## Link to you tube House puffer video

http://www.youtube.com/watch?NR=1&v=21TL94NEzvg&feature=endscreen



## Sustaining the Lung Health Program



Heather Hadden BScPhm ,Teach Certified
Marnie Martin BScN ,RN,CRE
Dr. James Pencharz
Credit Valley Family Health Team
AFTO Oct 2012



### Who are we?

#### Our Mission of Excellence:

High Standard Interprofessional Primary Care + Family Medicine Teaching

2 sites

11,000 patients

15 IHPs

10 Physicians

18 Admin staff

20 Family Practice Residents

Multiple CDM and Preventative Care Programs





## "Breath for Life"



A collaborative integrated team approach to screening Spirometry, Asthma and COPD Education and Smoking Cessation Counseling



### The CVFHT IHP Team

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Heather Hadden Program Lead

Pharmacist, Teach Certified Smoking Cessation Counselor

**Dr James Pencharz** Program Lead Physician

Marnie Martin Asthma Lead

RN, BScN, Certified Respiratory Educator

**Gord Canning COPD Lead** 

**Nurse Practitioner** 

Mary Glenen-Calder, RN & Pam Mareemootoo, RN

Smoking cessation counselors

#### **Acknowledgement:**

Catherine Harrison NP-initial Program Lead, CVFHT Lung Health Program



## In The Beginning.....

# Is best practice chronic disease management being met for Lung Health patients at CVFHT?

(discovered need for better identification of Chronic Disease)

**GSK PRIISME** (Jan 2010-Jan 2012) - funding

QIIP (HQO) Asthma and COPD (Sept 2010-Dec 2011)

Diagnosis/identification/clarification through EMR

Ottawa Model for Smoking Cessation (Oct 2011)

STOP Study (Oct 2011)

Free NRT study



#### **PRIISME**

#### **Education**

- -CRE (Two 3-4 day RESPTrec courses on Asthma and COPD followed by exams and final CRE exam -RN and NP)
- -TEACH (5 day course(CAMH/U of T)-Pharmacist)

#### Liaise

CVH Cardio-Pulmonary Dept (COPD/Asthma Training/Mentoring)

### **Training**

Medication seminars from PRIISME

#### Research

Trial and purchase of Spirometer (PDSA)

#### **EMR**

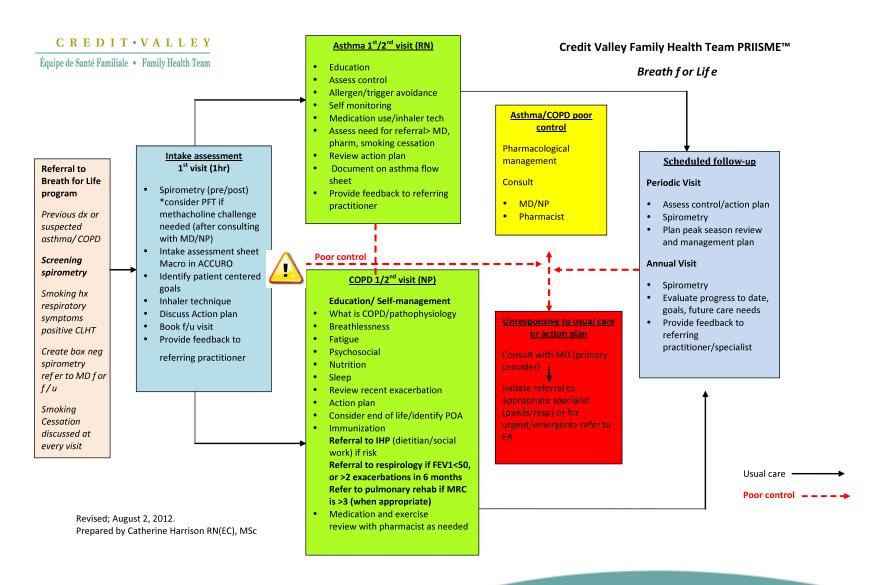
May 2010- new computer system (CliniCare → Optimed-Acurro)

Adaptation of EMR – develop templates, flowsheets, macros (ongoing PDSA's)



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#### **Breath for Life Flowchart**





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## CV FHT Lung Health Brochure

#### Services Provided

- Asthma Education
- COPD Education
- Smoking Cessation Counselling
- Lung function testing (spirometry)
- Medication management of asthma and COPD

#### Our Team

In partnership with your family doctor include:

- Certified Respiratory Educators
- Family Practice Nurses
- Nurse Practitioner
- Pharmacist



#### **Accessing Our Services**

Your family doctor can refer you to the Credit Valley Family Health Team - Breath for Life

Please contact us at (905) 813-3850

For professional information about Breath f or Life please contact:

Gord Canning
Nurse Practitioner

Marnie Martin RN, BSN Certified Respiratory Educator

Credit Valley Family Health Team 2300 Eglinton Ave. W Suite 105 Mississauga, Ontario L5M 2V8

Phone: (905) 813-1100 ext 5468

Or visit our website: www.cvfht.ca

Breath f or Lif e
program

**General Information** 

For our patients with Asthma or COPD





A program initiated and sponsored by GlaxoSmithKline

(V) Ontario

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## Program Development

- Asthma/COPD (thru QIIP) (2 physicians rosters initially)
- Education around entering ICD9 code in EMR
- (accurate extractable data/reports)- identification of patients
- PDSA- list of patients-contact- mail out questionnaire, phone follow up, booked for spirometry and assessment
- Education -residents (Core presentations)
- Internal Referral Process
- Spread to entire clinic



## Referrals- Front Desk Tear Off

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Patient Name:

Inter-professiona	ıl Health Care Pro	viders				
_		Purpose of \	/isit			
Chiropodist						
Dietitian						
Pharmacist						
Registered Nurse						
Social Worker						
	FHT Prog	grams				
		IVR				
	Smoking	Counselling	7-9 am			
Diabetes Team:	Cessation		9-12 pm			
			1-5 pm 6-9 pm			
New Consult	Spirometry		0-5 ріп			
Insulin Start	Asthma Educ	Asthma Education				
Refresher Course	COPD Educa	COPD Education				
Other:	Walking to W	Walking to Wellness				
	'Healthy You	'Healthy You' weight loss				



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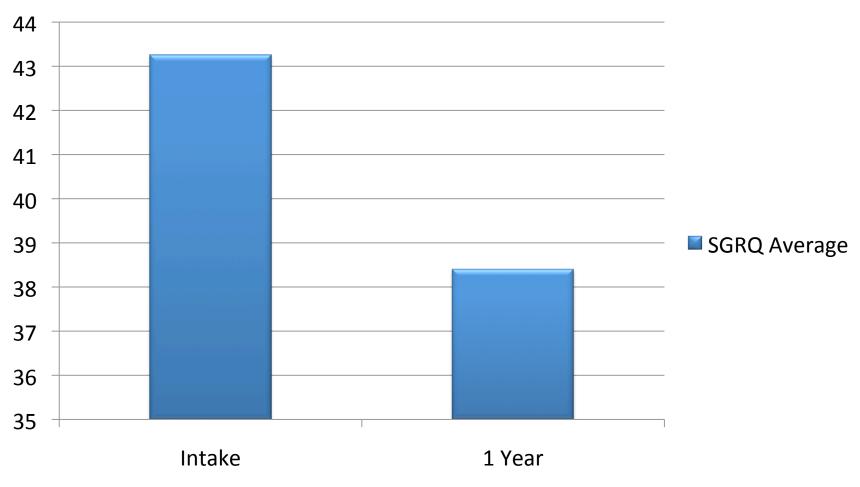
## COPD/Asthma-Follow up/Outcomes

- St George's-Questionnaire (QOL)-pre (COPD)
- Junipers Questionnaire (Asthma)
- Confirmation Spirometry
- COPD Education/Care Plan
- GSK- 2 years collaboration/funding
- 1 year follow up St George's/Juniper
- GSK Final report
- Patient Satisfaction Survey



## Quality of Life-Outcome







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### **Asthma Education**

Intake assessment

1<sup>st</sup> visit (1hr approx)

- Spirometry (pre/post)
- \*consider referral for PFT's /methacholine challenge(after consulting with MD/NP)
- Intake assessment/history
- Identify patient centered goals
- Inhaler technique
- Discuss and formulate Action plan
- Book f/u visit
- Provide feedback to referring practitioner



### **Asthma Education**

- Asthma follow up visits (RN CRE)
- Education
- Assess control
- Allergen/trigger avoidance
- Self monitoring
- Medication use/inhaler technique (at every visit)
- Assess need for referral> MD, Pharmacist, smoking cessation
- Review action plan (amend if necessary)
- Document on asthma flow sheet (includes 30sec asthma test)
- Plan peak season review and management plan
- Provide feedback to referring practitioner



# Complete initial intake assessment including spirometry (previous slide)

**COPD** visits (NP)

- Education/ Self-management
- What is COPD/pathophysiology
- Breathlessness/Fatigue (other symptoms)
- Psychosocial Aspects
- Nutrition
- Sleep
- Review recent exacerbation
- Action plan



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#### **COPD** Education

- **Immunization**
- **Referral to IHP** (dietitian/social work) if risk
- Referral to respirology if FEV1<50, or >2 exacerbations in 6 months
- Refer to pulmonary rehab if MRC is >3 (when appropriate)
- Medication and exercise
- review with pharmacist as needed
- Expansion to community— CVH Pulmonary Rehab program, "Movin On"-City of Mississauga Rec and Parks program
- Consider end of life/identify POA



## Where QIIP took us

Increased Diagnosis of Asthma or COPD entered in EMR Increased referrals to Spirometry

Increased Diagnosis of Asthma and COPD by Spirometry

Increased Education Sessions (Asthma and COPD)

Improved Medication Prescribing Habits (LABA/ICS, Spiriva)

Increased Flu and Pneumococcal Vaccine Rates

Increased # of patients with smoking status documented in EMR

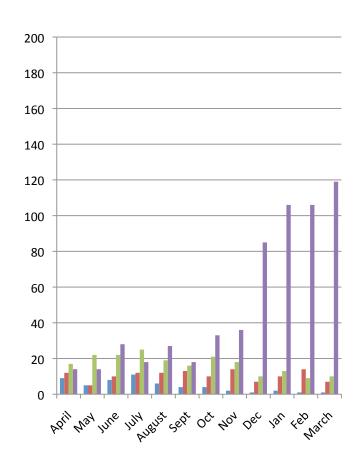
Increased Referrals to Smoking Session for Asthma and COPD patients

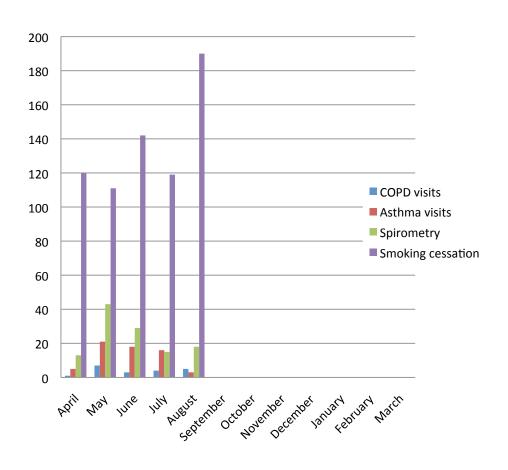
Decreased Exacerbations, ER visits, hospital admissions, missed school/work

Better control/Improved QOL of Asthma and COPD patients



## Breathe for Life Stats April 2011-Aug 2012







## Quit Plan

http://www.youtube.com/watch?v=fEXpaXsg6fc



#### **OMSC**

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Pre survey of Smoking Interventions by MD's (5A's)

Educated all staff, Residents and IHP re OMSC Program (Oct 2011)

**Developed Smoking Cessation Screener** 

Attached CLHT to screener (and drop down in EMR)

Documentation of Smoking Status (Goal 100%)

+CLHT referred to spirometry

Developed Drop down for OMSC Smoking Cessation Consult

Increased ASK Rate (Goal 100%)

Increased Advise Rate (Goal 80%)

Increased Referral to Smoking Cessation Program

Increased Patients seen by Smoking Cessation Counselor (Goal 60%)

Increased Quit rate





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## **Smoking Status Screener**

C	R	E	D	I	<b>T</b> •	V	A	L	L	E	Y
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#### **Canadian Lung Health Test**

If you are over 40, and smoke or used to smoke, take this test to screen for lung health.

		Yes	No
1.	Do you cough regularly?		
2.	Do you cough up phlegm regularly?		
3.	Do even simple chores make you short of breath?		
4.	Do you wheeze when you exert yourself?		
5.	Do you get many colds, and do your colds usually last		
	longer than your friends?		

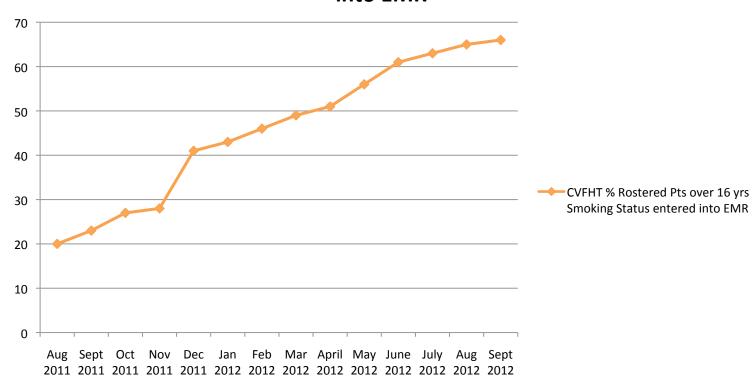
If you answer yes to any of the questions, a breathing test should be completed to assess your lung health.



## **Documentation of Smoking Status**

#### Goal 100%

CVFHT % Rostered Pts over 16 yrs Smoking Status entered into EMR

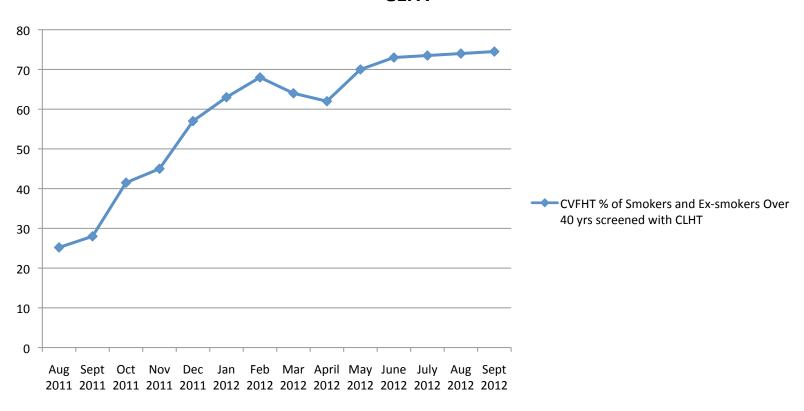




## COPD pts screened

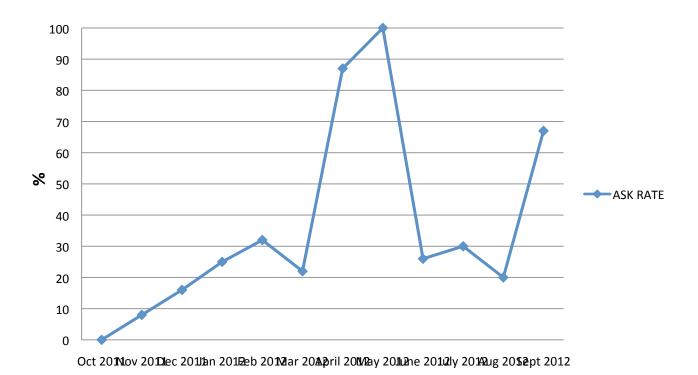
#### Goal 100%

## CVFHT % of Smokers and Ex-smokers Over 40 yrs screened with CLHT





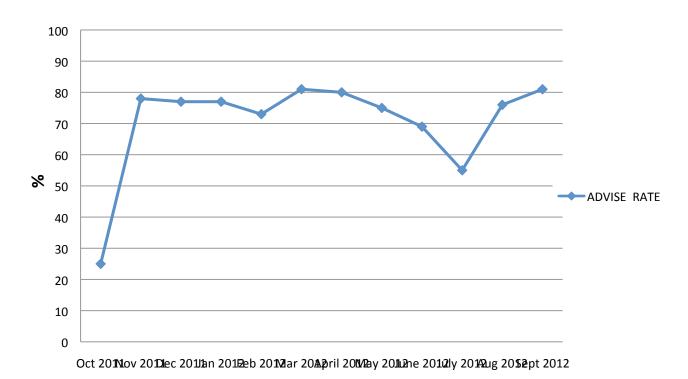
### Goal 100%





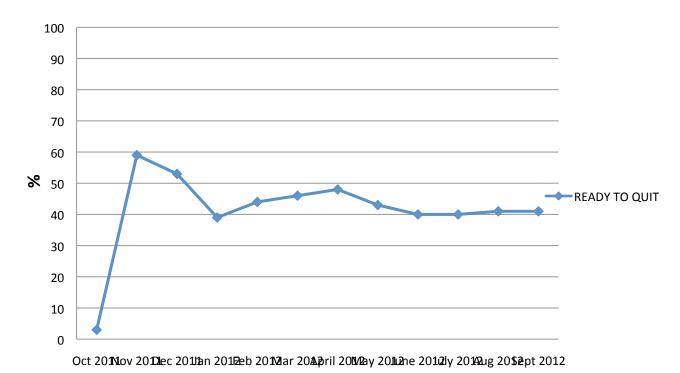
## Advise

### **Goal 80%**





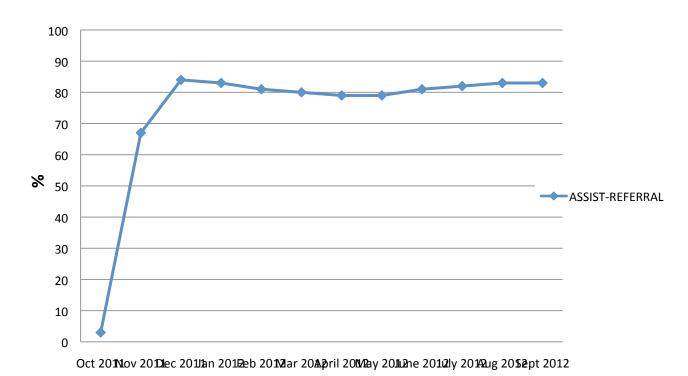
## % of patients Ready to Quit





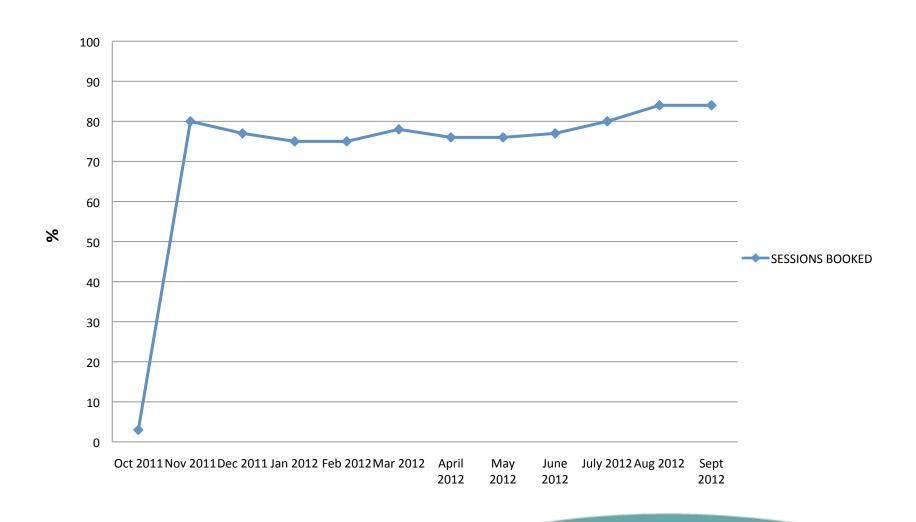
### **Assist-Referral**

### Goal 100%





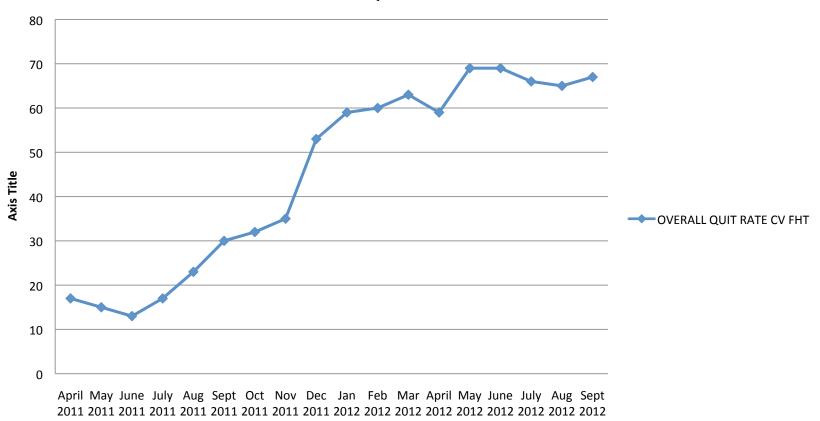
## **Smoking Cessation Sessions**





#### National average quit rate 50%

#### **OVERALL QUIT RATE CV FHT**





## Looking into the Future

- Expansion to French Site- Smoking Cessation, Lung Health
- Moving towards goals
- Tools for follow up
- Brainstorm meetings at 1 yr anniversary OMSC
- IMD-education/instruction details
- Email reminders- pts re follow up
- HQO project- Process maping/PDSA's for improvement
- Inter collaboration with professionals (Respirologists)



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## Questions/Comments

#### Contact:

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mmartin@cvh.on.ca

Thank you for your time

