

BRIGHT LIGHTS AWARDS

2023

Nomination: 1. Using a population-based approach to provide care to the community

Sunnybrook Family Health Team

North Toronto OHT Neighbourhood Care Teams: Integrating Care and Social Services for Seniors in Toronto Seniors Housing

Toronto Seniors Housing Corporation (TSHC), owned by the City of Toronto, provides housing for 15,000 low-income seniors in 83 seniors-designated buildings across Toronto. The North Toronto Ontario Health Team (organizations including primary care, hospital, community and home-care) partnered with one of the TSHC buildings in North Toronto to develop and implement a Neighbourhood Care Team (NCT) model to support TSHC's Integrated Service Model locally to address tenants health and social needs, guided by co-design with the tenants. The goal of the NCT is to provide an integrated model of care that is accountable to meeting the needs of people living within a specific neighbourhood so that people experience one system that provides simple access to service, and care that is coordinated and facilitates a streamlined communication of health care providers.

afhto