#### QIDSS KTE Event Medication Reconciliation

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## Overview of Today's Session

- What is the issue?
- What problem are we trying to solve?
- Why is this difficult?
- How can the SAPD help?
- Lunch!
- Debrief



#### What is the issue?

Medication reconciliation after hospital discharge

What is it? What does it look like?





# What is the problem we're trying to solve?

- What does successful med rec after discharge look like? What does unsuccessful med rec after discharge look like?
- Why does it matter to patients? Why does it matter to clinicians?
- Why track this? Is it aligned with other work?



## Why is this difficult?

- What are the challenges?
- Theoretical domains framework can be a useful way of thinking about this:
  - Beliefs about capabilities
  - Beliefs about consequences
  - Behavioural regulations
  - Memory, attention, decision processes
  - Environmental context and resources
  - Social influences
  - Knowledge
  - Skills
  - Social/professional role and identity
  - Motivation and goals





## SAPD – Study

- What data do you have now? (Or what data are you trying to collect?)
- What does it tell you about your program?
  - What is the program doing? (Process measures)
  - How is the program doing? (Outcome measures)
  - Is it breaking anything? (Balancing measures)
- How does this relate to the challenges you listed in the previous slide?





#### SAPD - Act

- Do the measures you've identified match the program activities and goals?
- If that measures match the activities and goals, do the data suggest that the program is working well?
- If the measures do not match the activities and goals, what would you do next?

How would you work with your program staff to answer these questions? What potential issues might derail the discussion at this point?



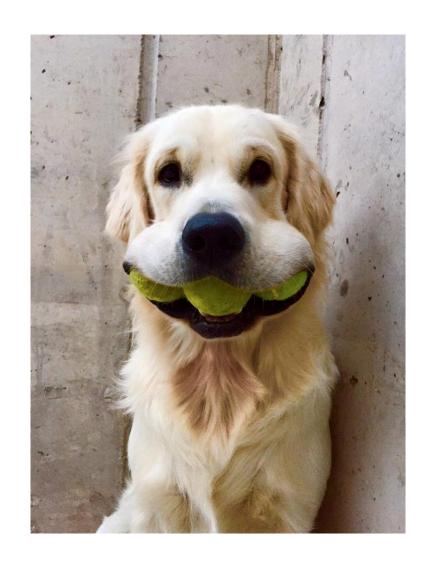
#### SAPD - Plan

- What is the aim statement of the program, based on what you know? How would you determine this?
  - How would you get buy-in for this?
- How might the program achieve its aim? (i.e. what will the team DO)
- How will you know if the program does achieve its aim?
  - What happens if it doesn't achieve its aim?



#### SAPD - Do

- How will you collect this data?
- How do you balance meaningful data with manageable data?
- How will you engage clinicians and program staff with this data?

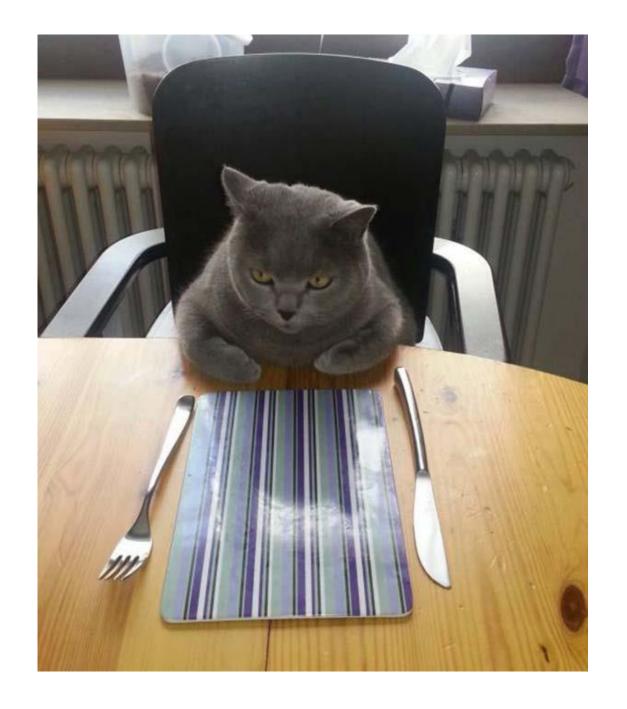




## What questions do you still have?







## What questions do you still have?

- What will you do differently with this work in your team?
- What can you apply to a different topic?
- What is one thing you would tell someone else about this work?

## Thank you!





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