

BRIGHT LIGHTS AWARDS

Nomination: It takes a team: collaboration inside and out

Couchiching Family Health Team

It Takes a Village: Coordinating and streamlining access to palliative care resources in the Couchiching sub-region



The Couchiching Family Health team has provided leadership and resources to our sub-regional palliative care working group for a number of years. With the creation of the Couchiching Ontario Health Team (COHT), this working group was able to leverage the strong collaboration within the COHT to make incredible strides towards accomplishing our goals. Specifically, this group of service providers and system users has created a central referral system, one referral form to access all palliative care services in the sub-region, and we have a list of Primary Care Practitioners (PCP's) who will accept unrostered palliative patients. No palliative patient in Couchiching is going without primary care. In addition, we have

streamlined and coordinated resources to reduce duplication and make it easier for patients and their caregivers to find the right resources at the right time. The addition of a dedicated .5 palliative care Administrative Assistant has helped us realize our 'single door' vision and is also allowing us to collect data across all service providers to ensure best care possible for patients and families.