



Nomination
Integrated care and community responses
South East Toronto Family Health Team
“FHT” for the Community: COVID-19 and SETFHT at the driver’s seat



During the pandemic, SETFHT emerged as a leader by proactively identifying the needs not just to our rostered patient population, but the entire community. We empowered the community by facilitating smoother access to virtual and in-person primary care visits. Adopted a collaborative approach and build inter-sectoral partnerships with CHCs/health care organizations /solo practitioners in the region to address the gaps that emerge between health and social care. Our initiatives align with the Quadruple aim and improve population outcomes by addressing significant health and social inequities. They provide the infrastructure to deliver wellness supports particularly to seniors and vulnerable persons experiencing the effects of social isolation due to pandemic.

