

Indicator	D2D 2.0 results	Comparative Rate	Source of Comparative Rate
Percent of patients able to get an appointment on the same or next day	56.0%	40.00%	Health Quality Ontario – Measuring up 2014 – page 35 (Health Care Experience Survey – MOHLTC)
Percent of patients involved in decisions about their care as much as they want to be	88.7%	85%	Health Quality Ontario – Measuring up 2014 – page 42 (Health Care Experience Survey – MOHLTC)
Percent of patients satisfied with courteousness of office staff	90.6%	63-75%	Conference Board of Canada – Final Report: An External Evaluation of the Family Health Team (FHT) Initiative (pg 193)
Percent of patients who can book an appointment within a reasonable time	81.8%	N/A	No comparator data available
Percent of primary care visits to patients' regular primary care provider	64.5%	66.90%	Administrative data (ICES) – all primary care in Ontario
Percent of primary care visits to patients' regular primary care provider team	74.1%	73%	Administrative data (ICES) – all primary care in Ontario
Percent of eligible patients screened for colorectal cancer	64.4%	57.8% & 59% Administrative data (ICES)	Administrative data (ICES) – all primary care in Ontario and Cancer Care Ontario determined rate through various data sources from Health Quality Ontario – Measuring up 2014 – page 44

Indicator	D2D 2.0 results	Comparative Rate	Source of Comparative Rate
Percent of eligible patients screened for cervical cancer	69.5%	62% & 63%	Administrative data (ICES) – all primary care in Ontario and Cancer Quality Council of Ontario – Cervical Cancer Screening Participation
Total healthcare system cost with adjustment to reflect age/sex/complexity of patients.	\$4,117.31	\$3,990	Administrative data (ICES) – all primary care in Ontario
Percent of patients with an acute inpatient hospital stay who have a subsequent non-elective readmission within 30 days after discharge	5.6%	5.40%	Administrative data (ICES) – all primary care in Ontario
Percent of eligible children immunized according to the Preventive Care bonus criteria	74.0%	76.5-96.2% (depending on the antigen)	Public Health Agency of Canada – Vaccine Coverage in Canadian Children: Results from the 2011 Childhood National Immunization Coverage Survey
SAMI score (Standardized Adjusted Care Group Morbidity Index, a measure of the complexity of patient primary care needs)	0.99	0.95-1.84 (depending on type of primary care model)	ICES – Comparison of Primary Care Models in Ontario – page 20