

BRIGHT LIGHTS AWARDS 2021

Nomination: Demonstrating a community response to COVID-19

DUFFERIN AREA FAMILY HEALTH TEAM

Cognitive Assessment Team (CAT): A new digital model of care during COVID-19 and beyond



Cognitive Assessment Team (CAT)



After working with a MINT model memory clinic for eight years, numerous challenges were arising that prevented efficiencies in care. Faced with a pandemic, we could no longer deliver our fully office-based assessment and care planning. The COVID-19 pandemic provided a green light for something already being considered – deconstructing the “clinic.” Thus, a new approach was developed to assess, treat, and manage cognitive impairment, which has drastically improved team efficiencies at the Dufferin Area FHT, including significantly reduced wait times from 120 days to 23 days and doubling volumes of patients seen in one year.