

BRIGHT LIGHTS AWARDS

2021

Nomination: Demonstrating a community response to COVID-19

Centre for Family Medicine FHT

Establishing the 3 sites of the Kitchener-Waterloo-Wellesley-Wilmot-Woolwich (KW4) COVID Assessment Centre for the region.

The KW4 Assessment Centre (AC) was operationalized within weeks after the pandemic start in partnership with St. Mary's General Hospital, ASA Medical and Public Health.

- Staff started to assess, test and manage symptomatic patients to divert persons away from the local emergency rooms.
- Referral algorithms were developed and disseminated to allow all community clinicians to refer.
- Assessment tools, proper PPE use and training of COVID testing were established quickly.
- The AC team conducted assessments and testing in the regional long-term care and other congregate settings in a mobile outreach team when called upon during major regional outbreaks