

Below is a comparison of D2D 4.0 results with other available rates from various data sources at the provincial and/or national level. This information, along with the D2D 4.0 report, can be used for goal setting activities by teams.

Indicator	Total teams contributing data	D2D 4.0 average	D2D 4.0 Range		Comparative rate	Source of comparative rate
			Min %	Max %		
Percent of patients able to get an appointment on the same or next day when sick	92	51.9%	20.8	93.2	44.3%	Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2015 - page 42
Percent of patients involved in decisions about their care as much as they want to be	101	90.8%	73.3	100	83%	Health Care Experience Survey – MOHLTC (data source) from Health Quality Ontario – Measuring up 2015 - page 45
Percent of patients satisfied with courteousness of office staff	78	89.5%	45.9	100	63-75%	Conference Board of Canada – Final Report: An External Evaluation of the Family Health Team (FHT) Initiative - page 193
Percent of patients who can book an appointment within a reasonable time	68	79.4%	50	100	82.7%	D2D 3.0
Percent of primary care visits to patients' regular primary care provider	93	67.7%	33.3	87	70.1%	Administrative data (ICES) – all primary care in Ontario
Percent of primary care visits to patients' regular primary care provider TEAM	73	75.7%	34.6	93.5	76.1%	Administrative data (ICES) – all primary care in Ontario
Percent of eligible patients screened for colorectal cancer	105	62.7%	22.7	79	58.9%	Administrative data (ICES) – all primary care in Ontario

Indicator	Total teams contributing data	D2D 4.0 average	D2D 4.0 Range		Comparative rate	Source of comparative rate
			Min %	Max %		
Percent of eligible patients screened for cervical cancer	103	65.7%	27	84.6	58.9%	Administrative data (ICES) – all primary care in Ontario
Total healthcare system cost with adjustment to reflect age/sex/complexity of patients.	91	\$2,743.29	\$1,707	\$4,360	\$2,398	Administrative data (ICES) – all primary care in Ontario (Patient cost change to one patient year for D2D 4.0 from two patient years for D2D 3.0)
Percent of patients with an acute inpatient hospital stay who have a subsequent non-elective readmission within 30 days after discharge	104	5.8	9.3	3.7	5.5%	Administrative data (ICES) – all primary care in Ontario
Percent of eligible children immunized according to the PHAC recommendations	72	66.3%	21.6	100	73-91% (depending on the antigen)	Public Health Agency of Canada – Vaccine Coverage in Canadian Children: Results from the 2013 Childhood National Immunization Coverage Survey
Diabetes Care (composite score including timing and level of blood pressure and blood sugar tests)	69	63.3%	6	87	64.9	D2D 3.0
SAMI score (a reflection of complexity of patient needs for primary care)	102	0.99	0.7	1.2	0.99	Administrative data (ICES) – all primary care in Ontario
EMR data quality (based on documentation of smoking status, cancer screening, and coding of patients with diabetes)	62	0.79	0.28	1.00	0.69	D2D 3.0 – based on cervical cancer screening and smoking status