

From: [EOC Operations \(MOHLTC\)](#)
Subject: Situation Report #12: 2019-nCoV (Novel Coronavirus)
Date: February 5, 2020 6:44:33 PM
Attachments: [image001.png](#)
[Paramedics Guidance 2020-02-05 SHARED.pdf](#)
[Paramedics Guidance 2020-02-05 SHARED_FR.pdf](#)
[Training Bulletin Call Taking and Dispatching Protocols for 2019-nCoV Coronavirus v2.3 Jan 31 2020.pdf](#)

Situation Report #12: 2019-nCoV (Novel Coronavirus)

Ministry of Health | Health System Emergency Management
Branch

February 5, 2020

Situation:

- Updated case counts as of February 5, 2020:
 - China: 24,324 cases; 490 deaths
 - Asia & Oceania: 177 cases; 2 deaths (Philippines, Hong Kong)
 - Europe: 28 cases
 - Middle East: 5 cases
 - North America: United States (11 cases), Canada (5 cases)
- In Ontario, there are 43 persons under investigation with lab results pending.
- Case and contact management related to Case #1 and #2 in Toronto has been completed; no additional cases related to this exposure were found.

Actions Taken:

- The ministry has developed an information sheet about 2019-nCoV to inform the public about the virus. It is now available on the [government website](#) in French, English and 17 other languages.
- In follow-up to the training bulletin that was sent out last week, a guidance document for Paramedic Services was sent to the field this morning. The English and French versions of the guidance are attached, as well as an updated training bulletin.
- The case definition is undergoing further revision and updates will be sent out within the next day. Updates to the website and guidance documents will follow.
- The ministry continues to work with the federal government on repatriation plans from Wuhan, China for Canadian citizens scheduled to arrive at CFB Trenton this week. The ministry is working closely with local partners to ensure systems are in place to support returning Canadians.
- Health care providers (in particular acute care settings and paramedic services) facing immediate challenges with their personal protective equipment supply levels can email the ministry at EOCLogistics.MOH@ontario.ca.

- The ministry continues to provide guidance and answer a high volume of stakeholder questions.

Next Steps:

- The ministry continues to work with health system partners to understand their needs with respect to personal protective equipment and other supplies.
- The ministry will continue to finalize guidance documents and create simplified one page summaries.
- The ministry continues to plan for repatriation with the federal government.

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Situation Report #11: 2019-nCoV (Novel Coronavirus)

Ministry of Health | Health System Emergency Management
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February 4, 2020

Situation:

- Updated case counts as of February 4, 2020:
 - China: 20,438 cases; 425 deaths
 - Asia & Oceania: 155 cases; 2 deaths (Philippines, Hong Kong)
 - Europe: 27 cases
 - Middle East: 5 cases
 - North America: United States (11 cases), Canada (4 cases)
- In Ontario, there are 34 persons under investigation with lab results pending.
- Local public health units continue to perform case and contact management related to confirmed cases in Ontario.

Actions Taken:

- The ministry continues to work with the federal government to confirm repatriation plans from Wuhan, China for Canadian citizens scheduled to arrive at CFB Trenton this week. The ministry is working closely with local partners to ensure systems are in place to support returning Canadians.
- The ministry continues to liaise with Telehealth Ontario to ensure appropriate guidance for the public calling with health concerns related to 2019-nCoV. As of February 2nd 2020, Telehealth has received over 800 calls related to 2019-nCoV and has referred 5 people meeting the case definition to acute care.
- Health care providers (in particular acute care settings and paramedic services) facing immediate challenges with their personal protective equipment supply levels can email the ministry at EOCLogistics.MOH@ontario.ca.
- The ministry continues to provide guidance and answer a high volume of stakeholder questions.
- The Provincial Emergency Operations Centre has moved to enhanced monitoring to support federal, provincial and municipal partners in the repatriation of Canadian citizens from China to CFB Trenton. Supportive actions from the PEOC include daily coordination calls, dedicating staff to the repatriation file and deploying a field officer to the community to provide on-site assistance and liaison.

Next Steps:

- The ministry continues to work with health system partners to understand their needs with respect to personal protective equipment and other supplies.
- The ministry will continue to finalize guidance documents and create simplified one page summaries.
- The ministry will confirm any repatriation plans with the federal government.

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Situation Report #10: 2019-nCoV (Novel Coronavirus)

Ministry of Health | Health System Emergency Management
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February 3, 2020

Situation:

- Updated case counts as of February 3, 2020:
 - China: 17, 205 cases; 362 deaths
 - Asia & Oceania: 142 cases; 1 death (Philippines)
 - Europe: 25 cases
 - Middle East: 5 cases
 - North America: United States (11 cases), Canada (4 cases)
- In Ontario, there are 29 persons under investigation with lab results pending.
- Local public health units continue to perform case and contact management related to confirmed cases in Ontario.

Actions Taken:

- The ministry continues to work with the federal government to confirm repatriation plans from Wuhan, China for Canadian citizens. Citizens are scheduled to arrive at CFB Trenton this week. The ministry is working closely with local partners to ensure systems are in place to support returning Canadians.
- Guidance documents for other sectors continue to be developed.
- The Ontario Medical Association has created a Summary of Guidance for Primary Care Providers in Community Based Settings to assist health system partners. The document is attached to this email.
- The ministry continues to provide guidance and answer a high volume of stakeholder questions.

Next Steps:

- The ministry continues to work with health system partners to understand their needs with respect to personal protective equipment and other supplies.
- The ministry will continue to finalize guidance documents and create simplified one page summaries.
- The ministry will confirm any repatriation plans with the federal government.

Situation Report #9: 2019-nCoV (Novel Coronavirus)

Ministry of Health | Health System Emergency Management Branch

February 2, 2020

Situation:

- Updated case counts as of February 2, 2020:
 - China: 14380 cases; 304 deaths
 - Asia & Oceania: 138 cases; 1 death (Philippines)
 - Europe: 25 cases
 - Middle East: 5 cases
 - North America: United States (8 cases), Canada (4 cases)
- There are 42 persons under investigation with lab results pending.
- Local health units continue to perform case and contact management related to confirmed cases in Ontario.

Actions Taken:

- The ministry is working with the Federal government to confirm repatriation plans from Wuhan, China for Canadian citizens.
- Guidance documents for other sectors continue to be developed.
- The ministry continues to provide guidance and answer a high volume of stakeholder questions.

Next Steps:

- The ministry continues to work with health system partners to understand their needs with respect to personal protective equipment and other supplies.
- The ministry will continue to finalize guidance documents and create simplified one page summaries.
- The ministry will confirm any repatriation plans with the federal government.

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Situation Report #8: 2019-nCoV (Novel Coronavirus)

Ministry of Health | Health System Emergency Management Branch

February 1, 2020

Situation:

- Updated case counts as of February 1, 2020:
 - China: 11791 cases and 259 deaths
 - Asia & Oceania: 131 cases
 - Europe: 22 cases
 - Middle East: 4 cases
 - North America: United States (7 cases), Canada (4 cases)
- There are 28 persons under investigation with lab results pending. This information is updated on Ontario's public [website](#) on weekdays at 10:30am.
- The ministry announced a 3rd confirmed case in an individual with recent travel history to Wuhan. The local health unit is performing case and contact management.

Actions Taken:

- The ministry is working with the Federal government to confirm repatriation plans from Wuhan, China for Canadian citizens.
- The 2019-nCoV case definition has been updated on the ministry's website.
- Guidance documents for other sectors continue to be developed.
- The ministry continues to provide guidance and answer a high volume of stakeholder questions.

Next Steps:

- The ministry continues to work with health system partners to understand their

- needs with respect to personal protective equipment and other supplies.
- The ministry will continue to finalize guidance documents and create simplified one page summaries.
- The ministry will confirm any repatriation plans with the federal government.

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Situation Report #7: 2019-nCoV (Novel Coronavirus)

Ministry of Health | Health System Emergency Management Branch

January 31, 2020

Situation:

- Updated case counts as of January 31, 2020:
 - China: 9692 cases and 213 deaths
 - Asia & Oceania: 95 cases
 - Europe: 16 cases
 - Middle East: 4 cases
 - North America: United States (6 cases), Canada (4 cases)
- The United States has declared the novel coronavirus a public health emergency
- There are 17 persons under investigation with lab results pending. This information is updated on Ontario's public [website](#) daily at 10:30am.
- Several health units continue to be involved in case and contact management for the first two confirmed cases in Ontario. The first case in Toronto was discharged from the hospital and is now home in self-isolation under the support of local public health.

The ministry announced a 3 confirmed case in an individual with recent travel history to Wuhan. The local health unit is performing case and contact management.

- The Government of Canada has updated its [travel advice](#) encouraging all travelers to delay non-essential travel to China, and to avoid all travel to Hubei province.

Actions Taken:

- The 2019-nCoV case definition has been updated and a copy has been included in this Situation Report. It is currently being uploaded to the ministry's website.
- Initial guidance documents for Acute Care, Home and Community Care, and Long-Term Care Homes are attached to this email. The Primary Care guidance updated with the new case definition is also attached. One page summaries are under development for each of the guidance documents. These will be uploaded to the ministry's website in the coming days along with French versions of these documents.
- Guidance documents for other sectors continue to be developed.
- The ministry continues to provide guidance and answer a high volume of stakeholder questions.

Next Steps:

- The ministry continues to work with health system partners to understand their needs with respect to personal protective equipment and other supplies.
- The ministry will continue to finalize guidance documents and create simplified one page summaries.
- The ministry will confirm any repatriation plans with the federal government.

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Situation Report #6: 2019-nCoV (Novel Coronavirus)

Ministry of Health | Health System Emergency Management Branch

January 30, 2020

Situation:

- Updated case counts as of January 30, 2020:
 - China: 7711 cases and 170 deaths
 - Asia & Oceania: 80 cases
 - Europe: 9 cases
 - Middle East: UAE (4 cases)
 - North America: United States (6 cases), Canada (3 cases)
- The World Health Organization has declared the outbreak a Public Health Emergency of International Concern
- There are 27 persons under investigation with lab results pending. This information is updated on Ontario's public [website](#) daily at 10:30am.
- The presumptive confirmed case in British Columbia has now been confirmed by NML.
 - Several health units continue to be involved in case and contact management for the two confirmed cases in Ontario.
- The Government of Canada has updated its [travel advice](#) encouraging all travelers to delay non-essential travel to China, and to avoid all travel to Hubei province.
- The Government of Canada is preparing a repatriation flight for Canadians. No further details have been confirmed at this time.

Actions Taken:

- Initial guidance documents for Hospitals and Acute Care, Home and Community Care, and Long-Term Care are under final review. One page summaries are under development for each of the guidance documents.
- The ministry's [website](#) for health workers and healthcare employers will be updated with these new documents in the coming days.
- Guidance documents for other sectors continue to be developed.
- The ministry continues to provide guidance and answer a high volume of stakeholder questions.

Next Steps:

- The ministry will continue to finalize guidance documents and create simplified one page summaries.
- The ministry will confirm any repatriation plans with the federal government.

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Situation Report #5: 2019-nCoV (Novel Coronavirus)

Ministry of Health | Health System Emergency Management Branch

January 29, 2020

Situation:

- Updated case counts as of January 29, 2020:
 - China: 5974 cases and 132 deaths
 - Asia & Oceania: 60 cases
 - Europe: 8 cases
 - Middle East: UAE (4 cases)
 - North America: United States (5 cases), Canada (3 cases)
- There are 23 persons under investigation with lab results pending. This information is updated on Ontario's public [website](#) daily at 10:30am.
- The second presumptive confirmed case reported on January 27 has been confirmed by the National Microbiology Laboratory.
 - Several health units [continue to be](#) involved in case and contact management.
- The Government of Canada has updated its [travel advice](#) encouraging all travelers to delay non-essential travel to China, and to avoid all travel to Hubei province.
- Numerous airlines have cancelled flights to and from mainland China.
- There are published media reports that the Government of Canada is considering a repatriation of Canadians. There are no confirmed details at this

time.

Actions Taken:

- The ministry's [website](#) for health workers and healthcare employers is now live. It will be updated as new information and documents becomes available.
- The initial guidance document for Primary Care Providers has been translated into French (attached). Both versions are being prepared for posting on the ministry's website.
- Draft versions of several guidance documents are currently under review.
- A simplified Chinese version of the interim signage that was sent yesterday is attached.
- Screening is being updated to reflect Hubei province. The official national case definition is still forthcoming.
- The ministry continues to answer a high volume of media and stakeholder questions.

Next Steps:

- The ministry will continue to finalize guidance documents and create simplified one page summaries.
- The ministry will confirm any repatriation plans with the federal government.

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Situation Report #4: 2019-nCoV (Novel Coronavirus)

Ministry of Health | Health System Emergency Management
Branch

January 28, 2020

Situation:

- Updated case counts as of January 28, 2020:
 - China: 4515 cases and 106 deaths
 - Asia & Oceania: 57 cases
 - Europe: 4 cases
 - North America: United States (5 cases), Canada (3 cases)
- There are 11 persons under investigation with lab results pending. One case has been confirmed with the 2019-nCoV and a second case is presumptive confirmed. This information is updated on the ministry [website](#) daily at 10:30am.
- Confirmatory results on the presumptive confirmed case announced on January 27th are still pending from the National Microbiology Laboratory.
 - Several health units are involved in case and contact management.
- British Columbia announced its first presumptive case of 2019-nCoV on January 28 in a BC resident who had recently returned from Wuhan, China.
- The United States Centers for Disease Control and Prevention has advised travellers to avoid all non-essential travel to China.

Actions Taken:

- The initial guidance document for Primary Care Providers is attached. It will be posted on the ministry's website after the website goes live (see below).
- Guidance documents for other sectors are in progress and are proceeding as quickly as possible.
- The ministry's website for health workers and healthcare employers is undergoing translation and the website should be live shortly.
- Signage to support screening of patients and visitors is attached. Translation into simplified Chinese is underway.
- The ministry hosts morning teleconferences for provincial health system partners (9:00am, M-F), and is providing daily end of day Situation Reports.
- The ministry continues to answer a high volume of media and stakeholder questions.

Next Steps:

- Following a meeting of the Council of Chief Medical Officers of Health, the ministry will be making a change to the case definition to reflect **Hubei province**. This will require changes to existing screening recommendations. Formal changes will follow.
- Finalizing guidance documents and processes.
- Continue to monitor this situation externally and within the health system.
- Continue to support partners in their response activities.

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Situation Report #3: 2019-nCoV (Novel Coronavirus)

Ministry of Health | Health System Emergency Management
Branch

January 27, 2020

Situation:

- Updated case counts as of January 27, 2020:
 - China: 2744 cases and 80 deaths
 - Asia & Oceania: 45 cases
 - Europe: 3 cases
 - North America: United States (5 cases), Canada (2 cases)
- The National Microbiology Laboratory confirmed the first case of 2019-nCoV that was initially reported as presumptive positive. The case continues to be stable at Sunnybrook Hospital. A second presumptive positive case was announced on January 27, 2020. The individual was related to the first case, and took the same flight back to Toronto.
 - Toronto Public Health continues its case and contact management.
- As of today, 39 people were tested for 2019-nCoV in Ontario. This information is posted at [Ontario.ca/coronavirus](https://ontario.ca/coronavirus) and is updated daily at 10:30am.
 - 2 tested positive
 - 18 tested negative
 - 19 test results pending
- China and Hong Kong continue to apply public health measures to manage the outbreak. Mongolia and Kyrgyzstan have recently closed their borders to traffic from China.

Actions Taken:

- The ministry has established an operational cycle for morning teleconferences for provincial health system partners (9am, M-F), and will provide daily end of day Situation Reports.
- The Ministry of Health's Ministry Emergency Operations Centre on January 27 is activated.
- The CMOH, ACMOH, and Toronto MOH held a press conference this morning to discuss the current status of the two cases in Ontario.
- The ministry is currently working with Ornge to incorporate the CACC screening questions for 2019-nCoV in their algorithms/patient diagnosis.
- The ministry met with Telehealth Ontario to update guidance and algorithms for anyone with questions about 2019-nCoV.
- Website documents for the health sector are underway translation.
- Development of guidance documents continues for different settings in the health system, including signage to support screening of patients and visitors.

Next Steps:

- Finalizing current guidance documents and processes.
- Continue to monitor this situation externally and within the health system.
- Continue to support partners in their response activities.

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Situation Report #2: 2019-nCoV (Novel Coronavirus)

Ministry of Health | Health System Emergency Management
Branch

Situation:

- The presumptive confirmed case continues to be stable at Sunnybrook.
 - Toronto Public Health continues its case and contact management.
- There are 9 persons under investigation with lab test results pending. This information is updated on the Ministry [website](#) daily at 10:30am.
- Updated case counts as of January 26, 2020:
 - China: 1975 cases and 56 deaths
 - Asia Region: Hong Kong (8), Thailand (6), Singapore (4), Macau (3), Japan (3), South Korea (3), Taiwan (3), Malaysia (3), Vietnam (2), Nepal (1)
 - Rest of the world: United States (4), Australia (4), France (3), Canada (1)
- China and Hong Kong continue to apply public health measures to manage the outbreak.

Actions Taken:

- On January 26th the Federal Government held a press conference on Canada's presumptive confirmed case; the confirmation from NML is expected by January 27th.
- The ministry has held multiple teleconferences with stakeholders and other ministries and provided situational updates regarding the first presumptive confirmed case.
- Website documents for the health sector are being finalized for posting.
- Development of guidance documents continues for different settings in the health system.
- Central Ambulance Communication Centres have implemented screening protocols into their daily operations.
- The ministry is currently determining the status of supply levels in the system and developing a strategy to augment availability and accessibility of personal protective equipment.
- The ministry has establishing an operational cycle for morning teleconferences for provincial health system partners and end of day situation reports.

Next Steps:

- Finalising current guidance documents and processes.
- Continue to monitor this situation externally and within the health system.
- Continue to support partners in their response activities.

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Situation Report #1: 2019-nCoV (Novel Coronavirus)

Ministry of Health | Health System Emergency Management
Branch

January 25, 2020

Situation:

- Ontario identified a presumptive confirmed case in Toronto. This is Ontario's and Canada's first case. Testing is ongoing for persons under investigation (numbers will be updated on the ministry's website starting tomorrow).
- Case counts are rapidly evolving and the number is expected to increase.
 - Updated case counts as of January 25, 2020:
 - China: 1,287 cases (29 provinces) and 41 death
 - The media has reported a death in a 62 year old ENT surgeon (his exposure is not known at this point)
 - Asia Region: Thailand (5), Singapore (3), Vietnam (2), Hong Kong (5), Macau (2), Japan (2), South Korea (1), Taiwan (1), Nepal (1), Nepal (1), Malaysia (3),
 - Rest of the world: United States (2), France (3), Australia (4)
 - Suspected cases reported in numerous countries.
- China continues to expand public health measures including restrictions to travel and public gatherings. In addition, Hong Kong will be closing schools for an additional two weeks after lunar new year.
- Canada began enhanced screening measures at the international airports in Toronto (YYZ), Montreal (YUL), and Vancouver (YVR). Signage is posted with information for returning travellers regarding this novel coronavirus and signs

and symptoms to watch for. Further enhanced screening measures are expected.

Actions Taken:

- On January 2nd, 3rd, 8th, 10th and 23rd the ministry issued status updates to local medical officers of health
- On January 10th and 23rd the ministry issued status updates to health system partners (unions, associations, regulatory colleges and LHINs/OH).
- On January 6th, 10th and 23rd the eCTAS system was updated to prompt screening in hospitals and appropriate Infection Prevention and Control precautions.
- On January 22nd the ministry provided a technical briefing to media about 2019-nCoV and announcing that the relevant regulations have been updated under the Health Protection and Promotion Act to ensure all cases of novel coronaviruses are reported in Ontario.
- On January 25th the ministry held a press conference to announce the identification of a presumptive confirmed case of 2019-nCoV.
- Since early January the ministry has been undertaking advanced planning activities to support health system readiness.

Next Steps:

- Finalize guidance for different settings (acute care, primary care, long-term care, home care, paramedics).
- Finalize a website for health providers with relevant guidance.
- Continue to monitor the availability of supplies and equipment within the health system and implement strategies to enhance the system's capacity where required.
- Continue to monitor this situation externally and within our health system.
- Support other OPS partners in their response activities.
- Formalize an operational cycle and share with partners

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