

# afhto DATA TO DECISIONS 4.1: Results

Below is a comparison of D2D 4.1 results with other available rates from various data sources at the provincial and/or national level. This information, along with the D2D 4.1 report, can be used for goal setting activities by teams.

- Indicators that are not yet meeting the lower threshold are areas to give priority consideration for quality improvement.
- Indicators scoring within the minimum and maximum range are performing within accepted norms but have *room for* improvement.
- Indicators scoring above the maximum threshold tell you that your team can look to other priorities for improvement efforts.

Indicator	Total teams contributing data	D2D 4.1 average	D2D 4.1 Range		Comparative rate	Source of comparative rate
			Min %	Max %		
<a href="#">Percent of patients able to get an appointment on the same or next day when sick</a>	96	51.7	20.4	94.1	43.6	<a href="#">Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2016 - page 31</a>
<a href="#">Percent of patients involved in decisions about their care as much as they want to be</a>	100	90.1	69.2	99.2	85.9	<a href="#">Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2016 - page 35</a>
<a href="#">Percent of patients satisfied with courteousness of office staff</a>	76	89.9	71	100	63-75	<a href="#">Conference Board of Canada – Final Report: An External Evaluation of the Family Health Team (FHT) Initiative - page 193</a>
<a href="#">Percent of patients who can book an appointment within a reasonable time</a>	73	76.5	47	100	79.4	D2D 4.0
<a href="#">Percent of primary care visits to patients' regular primary care provider</a>	100	67.1	28.3	86.7	69.2	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of primary care visits to patients' regular primary care provider TEAM</a>	98	74.5	4.2	93.1	75.4	Administrative data (ICES) – all primary care in Ontario

Figures as of February 23, 2017

Indicator	Total teams contributing data	D2D 4.1 average	D2D 4.1 Range		Comparative rate	Source of comparative rate
			Min %	Max %		
<a href="#">Percent of eligible patients screened for colorectal cancer</a>	110	68.5	46.1	81.6	64.2	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible patients screened for cervical cancer</a>	106	66.1	21	84.3	58.9	Administrative data (ICES) – all primary care in Ontario
<a href="#">Total healthcare system cost with adjustment to reflect age/sex/complexity of patients.</a>	91	\$ 2,472	\$1,669	\$3,234	\$2,392	Administrative data (ICES) – all primary care in Ontario (Patient cost change to one patient year for D2D 4.0 from two patient years for D2D 3.0)
<a href="#">Percent of patients with an acute inpatient hospital stay who have a subsequent non-elective readmission within 30 days after discharge</a>	108	5.7	15.5	1.6	5.50	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible children immunized according to the PHAC recommendations</a>	73	62.5	5.9	100	73-91	<a href="#">Public Health Agency of Canada – Vaccine Coverage in Canadian Children: Results from the 2013 Childhood National Immunization Coverage Survey</a>
<a href="#">Diabetes Care (composite score including timing and level of blood pressure and blood sugar tests)</a>	75	63.7	24.4	90.3	63.3	D2D 4.0
<a href="#">SAMI score (a reflection of complexity of patient needs for primary care)</a>	105	0.98	0.71	1.19	0.99	Administrative data (ICES) – all primary care in Ontario
<a href="#">EMR data quality (based on documentation of smoking status and cancer screening and coding of diabetes patients)</a>	57	0.78	0.44	0.99	0.79	D2D 4.0 -- based on cervical and colorectal cancer screening, smoking status and coded diabetic patients

Figures as of February 23, 2017

## D2D 4.0 Comparator Data

Indicator	Total teams contributing data	D2D 4.0 average	D2D 4.0 Range		Threshold		Comparative rate	Source of comparative rate
			Min %	Max %	Min %	Max %		
<a href="#">Percent of patients able to get an appointment on the same or next day when sick</a>	92	51.9%	20.8	93.2	55.2	72.7	44.3%	<a href="#">Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2015 - page 42</a>
<a href="#">Percent of patients involved in decisions about their care as much as they want to be</a>	101	90.8%	73.3	100	76.2	89.6	83%	<a href="#">Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2015 - page 45</a>
<a href="#">Percent of patients satisfied with courteousness of office staff</a>	78	89.5%	45.9	100	82.9	93.1	63-75%	<a href="#">Conference Board of Canada – Final Report: An External Evaluation of the Family Health Team (FHT) Initiative - page 193</a>
<a href="#">Percent of patients who can book an appointment within a reasonable time</a>	68	79.4%	50	100	72.8	88.2	82.7%	D2D 3.0
<a href="#">Percent of primary care visits to patients' regular primary care provider</a>	93	67.7%	33.3	87	52.8	66.3	70.1%	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of primary care visits to patients' regular primary care provider TEAM</a>	73	75.7%	34.6	93.5	65	78.1	76.1%	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible patients screened for colorectal cancer</a>	104	66.4%	22.7	82.8	61.3	71.3	58.9%	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible patients screened for cervical cancer</a>	103	65.7%	27	84.6	62.2	78.6	58.9%	Administrative data (ICES) – all primary care in Ontario

Indicator	Total teams contributing data	D2D 4.0 average	D2D 4.0 Range		Threshold		Comparative rate	Source of comparative rate
			Min %	Max %	Min %	Max %		
<a href="#">Total healthcare system cost with adjustment to reflect age/sex/complexity of patients.</a>	91	\$2,573	\$1,644	\$5,306	N/A	N/A	\$2,398	Administrative data (ICES) – all primary care in Ontario (Patient cost change to one patient year for D2D 4.0 from two patient years for D2D 3.0)
<a href="#">Percent of patients with an acute inpatient hospital stay who have a subsequent non-elective readmission within 30 days after discharge</a>	104	5.8	9.3	3.7	5.8	4.3	5.5%	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible children immunized according to the PHAC recommendations</a>	72	66.3%	21.6	100	71.8	88.5	73-91% (depending on the antigen)	<a href="#">Public Health Agency of Canada – Vaccine Coverage in Canadian Children: Results from the 2013 Childhood National Immunization Coverage Survey</a>
<a href="#">Diabetes Care (composite score including timing and level of blood pressure and blood sugar tests)</a>	69	63.3%	6	87	N/A	N/A	64.9	D2D 3.0
<a href="#">SAMI score (a reflection of complexity of patient needs for primary care)</a>	102	0.99	0.7	1.2	N/A	N/A	0.99	Administrative data (ICES) – all primary care in Ontario
<a href="#">EMR data quality (based on documentation of smoking status and cancer screening and coding of diabetes patients)</a>	62	0.79	0.28	1.00	N/A	N/A	0.69	D2D 3.0 -- based on cervical and colorectal cancer screening and smoking status

## D2D 3.0 Comparator Data

Indicator	Total teams contributing data	D2D 3.0 results	D2D 3.0 Range	Threshold (min – max)	Comparative rate for D2D 3.0	Source of comparative rate
<a href="#">Percent of patients able to get an appointment on the same or next day when sick</a>	97	54.2%	17.3-95%	55.2-72.7%	44.3%	<a href="#">Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2015 - page 42</a>
<a href="#">Percent of patients involved in decisions about their care as much as they want to be</a>	101	89.7%	65.6-100%	76.2-89.6%	83%	<a href="#">Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2015 - page 45</a>
<a href="#">Percent of patients satisfied with courteousness of office staff</a>	67	89.5%	57.7-100%	82.9-93.1%	63 to 75%	<a href="#">Conference Board of Canada – Final Report: An External Evaluation of the Family Health Team (FHT) Initiative - page 193</a>
<a href="#">Percent of patients who can book an appointment within a reasonable time</a>	55	81.8%	50.0-100%	72.8-88.2%	82.7%	D2D 2.0
<a href="#">Percent of primary care visits to patients' regular primary care provider</a>	88	64.0%	18.9-90.4%	52.8-66.3%	66.9%	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of primary care visits to patients' regular primary care provider TEAM</a>	87	73.7%	42.7-91.9%	65-78.1%	73%	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible patients screened for colorectal cancer</a>	100	63.6%	21.0-84%	54.1-71.5%	58.5%	<a href="#">Administrative data (ICES) – all primary care in Ontario and Cancer Care Ontario determined rate through various data sources from Health Quality Ontario – Measuring up 2015 – page 47</a>
<a href="#">Percent of eligible patients screened for cervical cancer</a>	98	69.3%	36.9-86%	62.2-78.6%	62% & 63%	<a href="#">Administrative data (ICES) – all primary care in Ontario and Cancer Quality Council of Ontario – Cervical Cancer Screening Participation</a>

Figures as of February 23, 2017

Indicator	Total teams contributing data	D2D 3.0 results	D2D 3.0 Range	Threshold (min – max)	Comparative rate for D2D 3.0	Source of comparative rate
<a href="#">Total healthcare system cost with adjustment to reflect age/sex/complexity of patients.</a>	99	\$4,203.76	\$2,834.30-\$7,410.00	N/A	\$3,990	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of patients with an acute inpatient hospital stay who have a subsequent non-elective readmission within 30 days after discharge</a>	96	5.5%	2.0-9%	5.8-4.3%	5.4%	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible children immunized according to the PHAC recommendations</a>	81	62.7%	12.7-100%	71.8-88.5%	73-91% (depending on the antigen)	<a href="#">Public Health Agency of Canada – Vaccine Coverage in Canadian Children: Results from the 2013 Childhood National Immunization Coverage Survey</a>
<a href="#">Diabetes Care (composite score including timing and level of blood pressure and blood sugar tests)</a>	72	64.9%	23.0-94.6%	N/A	N/A	No comparator data available
<a href="#">SAMI score (a reflection of complexity of patient needs for primary care)</a>	101	0.99	0.7-1.2	N/A	1-1.8 (depending on type of primary care model)	<a href="#">ICES – Comparison of Primary Care Models in Ontario – page 20</a>
<a href="#">EMR data quality (based on documentation of smoking status and cancer screening)</a>	82	0.69	0.1-1.0	N/A	0.9	D2D 2.0 -- based only on cervical cancer screening documentation

## D2D 2.0 Comparator Data

Indicator	Total teams contributing data	D2D 2.0 results	D2D 2.0 Range	D2D 2.0 Comparative rate	Source of comparative rate
<a href="#">Percent of patients able to get an appointment on the same or next day when sick</a>	88	56.0%	7.1%-99.7%	45.3%	<a href="#">Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2014 - page 35</a>
<a href="#">Percent of patients involved in decisions about their care as much as they want to be</a>	90	88.7%	63%-100%	85%	<a href="#">Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2014 - page 42</a>
<a href="#">Percent of patients satisfied with courteousness of office staff</a>	30	90.6%	74.9%-100%	63-75%	<a href="#">Conference Board of Canada – Final Report: An External Evaluation of the Family Health Team (FHT) Initiative - page 193</a>
<a href="#">Percent of patients who can book an appointment within a reasonable time</a>	28	82.7%	46.5%-98.6%	N/A	No comparator data available
<a href="#">Percent of primary care visits to patients' regular primary care provider</a>	82	64.5%	14.5%-84.8%	66.90%	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of primary care visits to patients' regular primary care provider team</a>	84	74.1%	42.7%-84.8%	73%	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible patients screened for colorectal cancer</a>	87	64.4%	32.3%-84%	57.8%	Administrative data (ICES) – all primary care in Ontario and <a href="#">Cancer Care Ontario determined rate through various data sources from Health Quality Ontario – Measuring up 2014 – page 44</a>
<a href="#">Percent of eligible patients screened for cervical cancer</a>	86	69.5%	30.9%-86%	62% & 63%	Administrative data (ICES) – all primary care in Ontario and <a href="#">Cancer Quality Council of Ontario – Cervical Cancer Screening Participation</a>
<a href="#">Total healthcare system cost with adjustment to reflect age/sex/complexity of patients.</a>	80	\$4,117.31	\$2,856 - \$7,410	\$3,990	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of patients with an acute inpatient hospital stay who have a subsequent non-elective readmission within 30 days after discharge</a>	85	5.6%	2.3% - 9%	5.40%	Administrative data (ICES) – all primary care in Ontario
<a href="#">Percent of eligible children immunized according to the Preventive Care bonus criteria</a>	66	74.0%	18.1%-100%	76.5-96.2% (depending on the antigen)	Public Health Agency of Canada – Vaccine Coverage in Canadian Children: Results from the 2011 Childhood National Immunization Coverage Survey

Figures as of February 23, 2017

Indicator	Total teams contributing data	D2D 2.0 results	D2D 2.0 Range	D2D 2.0 Comparative rate	Source of comparative rate
<a href="#">SAMI score (a reflection of complexity of patient needs for primary care)</a>	82	0.99	0.81-1.23	0.95-1.84 (depending on type of primary care model)	<a href="#">ICES – Comparison of Primary Care Models in Ontario – page 20</a>
<a href="#">EMR data quality</a>	49	0.9	0.37-1.59	N/A	No comparator data available