

Nomination Addressing social determinants of health

SDOH-COVID Working Group, St Michael's Hospital Academic Family Health
Team

Serving patients during the COVID19 Pandemic: St. Michael's Academic Family Health Team approach to patient outreach and social determinants of health



In March 2020, the COVID-19 pandemic necessitated a rapid shift in models of care to promote physical distancing and enhance health care capacity for treating COVID-19 cases. Our FHT underwent significant changes to clinic operations, including consolidation of two of our sites.

Early on it was apparent that a specific focus on equity and vulnerable populations would be required; the SDOH- COVID Working Group was created to address this.

The group aimed to support the FHT during and after the COVID-19 pandemic by applying a health equity lens to clinical operations, teaching, research, and quality improvement, while coordinating SDOH-related activities, and engaging the broader community in care provision and advocacy.

