

D2D 1.0 Indicators: Data dictionary

Following a multi-stage selection process, the QSC has selected the following indicators for inclusion in D2D 1.0. The definitions and data sources for these indicators are based on the PCPMF wherever possible. Detailed technical specifications will be prepared for each indicator by Jun 15, 2014.

For help in data extraction and submission, please contact local QIDSS or provincial QIDS program staff.

D2D 1.0 Indicators

Indicator	Specific Measurement	Data source	Data access notes
D2D Indicators			
same/next day appointments	Patient Experience Survey Question: How many days did it take from when you first tried to see your family doctor to when you actually saw him/her or someone else in their office? 0 saw the doctor the same day / 1 saw doctor next day / 2-19 Enter number of days / 20 twenty or more days / d don't know / r refused	Existing patient experience surveys	Compile results from patient experience surveys, including the number of same/next day responses as well as the total number of responses (ie numerator and denominator for this measure).
Patient experience: time spent	Patient Experience Survey Question: When you see your (family doctor, nurse practitioner) or someone else in their office, how often do they spend enough time with you? 1 always/2 often/3 sometimes/4 rarely/5 never 6 volunteers it depends on who they see and/or what they are there for /d don't know / r refused		Compile results from patient experience surveys, including the number of always/often responses as well as the total number of responses (ie numerator and denominator for this measure).
Patient experience: involved	Patient Experience Survey Question: When you see your (family doctor, nurse practitioner) or someone else in their office, how often do they involve you as much as you want to be in decisions about your care and treatment? 1 always/2 often/3 sometimes/4 rarely/5 never /6 volunteers it depends on who they see and/or what they are there for/7 volunteers no decisions required on care or treatment/not applicable /d don't know r refused		
Patient experience: ask questions	Patient Experience Survey Question: When you see your family doctor, nurse practitioner or someone else in their office, how often do they give you an opportunity to ask questions about recommended treatment? 1 always/2 often/3 sometimes/4 rarely/5 never/ 6 volunteers it depends on who they see and/or what they are there for/ 7 volunteers not using/on any treatments/not applicable /d don't know/ r refused		

Regular primary care provider ¹	Number of primary care visits for a core service that are made to the physician to whom the patient is rostered or virtually rostered. Based on series of primary care and paediatric codes outlined in the full technical specification of the Primary Care Physician Practice Reports	Primary Care Physician Practice Reports	Submit data request to ICES for data for specific FHOs within FHT. Request must include FHT ED and Medical lead signature and assurance of full consultation of all physicians in group. Data request form to be posted to AFHTO members-only web site and distributed to QIDSS no later than Jun 15, 2014
colorectal cancer screening	Percentage of patients aged 50 to 74 (52-69 in Primary Care Practice Report) who had a fecal occult blood test (FOBT) within past two years, other investigations within five years or a colonoscopy within the past 10 years		
cervical cancer screening	Percentage of female patients aged 23 to 69 who had a Papanicolaou (Pap)smear within the past three years		
cost	to be detailed in technical specification on receipt of data from ICES		
Readmissions to hospital	Percentage of patients who were re-admitted to a hospital following their initial hospitalization within 30 days of discharge, within one year of discharge (for specific conditions, to be detailed in technical specification on receipt of data from ICES)		
influenza immunization	Percentage patients 65 and over who had a seasonal flu shot in the past year.	EMR	Extract number of people 65 and over with influenza immunization and the number of people 65 and over at the time of measurement (ie numerator and denominator for this measure)

¹ formerly referred to as “continuity of care”



childhood immunization	Percentage of 2 year old children who are up-to-date for immunization coverage (the recommended 3 doses and 1 booster of diphtheria-polio-tetanus-pertussis/Haemophilus influenza type b vaccine and 1 dose of measles-mumps-rubella vaccine)		Extract number of children with coverage described in "specific measurement" and the number of 2 year old children at the time of measurement (ie numerator and denominator for this measure)
OPTIONAL Indicators			
OPTIONAL INDICATOR: Reasonableness of wait for appointment	<p>Patient Experience Survey Question:</p> <ul style="list-style-type: none"> • <i>I can usually book an appointment within a reasonable time</i> OR • <i>Do you feel that the appointment offered to you was within a reasonable amount of time?</i> OR • <i>Do you consider the amount of time you usually have to wait to get an appointment with your doctor reasonable</i> 	Existing patient experience surveys	Compile results from these questions on the patient experience surveys, including the number of the top 2 responses (on a 5 point scale) or number of top responses (on a 3 point scale eg no, not sure, yes) as well as the total number of responses (ie numerator and denominator for this measure).
OPTIONAL INDICATOR: Telephone access to health team	<p>Patient Experience Survey Question:</p> <p><i>How do you rate the ease of [one of the following versions of the question]</i></p> <ul style="list-style-type: none"> • <i>Access</i> OR • <i>reaching the office</i> OR • <i>getting through to the office</i> OR • <i>get through to someone at the clinic by phone?</i> 		
Indicators for use in selecting peer groups for comparison			
SAMI score	<p>A surrogate measure of the complexity of patients served by the health team, as measured by the Standardized ACG Morbidity Index. For more detail on the index, see links.</p> <p>http://mchp-appserv.cpe.umanitoba.ca/reference/acg.pdf</p> <p>http://www.biomedcentral.com/content/pdf/1472-6963-11-S1-A22.pdf</p>	Primary Care Physician Practice Reports	Submit data request to ICES for data for specific FHOs within FHT. Request must include FHT ED and Medical lead signature and assurance of full consultation of all physicians in group. Data request form to be posted to AFHTO members-only web site and distributed to QIDSS no later than Jun 15, 2014
Size of team	Self-described size of health team based on number of patients served (large vs small)	Direct report	Indicate how team describes itself on the data submission form
Rural or Urban	Self-described nature of the community the health team is located in (rural vs urban)		



Access to hospital discharge data	Participation of health team in a service that provides automated near-real-time updating of the health team's EMR with information about hospital discharges of the team's patients via one of the following services: Hospital Report Manager (HRM), Physician Office Integration (POI), Timely Discharge Information System (TDIS) or Southwest Physician Office Interface to Regional EMR (SPIRE)		
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