

Final Notice

Dear Customer,

The Ontario government is eliminating red and white health cards to reduce the risk of health fraud. They will no longer be valid as of July 1st, 2020.

This is your **final notice** to switch your red and white health card to the more secure photo health card. With advanced security features, photo health cards help protect our public health system. There is **no charge** to update your card.

As of July 1st, 2020, you will not be able to access OHIP health services with your red and white health card. You may be billed for services until you confirm your eligibility for OHIP and get your photo health card. Once you have your photo health card, show it to your health care provider and request reimbursement of any fees paid.

To ensure you have your photo health card in time, complete and sign the form on the reverse of this notice. Bring the form and your current red and white health card along with one original document from each list below;

- Citizenship or immigration document
- Proof of Ontario residency
- Proof of identity

All documents **must** be **originals**. Photocopies or print-outs of online bills or documents are not accepted.

* If you need to change the **surname** on your new photo health card, bring a name-change document such as a marriage or divorce certificate.

For a list of nearby ServiceOntario centres where you can obtain a photo health card, visit:

[ServiceOntario.ca/RedandWhite](https://www.serviceontario.ca/RedandWhite)

Appointments are available at some locations. You can also call toll free: 1-866-989-9399 (TTY 1-800-387-5559).

You can help save lives by registering consent for organ and tissue donation. Register at **BeADonor.ca** or when you visit a ServiceOntario centre.

