

## BACKGROUND: DATA TO DECISIONS

**Data to Decisions (D2D)** is a voluntary summary of performance of AFHTO members produced by AFHTO members. It shows performance on a small number of measures that members felt were meaningful and possible to measure. For more information, go to <http://www.afhto.ca/highlights/d2d-5-0-demonstrating-the-value-of-primary-care-teams-again/>.

**Participation in D2D is holding at 66% of members.** As with the previous iterations, there were a few teams participating for the first time, **bringing the total number of teams participating in at least one iteration to 172 (over 90%)**. At the same time, teams are contributing more data for more indicators. **D2D is a provincial report, with data from** Family Health Teams and Nurse Practitioner-Led Clinics spread across Ontario. They reflect the diversity of primary care teams: large and small, urban and rural, academic and not.

With this latest iteration, AFHTO members are moving from data to decisions. They are talking about D2D and using their own data to get even better. Moving beyond measurement to improvement is the focus for next steps with D2D. It builds on the sustained commitment of AFHTO members to meaningful measurement of quality in team-based primary care.

## LHIN-SPECIFIC PERFORMANCE

**Table 1 (over)** shows the average performance for all teams in each LHIN region on the core D2D 5.0 indicators. They are presented in descending order of patient priority. The full labels and definitions of the indicators are described in the D2D Data Dictionary which is available to members by clicking on the links in the table. Non-members may access an offline copy by contacting [improve@afhto.ca](mailto:improve@afhto.ca).

Performance is highly affected by rurality, patient complexity, geographical dispersion, proximity to other services and many other factors. These characteristics must be taken into account in LHIN-to-LHIN comparisons to avoid the risk of comparing “apples to penguins!” Data is suppressed where fewer than six teams responded, except where those teams have expressly granted permission to share it.

Performance is changing over time. Some of this is due to changing numbers of teams participating in each LHIN. Please consider that when reviewing the data. Cells coloured in **red** indicate that the performance for an indicator in that LHIN has decreased since D2D 4.1 by 10% or more. Cells coloured in **green** indicate that performance has improved by the same amount.

Indicator	1-Erie St. Clair	2-South West	3-Waterloo Wellington	4-HNHB	5-Central West	6-Miss-Halton	7-Toronto Central	8-Central	9-Central East	10-South East	11-Champlain	12-NSM	13-North East	14-North West	All D2D Contributors
Contribution: % of teams	73	85	89	79	100	86	69	67	80	47	43	50	67	33	66
Rural: % of teams	36	60	44	14	20	14	0	0	50	13	29	Data Suppressed	56	Data Suppressed	32
<a href="#">SAMI score</a>	1.07	0.94	0.91	1.06	1.09	1.07	1.12	1.09	1.09	1.04	1.01		1.04		1.03
<a href="#">Total healthcare system cost (adjusted for age/sex/complexity)</a>	2479	2500	2388	2438	2369	2424	2811	2281	2541	2352	2534		2497		2481
<a href="#">% of patients involved in decisions about their care as much as they want to be</a>	86.8	88.3	92.9	90.2	90.8	95.1	93.0	92.3	93.9	93.9	92.9		90.3		91.0
<a href="#">% of patients who can book an appointment within a reasonable time</a>	82.7	76.2	78.5	78.4	88.7	83.7	78.2	71.3	80.0	No Data	79.8		75.9		78.0
<a href="#">% of % of discharged patients with readmission &lt; 30 days</a>	4.8	5.9	6.0	5.5	5.8	5.7	6.6	5.0	5.2	5.9	5.4		6.0		5.7
<a href="#">% of visits to patients' regular primary care team</a>	74.6	78.9	84.5	76.0	71.7	61.3	68.9	62.9	72.1	73.8	78.2		80.0		75.4
<a href="#">% of patients satisfied with courteousness of office staff</a>	80.7	87.1	91.4	84.8	87.8	91.7	87.1	91.5	89.0	No Data	97.3		88.5		88.7
<a href="#">Diabetes Care (composite score)</a>	66.6	75.9	71.1	70.0	65.5	63.4	71.2	57.4	68.1	65.3	72.7		71.3		69.3
<a href="#">% of eligible patients screened for colorectal cancer</a>	70.3	66.9	66.2	68.1	69.7	75.1	70.0	76.6	69.4	62.1	71.9		70.4		69.2
<a href="#">% of eligible patients screened for cervical cancer</a>	65.7	67.0	68.4	65.7	65.0	71.9	67.6	72.1	65.0	66.4	74.8		65.7		67.1
<a href="#">% of eligible children immunized according to the PHAC recommendations</a>	52.7	73.7	59.3	66.2	71.7	66.3	63.4	75.1	57.6	61.5	69.4		60.6		65.8
<a href="#">% of patients able to get an appointment on same or next day when sick</a>	48.9	45.6	56.4	60.0	58.2	64.1	52.8	62.2	56.7	44.3	58.7		44.6		53.1
<a href="#">Follow-up after Hospitalization - team based follow-up</a>	37.2	43.2	90.3	67.0	34.4	No Data	69.0	86.5	No Data	No Data	21.6		97.1		56.5

LHIN-Specific D2D Data Summaries. Data as of D2D 5.0, October 4, 2017. For more information contact [greg.mitchell@afhto.ca](mailto:greg.mitchell@afhto.ca).