



association of family
health teams of ontario

400 University Avenue, Suite 2100, Toronto ON M5G 1S5

Thank you very much for volunteering to participate in the "[Responding to COVID-19: Understanding How Primary Care Teams Stepped up to Help Support Their Communities and Patients](#)" research project. We truly appreciate your support in this project, to better help us understand how team-based care supported patients during COVID-19.

The interview has been scheduled for 30 minutes and your time is extremely valuable to us. To ensure that all questions are covered within the interview period we would like to provide you with the questions ahead of time, please see below.

Questions:

1. Could you tell us how your team has stepped up to provide care to patients during this pandemic? And especially for the vulnerable population? (i.e., community outreach activities, grocery runs, visits to congregate settings, home visits, virtual care options etc.)
2. What community partners have you collaborated with and how have these partnerships supported the care you are providing your patients during COVID-19? Were these partnerships established before COVID-19 (i.e., OHT partners) or because of COVID-19?
3. Considering your experience in supporting your team during COVID-19, how do you anticipate COVID-19 has changed the delivery of primary care? What would you like to highlight to the Ministry as a fundamental need for primary care moving forward?

Once again thank you very much for your support. If you have any questions, please feel free to reach out to [Sandeep Gill](#) (Clinical KTE specialist) at any time.

Sincerely,

AFHTO Team