

BRIGHT LIGHTS AWARDS



2016

AFHTO Board Award Dr. Ross Baker

Primary Care Governance



To most healthcare professionals, Dr. Ross Baker is known as the author of the landmark 2004 Canadian Adverse Event Study, which highlighted the significant medical adverse events that occur in Canadian hospitals.

However, Dr. Baker, a professor at the University of Toronto's Department of Health Policy, Management and Evaluation, is best known to AFHTO members for his pioneering work in primary care governance. His 2007 commissioned research report identified seven key drivers of governance for high quality, safety-oriented healthcare organizations.

This groundbreaking study is the basis for a toolkit and curriculum for AFHTO's Governance for Quality workshop that has trained hundreds of primary care team board members during the past three years. The resulting improvement in primary care team governance, noted by the Conference Board of Canada, is no accident.

Dr Baker's leadership in Governance for Quality and Safety over the last decade has led to tangible improvements to primary care for the people of Ontario. Much of his research focuses on organizational and system strategies to improve performance, governance and leadership in these areas. As the director of U of T's program in Quality Improvement and Patient Safety, he also contributes to the field by training its next generation of leaders.

Key Facts:

- Pioneer in analyzing primary care governance with a focus on drivers of quality
- Fellow, Canadian Academy of Health Sciences
- Director of U of T's MSc program in Quality Improvement and Patient Safety
- Co-leader of Ontario's IDEAS (Improving and Driving Excellence Across Sectors) program
- Led development of the Ontario Hospital Report, one of healthcare's first balanced scorecards
- Author of the book, High Performing Healthcare Organizations