

Nomination: 4. Embedding mental health and home care in primary care

Seniors Home Support Program with Markham Family Health Team

Greater than the sum of its (our) parts! How an interdisciplinary primary care team is integrating care for homebound seniors.



Unable to attend office based primary care and challenged with navigating health services within a fragmented system, a growing number of homebound seniors living in Markham and Stouffville now have a lifeline, both metaphor and a literal 'one number to call', to integrated primary care. Launched in June 2021, the Seniors Home Support (SHS) Program is providing homebound seniors with a much-needed continuum of routine preventative care, in-house geriatric counsel, urgent chronic disease management, and palliative care. SHS' achievements showcase what interdisciplinary providers can accomplish by working together and across sectors to transcend traditional boundaries of care.

