

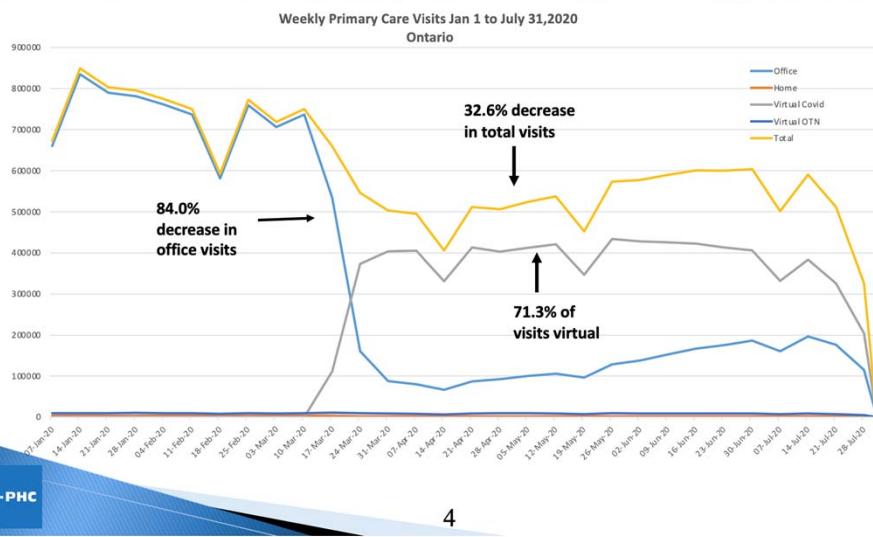
# Sustaining Virtual Care

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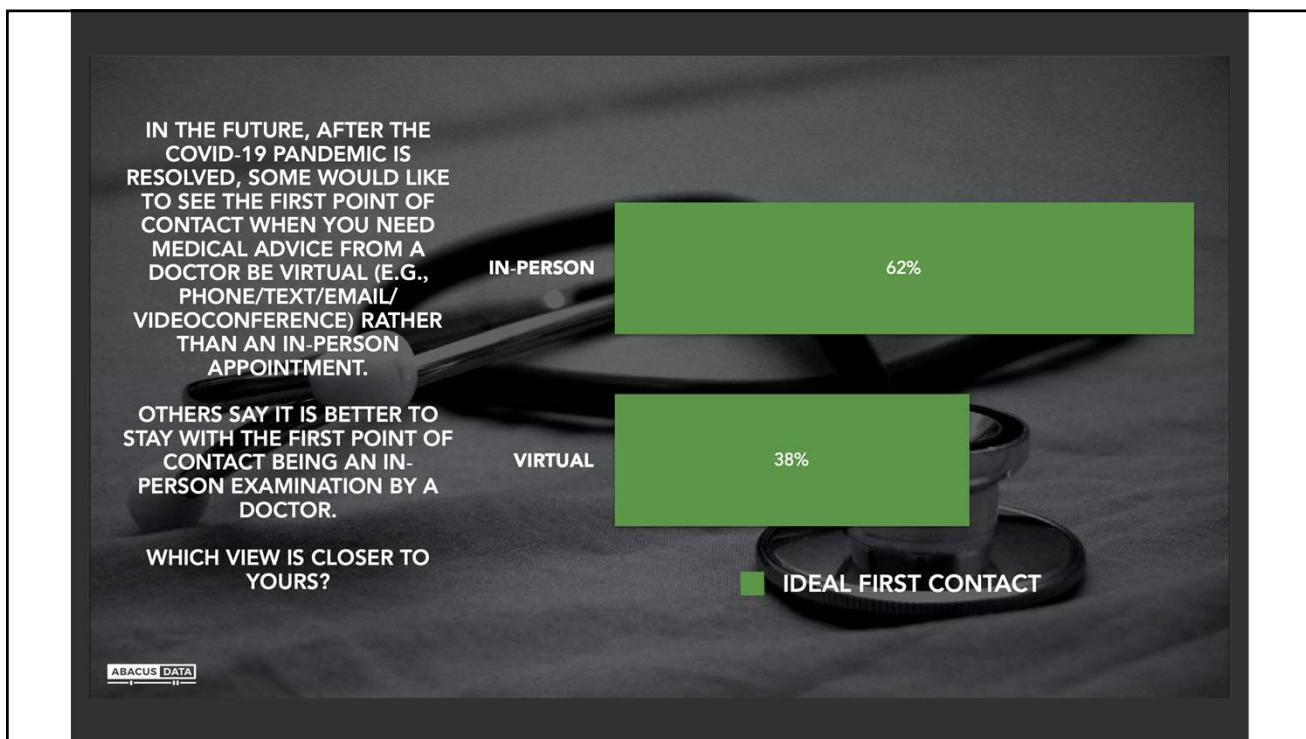


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Pre-COVID Jan 1 to March 10, 2020; Post COVID March 11 to July 31, 2020



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## What is Required to Sustain Virtual Care?

### 1 Technology

- Point of care integration
- Ease of use
- Privacy and security
- Equity

### 2 Physician Fee-for-Service Policy

- K-code future
- Telephone
- Parity
- Messaging
- Virtual walk-in

### 3 Integration

- Misaligned funding models
- Siloed service delivery providers
- Hospital and community divide
- Lack of capacity to change

***Are we asking the right question?***