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Objectives

- Discuss the challenges of treating and helping those with addictions
- Review evidence based recommendations for harm reduction and sobriety
- Introduce the integration, innovated strategies and early success findings from the collaboration of Addiction Services and Primary Care
- 4) Review of a complex patient case

Disclaimer

- Please note that the term patient or client will be use throughout the presentation. Both mean the same, the individual whom is seeking help and services.
- No potential for conflict of interest
 - No commercial support or relationships with commercial interests

Interesting Facts

- Canada is the world largest per-capita consumer of prescription opioids after the United States₁
 - 2000-2010
 - Prescription Opioid use increased by 203% 1
 - 2006-2011
 - Almost 250% increase in the number of ER visits in Ontario related to narcotic withdrawal, overdose, intoxication, psychosis, harmful use and other related diagnoses₂

Challenges Treating & Helping Those with Addictions

Barriers

- Voluntary services
- Family
- Finances
- Transportation
- Lack of services in community
 - Small town
 - Access to detox; inpatient; treatment

Stigma

- Minimization
- Not your typical "addiction"
- Primary care
- Community
 - "Don't talk"; "The Big Secret"
- Communication between services
- Misunderstanding about what addiction means

Harm reduction

- Patient Education
- Needle exchange
- Methadone/Suboxone
- POD kits
- Support and Counselling
- Self Help Groups

The evidence based review for harm reduction is a patient centered approach

Case Study

- > 25 year old female
- Grade 10 education
- Only income is Ontario Works
- Has ongoing addiction issues:
 - Reports a history of drug abuse
 - has used "a variety of drugs," namely ecstasy, crack, and cocaine were her most-used drugs and more recently, her drug of "choice" to be Oxycodone.
 - Current struggle while on methadone maintenance program
 - Abusing alcohol; Mother's encouragement of alcohol and partying with her peers
 - Disruption of sleep

Case Study Continued

- Agreeable to seek Addiction Outreach services but reluctant to make first contact
 - Many services need the patient to make self referral
 - Primary care agreed to be a liaison for contact
 - Appointment was made to Opioid Treatment
 Program within a week through Addiction Outreach

Addiction Outreach

Role

- Opioid Treatment Program
 - Provides counselling and case management support to persons with opioid addictions who may be receiving or considering opioid substitution treatment (e.g. methadone, suboxone, etc.)

- Addiction Outreach (AO) work with client to establish a set of goals
 - Taper off the methadone
 - Maintain sobriety
 - Education regarding consumption of alcohol and interaction with methadone

Follow-up

- Referral to Relapse Prevention Group
- Education regarding triggers and cravings

Gaps with Services

Circle of care

- No formal communication between services
- No collaboration between services to help patient become clean and sober
- Patient was reporting variations of details between services
- Mother reporting variations of details of AO visits & minimizing support
- Patient was presenting to primary care with "flu lke" symptoms and other health concerns that were directly related to her drinking and methadone

Adaptations to Care

- Keely (AO) and NP met to brainstorm ways to improve collaboration and support for patient
 - Keely (AO) work collaborately around appointment schedule with both NP and patient
 - NP would find out what work sheets & homework were provided and check up on it and encourage her to complete
 - reinforce work being done
 - Brainstorm "what would Keely think about that"

Consultation between services

- Talk and discuss ahead of time
- consistency of follow-through, key phrases and self care

Collaboration on finding out triggers/concerns

Learning opportunities

- What pt was willing to tell one and not the other
 - but she gave us permission to consult with each other and her care.

Made Pt more accountable

- Seeing Keely weekly and NP every 2 weeks
- Np would create notes with pt to give to Keely about concerns she had of future situations so then patient and Keely could develop a relapse prevention plan.

Benefits of Working Together

- Improved services to support patient
 - Pt felt more in control of her care
 - Able to be more open and honest
 - Felt understood, comfortable and safe
- Patient centered and easily launched
- Launch collaborations for AO to work with other services and improve relationships
- AO was able to provide background picture of substance abuse for primary care

Benefits of Working Together Continued

- Primary care felt more equipped for future cases
 - AO was able to provide background picture of substance abuse
 - Recognizing signs of addictions, relapse
 - How to approach patients
 - Improved relationship with AO and referrals

In Summary

- Collaboration between health care professionals improves patient outcomes
- Improved integration, collaboration and working relationships between community health partners is needed to increase patient self care and health
- Simple changes and collaborations can make huge gains for our patients

Questions

References

- 1) Canadian Centre on Substance Abuse. (2013). Canadian drug summary: Prescription opioids. http://www.ccsa.ca/Resource%20Library/CCSA-Canadian-Drug-Summary-Prescription-Opioids-2013-en.pdf
- 2) Expert Working Group on Narcotic Addiction.
 (2012). The Way Forward: Stewardship for Prescription Narcotics in Ontario