

Optimizing Physical Space

Display community art

Have a central pod (collaborative vs. isolated areas)

Decompression room

Monthly/weekly team meetings

Attention to flow in and flow out of clinic (from patients perspective)

Involving all team members in a space change

Partnerships with community centres to use their space for community outreach

Informal team social gatherings (including food events)

Appropriate choice of communication method (including using the phone and EMR messaging)

Staff process for input for space ideas (office vs. hubs, colours, office assignment)

Space supporting team collaboration

Help all team members contribute and link back to patient care

Lunch and learns or blitzes on IHP topics (travel to multiple sites for 'face to face' interactions)

Team retreat with external facilitator

FHT Friday activities (with face to face interactions)

Mix of IHPs and NPs at physician sites