

# BRIGHT LIGHTS AWARDS

2023

**Nomination: 1. Using a population-based approach to provide care to the community**

**South East Toronto Family Health Team**

## **Team Based Holistic Care Provides Lasting Impact on Patient Outlook**



This small IPC team finds creative and culturally acceptable ways to support a marginalized and high needs community. With only two (2) Registered Nurses and (1) Nurse Practitioner this team provides care to the neighbourhoods of Oakridge, Taylor Massey and Crescent Town with limited resources. The population is identified as a priority neighbourhood in East Toronto due to its high levels of Emergency Department visits, individuals with substance use disorder and mental health illnesses. Together this team reduces ED visits and provides the support and care necessary for improved mental and physical health outcomes.

**afhto**