff to provide medication reconciliation, drug interaction analysis/management, dosing recommendations, and patient counseling/follow-up. In addition, they produced new materials to support Paxlovid clinical decision-making and documentation. As of today, this new team of FHO pharmacists and MMA MDs/RNs, have assisted more than 1000 community patients seeking outpatient COVID care.