

***Burlington***

Family Health Team

# Data Tracking: Creating Your Own Path using OSCAR EMR

**Burlington Family Health Team**

Presented by Melonie Mawhiney, Caitlin Grzeslo,  
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# Presenter Disclosure

AFHTO 2015 Conference

- \* **Presenters:** Melonie Mawhiney, Caitlin Grzeslo, Urslin  
Fevrier - Thomas
- \* **Relationships with commercial interests:**
  - \* **Grants/Research Support:** none
  - \* **Speakers Bureau/Honoraria:** none
  - \* **Consulting Fees:** none
  - \* **Other:** none

# Disclosure of Commercial Support

AFHTO 2015 Conference

- \* **This program has not received financial support.**
- \* **This program has not received in-kind support.**
- \* **Potential for conflict(s) of interest:**
  - \* **Speakers as listed above** have not received payments or funding from any organizations.
  - \* **No products will be discussed in this program.**

# Mitigating Potential Bias

AFHTO 2015 Conference

- \* No potential sources of bias were identified.

# What is the problem we're trying to solve?

## ***Workload Management and Data Tracking using OSCAR***

- \* Helps IHP's track quarterly stats through EMR (as work happens!)
- \* Helps program committees track QI measures
- \* Helps to collect baseline data for programs or future clinic needs
- \* Helps admin track staff workload and time utilization
- \* Helps ED collect for Ministry reports
- \* Assessing the efficiency and sustainability of programs and resources

# What does it take to implement?

- \* Time – deciding on codes, entering codes, staff training for how to use codes (follow “how-to”), data collection
- \* Skills – administration privileges... awareness and understanding of EMR (eg. Where to enter new codes)

Ontario Billing - Mozilla Firefox

https://207.107.158.122:11042/oscar\_mhfhc/billing/CA/ON/billingObj.jsp?billRegion=ON&billForm=MFP&hotclick=&appointment\_no=0&demographic\_name=MEL+TEST&status=t

Ontario Billing Help | Edit | SUPER CODES - Next Exit

TEST, MEL F 41 years RO 2015-10-08 Warning: The patient does not have a valid HIN.

The default unit and @ value is 1

Specialist billing	Instruction	Code	Time %	Code	Time %	Dx	Search
x	@			x	@	dx1	Search
x	@			x	@	dx2	Search
x	@			x	@	Refer. Doctor #	Search
x	@			x	@		
x	@			x	@		

Billing Physician	Select Provider	Assig. Phys.	
Visit Type	00   Clinic Visit	Billing Type	Do Not Bill
Visit Location	Not Applicable	Manual:	<input type="checkbox"/>
SLI Code	Not Applicable		
Admission Date		Billing form:	RN fake billing sheet

Episodic Care	Description	Fee	Programming	Description	Fee	Phone	Description	Fee
<input type="checkbox"/>	RN020A Nursing Clinic visit	0.00	<input type="checkbox"/>	RN025A Diabetic Flowsheet	0.00	<input type="checkbox"/>	RN032A 1-3 MINUTES	0.00
<input type="checkbox"/>	RN001A Vital signs	0.00	<input type="checkbox"/>	RN005A HTN flowsheet	0.00	<input type="checkbox"/>	RN033A 3-5 MINUTES	0.00
<input type="checkbox"/>	RN004A Weight	0.00	<input type="checkbox"/>	RN017A INR management	0.00	<input type="checkbox"/>	RN034A > 5 MINUTES	0.00
<input type="checkbox"/>	RN008A Height/length	0.00	<input type="checkbox"/>	RN022A S/C admission	0.00	<input type="checkbox"/>	RN012A Phone triaging	0.00
<input type="checkbox"/>	RN007A Urine dip	0.00	<input type="checkbox"/>	RN024A S/C fu visit	0.00	<input type="checkbox"/>	RN011A Phone health teaching	0.00
<input type="checkbox"/>	RN006A Diabetic Foot Exam	0.00	<input type="checkbox"/>	RN023A S/C discharge	0.00	<input type="checkbox"/>	RN010A Phone abnormal test results	0.00
<input type="checkbox"/>	RN013A Visual acuity	0.00	<input type="checkbox"/>	RN0050A A1C 0.5% improvement	0.00	<input type="checkbox"/>	RN030A Phone normal test results	0.00
<input type="checkbox"/>	RN016A Throat swab	0.00				<input type="checkbox"/>	RN014A Phone specialist/lab/imaging	0.00
<input type="checkbox"/>	RN003A Well Baby injections	0.00				<input type="checkbox"/>	RN027A INR phone management	0.00
<input type="checkbox"/>	RN002A flu shot	0.00				<input type="checkbox"/>	RN015A Phone med alt/concerns	0.00
<input type="checkbox"/>	RN018A Injection	0.00						
<input type="checkbox"/>	RN019A INR POC testing	00.00						
<input type="checkbox"/>	RN026A wound care / suture removal	0.00						
<input type="checkbox"/>	RN009A MOCA	0.00						
<input type="checkbox"/>	RN021A Ear Syringe	0.00						

MEL TEST - Billing History (last 5 records) Last 365 days Go

Serial No.	Billing Date	Appt/Adm Date	Service Code	Dx	Create Date
207064	2015-10-05	2015-10-05	OT009A x 1		2015-10-05
183041	2015-05-20	2015-05-20	RN009A x 1		2015-05-20
183036	2015-05-20	2015-05-20	RN009A x 1		2015-05-20
183034	2015-05-20	2015-05-20	RN002A x 1, RN007A x 1		2015-05-20
179021	2015-04-28	2015-04-28	NP001A x 1		2015-04-28

RN Billing Sheet

# What does it take to sustain and how does it impact patients?

## \* Sustain:

- \* Updating codes as program needs change QI measures are adjusted, workload changes
- \* Staff compliance

## \* Impact:

- \* Indirect impact through program planning and development eg. DM Management, INR

# WILD CARD

No more chasing,  
no more books,  
no more ED's dirty  
looks!!!



# Thank you!

\* Questions?!?!