



Nomination
Integrated care and community responses
COVID-19 Population Health Navigators of Ontario Health West
Population Health Navigator – How Primary Care and their communities in Ontario Health West (OH West) partnered during COVID-19



In partnership with FHT sites across Ontario Health West the COVID Population Health Navigator (Navigator) was developed and launched within 1 week. The Navigator is a web-based system that allows for virtual assessments of all patients, with minimal wait times, and the ability to collect population health data in order to better understand analytics and pandemic spread in each region. The tool was developed by Input Health after primary care saw a need to be able to access ONE online system to help assess and manage possible COVID-19 patients virtually, while avoiding unnecessary visits to emergency departments and assessment centers.

