Point of Care INR: Successful Outcomes from an RPN Lead Clinic

AFHTO: October 26, 2011







Disclosures

Presenters perceive no conflict of interest with this presentation.

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Objectives

- ✓ Introduce Stonechurch Family Health Centre
- $\checkmark\,$ Discuss lab vs point of care management
- ✓ Provide an overview of our INR program
- ✓ Highlight our INR management medical directive
- ✓ Present our outcomes
- ✓ Discuss INR clinic resources/costs







An Introduction to SFHC ...









An Introduction to SFHC

- Provide primary care for approximately 15,000 patients in Hamilton and surrounding area.
- Clinical teaching unit affiliated with McMaster University and Hamilton Health Sciences
- Three teams of family doctors, nurses, allied health professionals and support staff
- ✓ Academic and community physicians
- ✓ Teaching and research







An Introduction to our INR Team...

- ✓ Core Team Members:
- ✓ 3 RPNs
- ✓ 1 NP
- ✓ Expanded group of RPNs, NPs and pharmacists trained for clinic coverage and INR management
- \checkmark Initial intake appointment with pharmacist







Clinic Model

- $\checkmark\,$ Eligible patients registered with the INR clinic
- \checkmark Initial intake appointment with pharmacist
- ✓ Wednesday mornings 9-11 AM
- \checkmark Drop in model vs booked appointments
- $\checkmark\,$ Patients take a number on check-in
- $\checkmark\,$ 3 RPNs provide point of care (POC) management
- $\checkmark\,$ RPNs utilize medical directive







Clinic Model

- ✓ NP/pharmacist available for consultation
- \checkmark Standardized documentation in EMR
- ✓ Clinic requires 4 Rooms: 3 for RPNs, one for monitor
- Equipment maintenance and supplies
- ✓ RPN: Patient centred model
 - INR Appointments outside clinic hours
 - ✓ Follow-up with no show patients
 - ✓ Manage patients utilizing lab for INR







INR: Laboratory Testing

- ✓ Frequent monitoring
- ✓ Outpatient laboratory
- ✓ Inconvenient
- ✓ Time consuming
- ✓ More invasive procedure
- \checkmark Time delay for result
- \checkmark Time delay for dosing









INR: Point of Care Testing

- ✓ Devise is Portable
- ✓ POC System: Coagucheck XS Monitor
- ✓ Finger Puncture with a Lancet
- ✓ Result provided to patient immediately
- ✓ Non-Invasive
- $\checkmark\,$ Dosing determined and communicated to Patient
- ✓ Utilize Medical Directive for Dosing/Time to Next Appointment







INR: Point of Care Testing

- ✓ Investigate Abnormals:
 - ✓ Change in Meds
 - \checkmark Change in Diet
 - \checkmark Change in Health
- \checkmark Utilize calendars to track therapy
- $\checkmark\,$ Patient Brings Calendar to each Appointment
- $\checkmark\,$ Document Tablet Strength and Target INR
- \checkmark Daily therapy written in calendar
- $\checkmark~$ INR Documented in Calendar
- $\checkmark\,$ Date of Next Appointment Documented in Calendar











- ✓ Electronic documentation: OSCAR EMR
- ✓ INR results
- $\checkmark\,$ Identifiable causes for out of range results
- $\checkmark\,$ Direction given to patient
 - \checkmark Total weekly dosing
 - ✓ Change: Top up/hold and change in schedule
 - ✓ Dosing schedule
 - ✓ Weeks to next appointment/date of next appointment
- $\checkmark\,$ Consultation: Name and credentials of person consulted







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INR Flowsheet		ars <u>Edit Last Only</u> C rt Date	End Date	go		Help About License			
CURRENT PATIENTS DX LIST SHOW/HIDE	Warfarin Weekly Dose	Total mg Warfarin per week: 25 2011-10-05 0M 1	Total mg Warfarin per week: 27.5 2011-09-30 0M 2	Total mg Warfarin per week: 27.5 2011-09-07 1M 3	Total mg Warfarin per week: 27.5 2011-08-24 1M 4				
CURRENT PATIENT RX LIST SHOW/HIDE - BISOPROLO - ALTACE 5M		INR: 3.1 2011-10-05 OM 19	INR: 2.6 2011-09-30 OM 20	INR: 5.6 2011-09-28 0M 21	INR: 2.5 2011-09-07 1M 22				
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900		Old Measurements				
📧 oscarmcmaster.org (https://stonechurch.oscarmcmaster.org:11042/oscar_sfhc/oscarEncounter/oscarMeasurements/SetupDisplayHistory.do?type=COU						
ype Provider Measuring Instruction	Data Comments	Observation Date	Date Entered	Delet		
COUM Scott Total mg Coumadin per week	25 reduced dose today, reduced weekly dose by 2.5mg	2011-10-05	2011-10-05 09:35:02			
COUM Katharine Total mg Coumadin per week	27.5 no change	2011-09-30	2011-09-30 09:35:53			
COUM Rachelle Gervals Total mg Coumadin per week	27.5 no change	2011-09-07	2011-09-07 08:55:34			
COUM Mary Total mg Coumadin per week	27.5 no change	2011-08-24	2011-08-24 16:10:47			
COUM Joan Total mg Coumadin per week	27.5 change	2011-08-17	2011-08-17 09:29:05			
COUM Joan Total mg Coumadin per week	25 top up and change	2011-08-10	2011-08-10 09:05:18			
COUM Katharine Total mg Coumadin per week	22.5 Top up and weekly increase	2011-08-03	2011-08-03-09:51:33			
COUM Katharine Total ing Coumadin per week	20 Increase weekly dose	2011-07-20	2011-07-20 09:13:43			
COUM Mary Total mg Coumadin per week	17.5 no change	2011-06-29	2011-06-29 09:35:08			
COUM Joan Total mg Coumadin per week	17.5 hold and change	2011-06-22	2011-06-22 09:08:01			
COUM Katharine Total mg Coumadin per week	22.5 hold and dose change	2011-06-15	2011-06-15 09:39:05			
COUM Jennifer Total mg Coumadin per week	25 No change	2011-06-01	2011-06-01 09:37:20			
COUM Joan Total mg Coumadin per week	24 change	2011-05-18	2011-05-18 09:13:41			
COUM Rachelie Total mg Coumadin per week	23.75 change	2011-05-09	2011-05-09 15:09:20			
COUM Mary Total mg Coumadin per week	22.5 change	2011-05-02	2011-05-02 10:07:11			
COUM Jennifer Total mg Coumadin per week	17.5 dose held and wkly dose reduced	2011-04-27	2011-04-27 09:39:08			
COUM Lisa McCarthy Total mg Coumadin per week	30 change, aiming for total weekly dose of 30 mg	2011-04-21	2011-04-21 16:11:19			
COUM Park Total mg Coumadin per week	35 no change	2011-04-18	2011-04-18 09:29:51			







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INR Jennifer Scott	Measuring Instruction		Comments	Observation Date	Date Entered	Delete
	INR Blood Work		(2.5mg tab) 1 tab Tues/Thurs/Sat/Sun, 2 tabs Mon/Wed/Fn RTC Oct 19 (2.5 mg tabs) 1 tab Tues/Thurs/Sat and 2 tabs the other days. RTC wed	2011-10-05	2011-10-05 09:35:02	
INR Ratharine	INR Blood Work	2.6	Oct 5	2011-09-30	2011-09-30 09:35:53	
INR Jennifer	INR Blood Work 5.		Hold x2days and rc on Fri Sept.30/11	2011-09-28	2011-09-28 09:28:17	
INR Gervals	INR Blood Work	2.5	(2.5mg tab) 1 tab Tu, Th, Sat and 2 tab other days test 3/52 sept 28/11	2011-09-07	2011-09-07 08:55:34	
INR Mary	INR Blood Work	2.4	(2.5mg tab 1 tab Tu,Th,Sat and 2 tab other days test 2/52 sept 7/11	2011-08-24	2011-08-24 16:10:47	
INR Joan	INR Blood Work		(2.5mg tab) 2 tabs M,Fr,Sat, 3 tabs Wed and 1 tab other days rc 1/52 Aug 24/11	2011-05-17	2011-08-17 09:29:05	
INR Joan	INR Blood Work		(2.5mg tab) top up 2.5mg today then 2 tabs M,W,F and 1 tab other days rc 1/52 Aug 17/11	2011-08-10	2011-08-10 09:05:18	
INR Katharine			(2.5mg tab) top up of 2.5 mg today then 2 tabs every Mon and Wed and	2011-08-03	2011-08-03 09:51:33	
INR Katharine			1 tab the other days. RTC 1/52, Aug 10, 2011 (2.5mg tab) 1 tab daily test 2/52 july13/11	2011-07-20	2011-07-20 09:21:04	8
INR Mary Park	INR Blood Work	2.0	(2.5mg tab) 1 tab daily test 2/52 july13/11 (2.5mg tabs) hold today then 1 tab daily rc 1/52 June 29/11, conferred	2011-06-29	2011-06-29 09:35:08	
INR Joan Morris	INR Blood Work	3.5	with Kathy DeCaire	2011-06-22	2011-06-22 09:08:01	
INR DeCaire	INR Blood Work		GraphMeasurements.do (PNG Image,	800x400 pixels) - Scale	d (71%)	
INR Park	INR Blood Work	armoma	ster.org https://stonechurch.oscarmcmaster.org:1			aments doi 🗹
INR Jennifer	INR Blood Work				counter, druptificuour	
INR Joan	INR Blood Work		Data Graph for 86	years		
INR Rachelle	INB Blood Work 5.5			A		
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Jennifer	.4.5 -					
- INK Scott	4.0					
- INK McCarthy	INR Blood Work					
INR Park	INR Blood Work 3.0					
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	1.5					
	1.0					
	1.0 -	Mary~20		Sep-2011 Oct-2011		
			Days			







INR Clinic: Medical Directive

- ✓ Delegated procedures:
 - \checkmark Obtain INR result using the Coagucheck XS Monitor
 - \checkmark Adjust Warfarin dosing according to algorithm
 - ✓ Provide prescription for Warfarin
 - \checkmark Initiate laboratory requisitions







INR Clinic: Medical Directive

- ✓ RPN may advise dosing and follow up testing interval:
 ✓ Target INR 2-3 and result 1.8-3.2
 - ✓ Target INR 2.5-3.5 and result 2.3-3.7
- ✓ Outside parameters: Consult NP/pharmacist
- ✓ INR > 5: Consult physician
- \checkmark Guides testing intervals
- ✓ Dose adjustments based on patient risk and past response







INR Clinic: Medical Directive

✓ Guidelines:

- \checkmark Potential reasons for non-therapeutic INR
- \checkmark Guidelines for Vitamin K administration
- Characteristics associated with increased bleeding
- \checkmark Checklist for evaluation of bleeding
- \checkmark Duration of the rapy







INR Clinic: Patient Satisfaction

- \checkmark Patient numbers Increasing and minimal drop off
- ✓ Feedback we have received from our patients:
 - ✓ The INR clinic is very efficient
 - Find finger prick method easier and less painful then venipuncture
 - \checkmark Patients appreciate the shorter wait times
 - \checkmark Patients not having to wait for results and dosing instructions
 - \checkmark The Warfarin calendars are very helpful and easy to follow
 - \checkmark Patients enjoy seeing the same team members every week







INR Clinic: Clinical Results

- \checkmark Total of 1915 patient visits to INR clinic in 2010
- ✓ 1915 visits by 124 patients seen in 2010
- ✓ 65% of INR measurements were within the therapeutic range











INR Clinic: Cost Analysis

- ✓ Total annual supply costs: \$12,952
- ✓ 4 clinic rooms
- ✓ Staffing: 3 RPNs, NP/pharmacist monitor, administrative support
- \checkmark Staff are funded to support program costs
- ✓ Staff managing INR's efficiently with POC clinic
- ✓ Reduce time tracking down labs, calling patients with dosing instructions







Thank You!

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