

# AFHTO 2015 CONFERENCE REGISTRATION KIT

## Team-Based Primary Care: The Foundation of a Sustainable Health System

The Association of Family Health Teams of Ontario

Westin Harbour Castle, One Harbour Square, Toronto

October 28 & 29, 2015



**Ministry of Health  
and Long-Term Care**

Office of the Minister

10<sup>th</sup> Floor, Hepburn Block  
80 Grosvenor Street  
Toronto ON M7A 2C4  
Tel. 416 327-4300  
Fax 416 326-1571  
www.ontario.ca/health

**Ministère de la Santé  
et des Soins de longue durée**

Bureau du ministre

Édifice Hepburn, 10<sup>e</sup> étage  
80, rue Grosvenor  
Toronto ON M7A 2C4  
Tél. 416 327-4300  
Télééc. 416 326-1571  
www.ontario.ca/sante



**Association of Family Health Teams of Ontario  
2015 Conference**

October 28, 2015

Dear Friends,

I'm pleased to send warm greetings to the hundreds of delegates attending this year's AFHTO conference.

I was pleased to note that your focus this year is "Team-Based Primary Care: The Foundation of a Sustainable Health System". It reflects that your members have truly embraced the values of *Patients First*: Ontario's renewed Action Plan for Health Care.

Every day, in everything they do, your members are helping to bring to life *Patients First* by providing faster access to the right care through same day and next day appointments and collaborating with other community partners in the delivery of population-based programs and services. Family Health Teams and Nurse-Practitioner-Led clinics contribute by delivering better coordinated and integrated care in the community, closer to the homes of their patients.

As you also know, we are working with our valued health system partners on the next stage in the evolution of our primary care system. We are determined to bring about the changes that are necessary to continue to provide Ontarians with the high quality primary care that they need and deserve.

As members of the Association of Family Health Teams of Ontario, I know I can count on you to do your part as we work together to transform Ontario's health care system to put patients first.

I wish you all a stimulating and fruitful conference.

Sincerely,

Dr. Eric Hoskins  
Minister

# WELCOME!

Thank you for joining us at the AFHTO 2015 Conference “Team-Based Primary Care: The Foundation of a Sustainable Health System”!

Ontario’s health system is transforming to become more sustainable and person-centred; primary care is the critical component. Over the next two days, we’re pulling together leaders and collaborators from across Ontario to ask – how are we strengthening primary care to fill this need?

We’ll be studying innovations in primary care, strengthening partnerships and addressing the challenges facing Ontario’s primary care teams.

We hope you have fun and bring home a wealth of ideas to continue improving care in your communities.

## What’s Inside?

Schedule at a glance .....	2
Floorplan .....	3
Speaker Profiles .....	4
Pre-conference Sessions .....	7
Concurrent Session Schedule + Rooms .....	8
Poster Displays .....	10
Sponsors .....	12
Exhibitor List + Floorplan .....	13
Volunteer Acknowledgement .....	14

## STAY CONNECTED!



Wi-Fi Network: Westin-MeetingRoom  
Access Code: AFHTO2015

For assistance, dial 5555 on any hotel phone and request a PSAV associate.

- Allows for one (1) connection per device
- Only for use throughout Westin Harbour Convention Centre and meeting rooms. Hotel guest rooms use separate network & login.

## GET SOCIAL!



Facebook: Association of Family Health Teams of Ontario (AFHTO)



Twitter: @afhto

Join the conversation with [#afhto2015](#)

## The Great #afhto2015 Scavenger Hunt Is On!



Look for the game sheet enclosed in this booklet and fulfill the challenges for your chance to win a complimentary registration for the AFHTO 2016 Conference!

## How to Participate



Simply drop your completed game card into one of the ballot boxes on the registration desk (Convention Centre North).

A lucky winner will be drawn at the end of the closing plenary session!

# SCHEDULE AT A GLANCE

## DAY 1: WEDNESDAY, OCTOBER 28, 2015

### PRE-CONFERENCE PROGRAM (OPEN TO AFHTO MEMBERS ONLY)

TIME	SESSION	ROOM
8:30 AM - 9:30 AM	Annual General Meeting	Harbour Ballroom A & B Convention Centre South
9:00 AM - 12:00 PM	Interprofessional Collaboration as the Anchor Of Team Based Primary Care	Metropolitan Ballroom Convention Centre North, 2nd Floor
9:00 AM - 10:30 AM	Knowing How to Play and What to Build in the Sandbox We Call Primary Healthcare — A Vision for Ontario's Primary Care Teams with Dr. Ivy Oandasan	
10:30 AM - 12:00 PM	Profession-Based Networking Sessions	Refer to agenda on badge or session schedule on pg. 7
10:00 AM - 12:00 PM	Leading primary care through the next stage Leadership Program for EDs, Lead Clinicians & Board Chairs	Harbour Ballroom A & B Convention Centre South, 2nd Floor

### CONFERENCE PROGRAM

7:30 AM	Doors open (Registration and Breakfast Buffet)	Metropolitan Ballroom and Foyer Convention Centre North, 2nd Floor
12:00 PM - 1:45 PM	Lunch & Opening Plenary	Metropolitan Ballroom Convention Centre North, 2nd Floor
11:30 AM: Lunch buffet opens 12:30 PM: Plenary begins	Team-Based Primary Care: The Foundation of a Sustainable Health System, with Keynote Speaker Dr. Ed Wagner	
2:00 PM - 2:25 PM	Poster and Exhibit Break	Metropolitan Ballroom Convention Centre North, 2nd Floor
2:30 PM - 3:15 PM	Concurrent Session A	Refer to agenda on badge or session schedule on pg. 8-9
3:30 PM - 4:15 PM	Concurrent Session B	
4:30 PM - 5:15 PM	Concurrent Session C	

### AFHTO BRIGHT LIGHTS AWARDS (TICKET ENTRY ONLY)

5:30 PM - 6:30 PM	Reception (hors d'oeuvres and cash bar)	Harbour Ballroom and Foyer Convention Centre South, 2nd Floor
6:30 PM - 8:30 PM	AFHTO "Bright Lights" Awards Dinner	

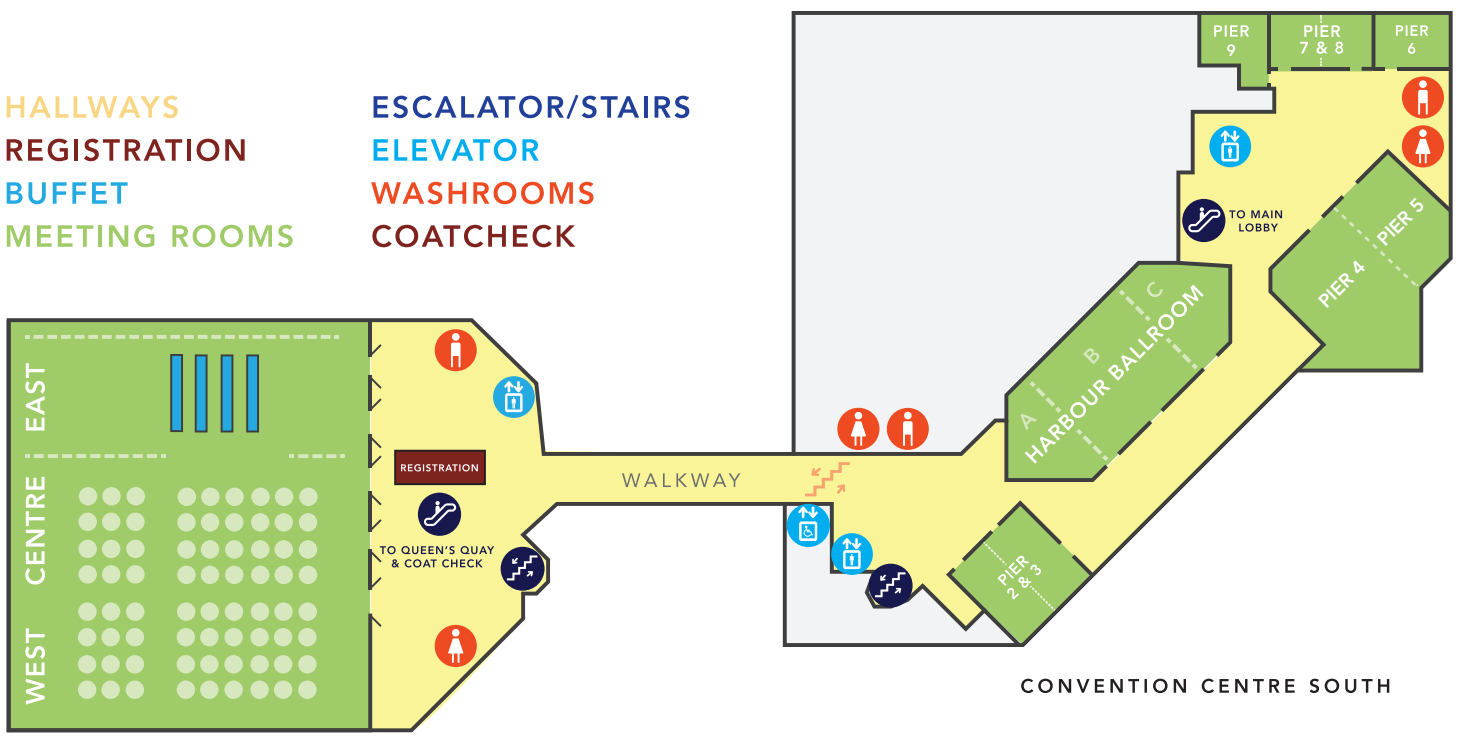
## DAY 2: THURSDAY, OCTOBER 29, 2015

TIME	SESSION	ROOM
7:30 AM	Doors open (Registration and Breakfast Buffet)	Metropolitan Ballroom and Foyer Convention Centre North, 2nd Floor
8:30 AM - 9:15 AM	EMR Community of Practice Meetings	Refer to agenda on badge or session schedule on pg. 7
9:30 AM - 10:15 AM	Concurrent Session D	Refer to agenda on badge or session schedule on pg. 8-9
10:15 AM - 10:45 AM	Poster and Exhibit Break	Metropolitan Ballroom Convention Centre North, 2nd Floor
10:45 AM - 11:30 AM	Concurrent Session E	Refer to agenda on badge or session schedule on pg. 8-9
11:45 AM - 12:30 PM	Concurrent Session F	
12:30 PM - 2:45 PM	Lunch & Closing Plenary	Metropolitan Ballroom Convention Centre North, 2nd Floor
12:30 PM Lunch buffet opens 1:15 PM: Plenary begins	Evolution of a Sustainable Health System: Where do we go from here?	

# FLOOR PLAN

- HALLWAYS
- REGISTRATION
- BUFFET
- MEETING ROOMS

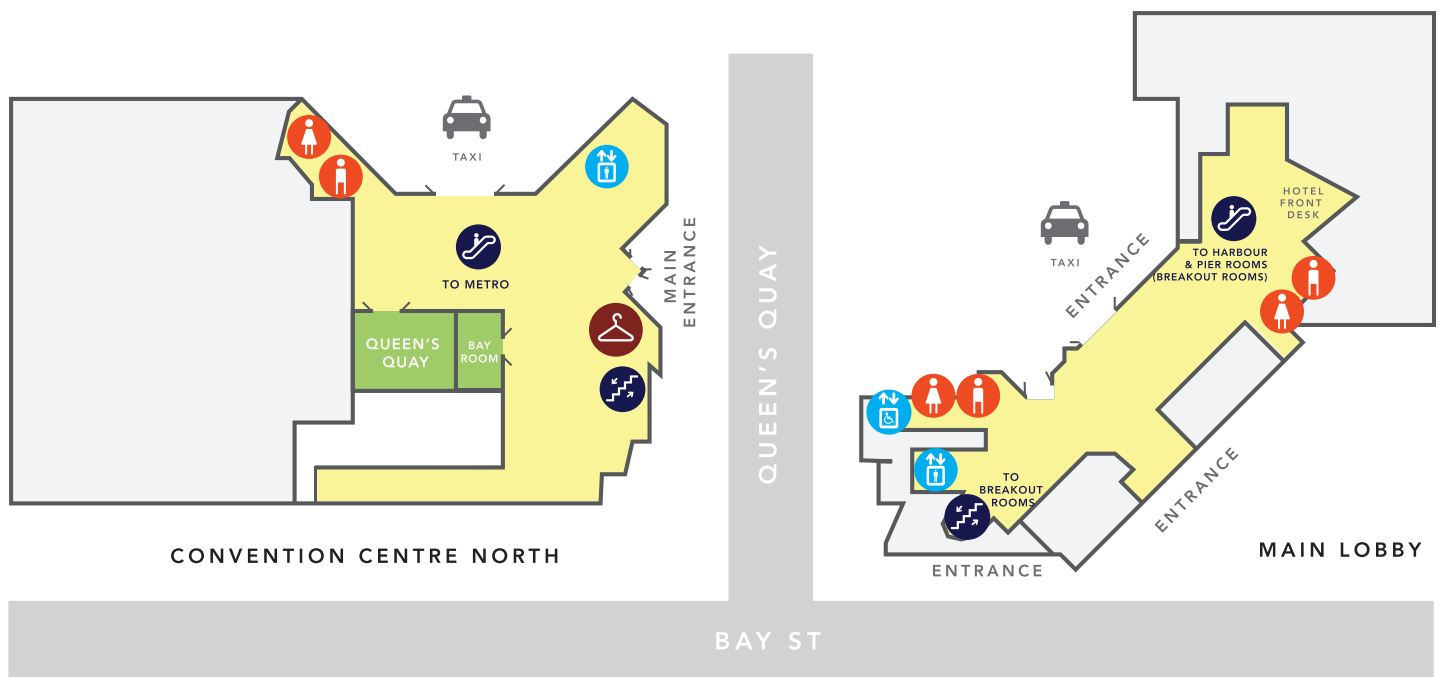
- ESCALATOR/STAIRS
- ELEVATOR
- WASHROOMS
- COATCHECK



Metropolitan Ballroom  
CONVENTION CENTRE NORTH

Second Floor

CONVENTION CENTRE SOUTH



CONVENTION CENTRE NORTH

MAIN LOBBY

Street Level

# SPEAKER PROFILES

## OPENING PLENARY

WEDNESDAY, OCTOBER 28, 2015  
FROM 12:30 – 2:00 PM  
METROPOLITAN BALLROOM, CONVENTION  
CENTRE NORTH, 2ND FLOOR

## TEAM-BASED PRIMARY CARE: THE FOUNDATION OF A SUSTAINABLE HEALTH SYSTEM

Ontario's health system is transforming to become more sustainable and person-centred; primary care is the critical component. Now is the time for leaders and collaborators to ask – how are we strengthening primary care to fill this need? What value do primary care teams bring to the table? And what are the critical ingredients required to develop those teams?



**KEYNOTE SPEAKER:**  
DR. ED WAGNER,  
MACCOLL CENTER  
FOR HEALTH CARE  
INNOVATION

Dr. Ed Wagner is a general internist/epidemiologist and Director Emeritus of the MacColl Center for Health Care Innovation at the Group Health Research Institute in Seattle WA. He and his MacColl colleagues developed the Chronic Care Model (CCM), an integral part of the Patient-centered Medical Home Model (PCMH), and are involved in multiple efforts to use these models to improve ambulatory care in the United States and internationally.

He has written two books and over 300 peer-reviewed publications. He is currently the co-Director of PCT-LEAP, a national program of the Robert Wood Johnson Foundation directed at helping primary care practices build high-functioning teams.

## BRIGHT LIGHTS AWARDS DINNER

WEDNESDAY, OCTOBER 28, 2015  
FROM 6:30 – 8:30 PM  
HARBOUR BALLROOM, CONVENTION  
CENTRE SOUTH, 2ND FLOOR

AFHTO's Bright Lights program celebrates our members' innovations — both large and small — which have a big impact on health outcomes, patient experiences, and health-system sustainability. Winners will be announced in seven categories that reflect the conference themes, for innovations that are scalable and sustainable, make a big impact, and can be shared with other teams across the province.



**KEYNOTE SPEAKER:**  
DR. DANIELLE MARTIN,  
WOMEN'S COLLEGE  
HOSPITAL & CANADIAN  
DOCTORS FOR MEDICARE

Dr. Danielle Martin, founder of Canadian Doctors for Medicare, is a champion of health equity and sustainability. As a practicing primary-care physician and vice-president of medical affairs and health system solutions at Women's College Hospital, she is passionate about finding innovative, scalable, evidence-based projects that benefit the health not only of individuals but of the healthcare system itself. She joins us in recognizing the Bright Lights who are initiating these projects in primary care across Ontario.

# SPEAKER PROFILES



**DR. BOB BELL**  
Ministry of Health  
and Long-Term Care



**DR. SEAN BLAINE**  
Star FHT



**MR. PAUL HURAS**  
South East LHIN



**DR. CATHY FAULDS**  
London FHT & Ontario  
College of Family Physicians



**MS. KAVITA MEHTA**  
South East Toronto FHT



**MS. SONIA MASTROIANNI**  
Patient Voice Advocate,  
South East Toronto FHT

## CLOSING PLENARY

THURSDAY, OCTOBER 29,  
FROM 1:00 – 2:45 PM  
METROPOLITAN BALLROOM, CONVENTION  
CENTRE NORTH, 2ND FLOOR

## EVOLUTION OF A SUSTAINABLE HEALTH SYSTEM: WHERE DO WE GO FROM HERE?

Ontario's health care system continues to evolve - what's in store for primary care? And how exactly do we move forward from its current state? Our panel of health leaders will address this and more as they answer your questions on how best to deliver high-quality, team-based care to all Ontarians who would best benefit from it, what factors affect our ability to deliver such care, and how we can do it in a way that achieves the best value.

# SPEAKER PROFILES

## **Dr. Bob Bell, Deputy Minister of Health and Long-Term Care**

Dr. Robert Bell was appointed Deputy Minister effective June 2, 2014. Prior to this role, served as President and CEO of University Health Network for nine years. He was previously the Chief Operating Officer at Princess Margaret Hospital and Chair of both Cancer Care Ontario's Clinical Council and the Cancer Quality Council of Ontario.

Bob received his Doctor of Medicine from McGill University and a Master of Science from the University of Toronto. He also completed a Fellowship in Orthopaedic Oncology at Massachusetts General Hospital and Harvard University. Bob is a Fellow of the Royal College of Physicians and Surgeons of Canada, the American College of Surgeons and an Honourary Fellow of the Royal College of Surgeons of Edinburgh.

An internationally recognized orthopedic surgeon, health care executive, clinician-scientist, and educator, Bob brings more than 30 years of health care experience to his current role.

## **Dr. Sean Blaine, Lead Physician, STAR FHT, incoming AFHTO President & Chair**

Dr. Sean Blaine is a community family physician in Stratford, Ontario. He is a founder and the Lead Physician at the STAR Family Health Team in Stratford. He is a member of the South West Primary Care Network and served as a director on the board of the Ontario College of Family Physicians from 2008-2012. He was Chief of Family Medicine at Stratford General Hospital 2012-2014 and member of the South West LHIN Strategic Advisory Group 2006 for the first integrated health service plan. Sean is an assistant professor in the Department of Community and Family Medicine at the University of Toronto, and from 2000-2010 was a Research Scholar with the department. He has published a number of peer reviewed articles and given presentations on the topic of primary care genetics nationally and at NAPCRG. Sean is currently a member of the Advisory Board of GECKO (Genetics Education Centre - Knowledge for Ontario). In addition to Sean's role as a member of the board of the Association of Family Health Teams of Ontario he has served as Chair of the Membership Committee 2011-12, Treasurer 2013-14, and Vice-President 2014-15.

## **Mr. Paul Huras, CEO, South East Local Health Integration Network (LHIN)**

Paul Huras is CEO of the South East LHIN in Belleville who are responsible for providing local health system planning, community engagement, and allocating the funds and monitoring the performance of the one billion dollar SE Health System.

Paul has over 25 years of health system leadership experience, including 14 years as CEO of the Thames Valley District Health Council and previously 5 years as Vice President of Planning and Information Services at Peel Memorial Hospital, where he also served as Acting Executive Vice President.

Paul is a Fellow with the School of Policy Studies, Queen's University and holds an adjunct appointment with Queen's in the Department of Community Health & Epidemiology, Faculty of Health Sciences.

Paul holds a MBA and a MSc (Epidemiology), as well as the CHE designation with the Canadian College of Health Service Executives and a FACHE designation with the American College of Healthcare Executives.

## **Dr. Cathy Faulds, Lead Physician, London FHT, President, Ontario College of Family Physicians (OCFP)**

Dr. Cathy Faulds provides comprehensive primary care to 2100 patients while leading the London Family Health Team (LFHT). She credits her ability to serve as the President of the OCFP while being a director for the CFPC to the richness of the inter-professional care team within the medical home created by the LFHT. She has been leading an initiative to build improved access, chronic disease management and quality improvement in primary care; as well; is an active faculty member at the Schulich School of Medicine and Dentistry, having sat on a number of undergraduate and graduate committees, as is part of the palliative care team at Parkwood Hospital and Hospice London.

As an early 'pioneer' of EMR, Cathy is able to manage this scope of work as a result of the EMR capabilities. The importance of having EMR for data management, particularly as it relates to improving access, chronic disease management and quality improvement for patients is a focus of her educational speaking.

## **Ms. Kavita Mehta, Executive Director, South East Toronto FHT, AFHTO Past President**

Kavita Mehta has served on the Board of Directors for AFHTO since 2009 and was the first non-physician President and Chair of the Board in 2012. Since 2007, Kavita has been the Executive Director of the South East Toronto Family Health Team (SETFHT) where she has led a number of activities and initiatives, most recently serving as the Executive Sponsor for the East Toronto Health Link. Under her leadership, SETFHT was awarded the Ontario College of Family Physicians Family Practice of the Year in 2012 and also received a 20 Faces of Change Award from The Change Foundation in 2015.

Kavita graduated from McMaster University with a Bachelor of Science in Nursing Degree, and after working as a Public Health Nurse for 4 years, she returned to McMaster to complete her MBA, with a focus on Health Services Management and Marketing. In 2011 she completed the Advanced Health Leadership Program at the Rotman School of Management at the University of Toronto and is currently involved in the Toronto Central LHIN Rotman Mentorship Program. In September 2015, Kavita was appointed to the Change Foundation Board of Directors.

## **Ms. Sonia Mastroianni, Patient Voice Advocate, South East Toronto FHT**

Sonia Mastroianni is the Patient Voice Advocate on the Patient Advisory Council at the South East Toronto Family Health Team, an academic family health team affiliated with Toronto East General Hospital. Sonia holds a Bachelor of Business Administration from Simon Fraser University in British Columbia. In her professional life, Sonia is the co-owner of Aidan's Gluten Free Inc., a company that manufactures gluten free, egg free, dairy free, soy free, nut free and peanut free products all made with natural and non-GMO ingredients. Sonia oversees the organization as a whole and manages the day to day operations in the areas of marketing, sales and finance.



## WEDNESDAY, OCTOBER 28, 2015 | PRE-CONFERENCE BREAKOUT SESSIONS

TIME	SESSION	ROOM
8:30 AM - 9:30 AM	Annual General Meeting	Harbour Ballroom A & B Convention Centre South
9:00 AM - 10:30 AM	<p>Knowing How to Play and What to Build in the Sandbox We Call Primary Healthcare — A Vision for Ontario's Primary Care Teams</p> <p>Presenter: Dr. Ivy Oandasan, University of Toronto</p> <p>Description: Workshop for all staff and health care providers in FHTs and NPLCs to develop a common understanding of what it looks like and what it means to work in an interprofessional team</p>	Metropolitan Ballroom Convention Centre North, 2nd Floor
<i>NOTE: There will be a break at 10:00 AM for all those attending the Leadership Session to change rooms</i>		
10:00 - 12:00 PM	<p>Leadership Session: Leading Primary Care through the Next Stage</p> <p>Session open only to EDs, Lead Clinicians &amp; Board Chairs</p> <p>Description: The Leadership Session is designed to identify issues and shape the direction to be taken by this sector, supported by the advocacy, networking and knowledge-sharing made possible through AFHTO.</p>	Harbour Ballroom A & B Convention Centre South
10:30 - 12:00 PM	Profession-Based Networking Sessions	See chart below
	<p><b>Administration</b> Harbour C, Convention Centre South</p> <p><b>Chiropractor</b> Metropolitan Ballroom, Reserved Table*</p> <p><b>Chiropodist</b> Metropolitan Ballroom, Reserved Table*</p> <p><b>Health Promoter</b> Dockside 9, Convention Centre South, Lower Level</p> <p><b>Mental Health and Social Worker</b> Queens Quay II, Convention Centre North, Main Floor</p> <p><b>Nurse (RN/RPN)</b> Pier 4, Convention Centre South</p> <p><b>Nurse Practitioner</b> Pier 7 &amp; 8, Convention Centre South</p> <p><b>Occupational Therapist</b> Pier 6, Convention Centre South</p>	<p><b>Pharmacist</b> Pier 9, Convention Centre South</p> <p><b>Physician Assistant</b> Metropolitan Ballroom, Reserved Table*</p> <p><b>Physician &amp; Quality Improvement Decision Support Specialist (QIDSS)</b> Pier 5, Convention Centre South</p> <p><b>Physiotherapist</b> Metropolitan Ballroom, Reserved Table*</p> <p><b>Psychologist</b> Metropolitan Ballroom, Reserved Table*</p> <p><b>Registered Dietitian</b> Pier 2, Convention Centre South</p> <p><b>Respiratory Therapist</b> Metropolitan Ballroom, Reserved Table*</p> <p><i>*Metropolitan Ballroom located at Convention Centre North, 2nd Floor</i></p>

## THURSDAY, OCTOBER 29, 2015 | EMR COMMUNITY OF PRACTICE SESSIONS

Description: The EMR Communities of Practice (CoP) invite all EMR users to experience the EMR CoP process in person, get updates from the vendors about future software releases, meet your colleagues face-to-face, see how priority action items (EMR challenges) are being resolved, and have a chance to discuss new challenges that the CoP might take on.

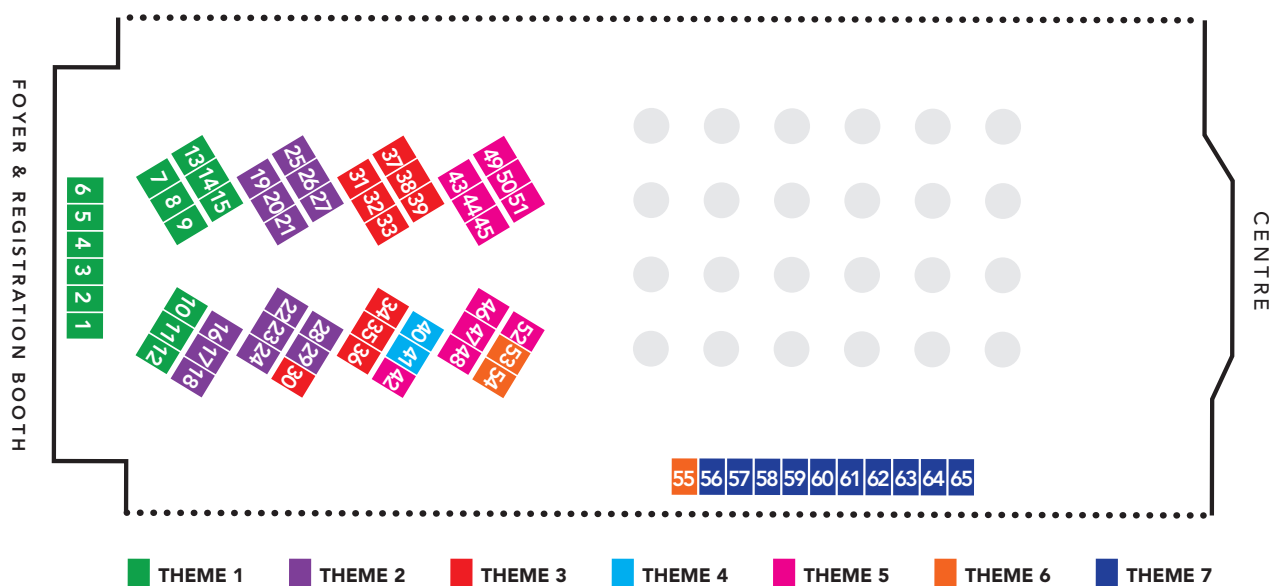
TIME	SESSION AND ROOM
8:30 - 9:15 AM	<p><b>Accuro EMR</b> Pier 4, Convention Centre South</p> <p><b>Nightingale EMR</b> Pier 5, Convention Centre South</p> <p><b>OSCAR EMR</b> Pier 2 &amp; 3, Convention Centre South</p> <p><b>P&amp;P Data Systems</b> Pier 7 &amp; 8, Convention Centre South</p> <p><b>TELUS Practice Solutions</b> Harbour Ballroom, Convention Centre South</p>



DAY 1: WEDNESDAY, OCTOBER 28, 2015					DAY 1: WEDNESDAY, OCTOBER 28, 2015						
THEME	1. Population-based primary health care: planning and integration for the community		2. Optimizing capacity of interprofessional care teams		3. Transforming patients' and caregivers' experience and health		4. Building the rural health care team: making the most of available resources	5. Advancing manageable meaningful measurement	6. Leadership and governance for accountable care	7. Clinical innovations keeping people at home and out of the hospital	
<b>A</b> 2:30 to 3:15	A1-a Taking Collaboration to the Next Level...Dealing with the Social Determinants of Health <b>HARBOUR B</b> Superior FHT	A1-b Nutrition Education at Your Local Coffee Shop <b>PIER 7 &amp; 8</b> McMaster FHT	AB2 Bettering Mental Health Outcomes through Optimized Team Care <b>HARBOUR A</b>	A2 Developing Principles for Family Practice: Sharing a Common Approach <b>PIER 5</b> University of Toronto	A3 Patient Councils: Experiences within the GTA <b>QUEENS QUAY I &amp; II</b> South East Toronto FHT; Mississauga Halton CCAC		A4 Community Quilt - the Story How our FHT Has Been Woven Into The Fabric Of The Community <b>PIER 9</b> Minto-Mapleton FHT	AB5 Optimizing EMR and Use of External Data Sources to Measure and Improve Quality of Care <b>METROPOLITAN BALLROOM WEST</b> Markham FHT; North York FHT; St. Michael's Hospital Academic FHT		A6 Quality Improvement Leadership Team (QUILT): Hearing Everyone's Voice <b>PIER 4</b> Thames Valley FHT	A7 Reducing the Revolving-Door Syndrome: Hospital and Primary Care Working Together to Reduce 30 day Re-admission Rates for COPD and CHF Patients <b>HARBOUR C</b> Guelph FHT
<b>B</b> 3:30 to 4:15	BC1 The BODY of Health Equity: Head, Heart and Feet! <b>QUEENS QUAY I &amp; II</b> Partera International		Centre for Addiction and Mental Health (CAMH); McMaster FHT	B2 "Welcome to Your New Reality - You Have Diabetes This Week!" <b>PIER 5</b> Sunnybrook Academic FHT	B3 Tips For Capturing And Understanding Patient Experience <b>HARBOUR B</b> Partnering for Quality Program, South West CCAC; Bruyere Academic FHT		B4 Innovative Service Provision in a Rural Underserved Community: The Virtual Visit, Shared Innovations, Patient Centered Service Delivery <b>PIER 4</b> Kirkland District FHT	B6 Creating and Implementing the Markham FHT Lead Physician Performance Review: An Exercise In Accountability And Transparency <b>HARBOUR C</b> Markham FHT		B7 Community Paramedicine Models for Primary Care <b>PIER 7 &amp; 8</b> Medavie EMS Ontario; West Carleton FHT	
<b>C</b> 4:30 to 5:15			C2 Sustaining Change: A FHT Structure that Works <b>METROPOLITAN BALLROOM CENTRE</b> Guelph FHT	C3-b Measuring the Patient Experience: How to Select a Delivery Method for Best Results and Minimal Effort <b>PIER 4</b> St. Michael's Hospital Academic FHT; Champlain FHTs	C3-A Well-Baby Visits in Primary Care <b>HARBOUR C</b> Bridgepoint FHT; Two Rivers FHT	C4 Organizing The Community Around The Patient - Rural And Remote Regions Of Ontario <b>PIER 9</b> Sunset Country FHT, Upper Canada FHT, Espanola Regional Hospital and Health Centre		C5 Boiling Multiple Measures Down To A Single Indicator: The Queen Square FHT and Patients Canada Experiences <b>PIER 7 &amp; 8</b> Patients Canada; Queen Square FHT		C6 Solutions For Managing Patient Privacy Across Clinics And Community Partners <b>METROPOLITAN BALLROOM WEST</b> Guelph FHT; North York FHT	C7 The Evolution Of Telehomecare: Targeting More Chronic Conditions And Offering Customized Approaches <b>PIER 5</b> Ontario Telemedicine Network
DAY 2: THURSDAY, OCTOBER 29, 2015					DAY 2: THURSDAY, OCTOBER 29, 2015						
<b>D</b> 9:30 to 10:15	D1 Engaging The Community and Addressing the Social Determinants of Health at St. Michael's Hospital Academic FHT <b>HARBOUR C</b> St. Michael's Hospital Academic FHT		D2 Charting a Blueprint for Improved Interprofessional Primary Care Team Effectiveness - The Teaming Project <b>HARBOUR B</b> University of Toronto, Department of Family and Community Medicine		DE3 The Power of the Collective: FHT Experiences with Group Medical Visits <b>PIER 2 &amp; 3</b> Bridgepoint FHT; Hamilton FHT; Guelph FHT; McMaster FHT		D4 "From Soup to Tomatoes" - an Armchair-Based Exercise Program <b>PIER 4</b> Espanola and Area FHT	D5-a Tools to Enhance and Track Patient Experience <b>METROPOLITAN BALLROOM WEST</b> North York FHT; Wise Elephant FHT; Cliniconex; Women's College Academic FHT	D5-b Measlesgate: A Case Study in Leveraging Your EMR to Protect Your Patients and Staff <b>PIER 7 &amp; 8</b> Markham FHT	D6 Culture Eats Accountability for Breakfast <b>PIER 5</b> City of Lakes FHT	D7 Aging at Home: Interprofessional Care to Keep Seniors at Home and Out of Hospital <b>HARBOUR A</b> Burlington FHT
<b>30 min refreshment break</b>					<b>30 min refreshment break</b>						
<b>E</b> 10:45 to 11:30	E1-a Reaching Out to Adolescents in the Community - The Sunnybrook Academic FHT's Story <b>HARBOUR C</b> Sunnybrook Academic FHT; University of Toronto, Department of Family and Community Medicine	E1-b Moving Gestational Diabetes Care into the Community <b>PIER 7 &amp; 8</b> Guelph FHT	E2 Collaborative Practice - Messy, Time Consuming and Worth It! <b>HARBOUR A</b> McMaster FHT		DE3 The Power of the Collective (continued)		EF4 Project ECHO (Extension for Community Healthcare Outcomes) - Managing Complex Chronic Conditions Without Sweating Bullets <b>PIER 4</b> Dept. of Family Medicine, Queens University; ECHO Ontario	EF5 Dragon's Den: Pitching Real-Life Innovations in EMR queries <b>METROPOLITAN BALLROOM WEST</b> Six Ontario teams make their pitches		EF6 Navigating by the stars? Try GPS. How Two FHT Leaders Used Brain Research To Increase Team Collaboration And Physician Engagement <b>HARBOUR B</b> Instincts at Work; North Perth FHT	E7 Integrated LTC: An Innovative Initiative to Reduce Potentially Avoidable Hospitalizations for Seniors Living in East Toronto Long-term Care Homes. <b>PIER 5</b> East Toronto Health Link and Sienna Seniors
<b>F</b> 11:45 to 12:30	F1-a Strategic Approaches to Population Health Planning <b>PIER 5</b> Windsor FHT; Summerville FHT	F1-b Presenting An Improved Tool For Meaningful Program Planning and Reporting <b>HARBOUR C</b> AFHTO and Ministry of Health and Long-Term Care	F2 Integrated Care Planning For Complex Patients <b>HARBOUR A</b> Taddle Creek FHT; South East Toronto FHT		F3 The Vitality Interprofessional Team Approach to Food, Mood and Fitness <b>PIER 2 &amp; 3</b> McMaster FHT					F7 The MedREACH Pilot Project - Integrating Primary and Tertiary Care to Support Medically Complex Patients <b>PIER 7 &amp; 8</b> McMaster FHT	

# POSTER DISPLAYS

## METRO BALLROOM



### THEME 1 POPULATION-BASED PRIMARY HEALTH CARE: PLANNING AND INTEGRATION FOR THE COMMUNITY

1. Collaborative Care programs: A Nurse Practitioner Approach to Address the Needs of our Community
2. Community-Based Falls Prevention by an Interprofessional Team
3. Development, Implementation and Evaluation of the KidneyWise Clinical Toolkit for Chronic Kidney Disease (CKD) in Primary Care
4. Diamonds in the Rough -- Utilizing Positive Deviance to Optimize Care for Complex Patients
5. East Mississauga Health Link: Patient-Driven Care
6. Focusing on Adult Immunizations
7. Hungry for Knowledge: Leveraging Community Partnerships and Utilizing an Interdisciplinary Family Health Team to Deliver an Interactive Renal Patient Group Education Program
8. Mythbusters: Baby-Friendly Edition
9. PATH: Promoting Access to Team-Based Primary Healthcare
10. Prescribing Literacy for Preschool Infants/Children - A Practical Partnership Model
11. Public Health and FHT Collaboration: Strategic Processes to Further Desired Outcomes
12. Rapid Recovery Services - Helping Patients Meet their Rehabilitation Needs at Home vs. Hospital
13. Students are Valuable Too: Collaboration with Western's Community Engaged Learning Program

14. Transition Navigation for Medically Complex Patients Following Discharge from Hospital - Lessons Learned
15. Working with the Thorncliffe Park Community to Design and Deliver Primary Obstetrics Care

### THEME 2 OPTIMIZING CAPACITY OF INTERPROFESSIONAL TEAMS

16. 1-800-Imaging Pilot: Building Partnerships between Primary Care and Medical Imaging
17. A Community of Practice Approach to Building Capacity for Quality Improvement Planning: The DFCM Academic FHT Experience
18. Building Blocks to Better Bones: Bone Health and Fracture Prevention Initiative
19. Building Diagnostic Imaging Appropriateness Pathways for Primary Care from Primary Care
20. Development of an innovative nursing led persistent Non-Cancer Pain Program in Primary Care: Lessons Learned and Initial Outcomes
21. Effects of a Multi- Faceted Mentoring Intervention on Spirometry Knowledge, Quality and Usage in Primary Care
22. Expanding capacity within Primary Health Care: Development of a Physiotherapy Community of Practice
23. Health Professional Perspectives Regarding the use of Patient-Reported Outcome Measures in an Integrated Primary Care Health Centre - A Pilot Project
24. Healthy At Every Size (HAES) - Collaborating for Best Practice in Weight Management
25. Lend Me Your Ear: Using Auricular Acupuncture to Treat Substance Use and Anxiety/Depression

26. Healthy Living with Pain (HeLP): an Interprofessional Chronic Pain Primary Care Initiative
27. SOARing to New Heights: Exploring Opportunities for NP Leadership in Family Health Teams
28. Turn Key Approach to Quality Improvement for Stroke Prevention: A Practical Team Application
29. Up the Creek without a Paddle: How the Care Navigator at SETFHT Helps Patients Steer through the System

### **THEME 3 TRANSFORMING PATIENTS' AND CAREGIVERS' EXPERIENCE AND HEALTH**

30. Advanced Care Planning in Primary Care - Lessons Learned
31. Breaking Down the Barriers of Care to Support a Deaf, Developmentally Delayed Patient within the London Family Health Team
32. Comparing two Assessment Approaches in a Primary Care Diabetes Setting to Obtain Descriptive, High-Quality Feedback on the Patient Experience
33. Confused and Lost - Where do I Begin Navigating the Health Care Labyrinth?
34. Evaluation of the Ontario Stroke Network's Hypertension Management Program: A Model for Stroke Prevention in Primary Care Settings
35. Health Literacy: You were heard but were you understood?
36. Improving Cervical Cancer Screening Rates: Quality Improvement Pilot Initiative
37. Interprofessional Maternity Care in the Mt. Sinai Hospital Academic FHT: Keeping Family Doctors in the Game
38. My Values, My Wishes, My Plan: e-Module for Inter-Professional Teams Toward Effective ACP Conversation with Patients
39. Meditation is Medicine

### **THEME 4 BUILDING THE RURAL HEALTH CARE TEAM: MAKING THE MOST OF AVAILABLE RESOURCES**

40. Helping Patients Overcome Barriers to Regular Exercise
41. One-Week Rural Placements for First-Year Medical Students - Building the Rural HealthCare Teams of Tomorrow

### **THEME 5 ADVANCING MANAGEABLE MEANINGFUL MEASUREMENT**

42. A Better Flavour of 7-Day Follow-Up
43. A Partnership Approach to Pilot Primary Health Care EMR Content Standard: CIHI and Team-based Primary Health Care Organizations
44. An E-Learning Approach to Improving Primary Care Team QI Measurement Knowledge and Skill
45. Data for Quality Improvement: Working with our Hospital Partner on QIP Access and Integration Goals
46. Health Equity: The Key to Meaningful Evaluation

47. Ontario's Enhanced 18-month Well-Baby Visit EMR Integration and Repository Project
48. "Putting Data in the Hands of Primary Care Providers to Support Quality Improvement"
49. Quality Improvement in Primary Care through an Integrated Vascular Health Care Approach
50. The Cervical Screening Reminder Calls Pilot: An EMR Optimization Initiative to Support Primary Care
51. "Turning Data Lemons into Data Lemonade: Our Journey with 7-day Post Discharge"
52. What's a QIDSS and What can They Do for You in Particular and Primary Care in General?

### **THEME 6 LEADERSHIP AND GOVERNANCE FOR ACCOUNTABLE CARE**

53. "Explaining Governance and Accountability to All Members of the FHT: Making it Happen and Getting them Involved"
54. "Implementing an Infection Prevention and Control Program for Primary Care"
55. Improving Patient Access and Clinic Efficiency

### **THEME 7 CLINICAL INNOVATIONS KEEPING PEOPLE AT HOME AND OUT OF THE HOSPITAL**

56. An Interprofessional Approach to Post-Discharge/ER Visit Follow-up: Minding the Gap between Acute and Primary Care
57. Cancer... How to Live Through the Diagnosis
58. Destigmatizing Mental Health Shortens Wait Times
59. "Early Integration of Palliative Care in Primary Care: INTEGRATE Quality Improvement Project"
60. Effective Implementation of a Geriatric Home Care Program in a Toronto-based Family Health Team
61. Implementing Health Checks in Primary Care for Adults with Developmental Disabilities in Family Health Teams in Ontario: Engaging Interprofessional Care, Community-based Health Care and Developmental Services
62. Improving the Care and Quality of Life of Patients with Asthma
63. Cancer Survivorship Care: An Important Role for Nurse-Practitioners
64. Post Hospital Transition of Care: From Inpatient to Family Practice.
65. Too Fit To Fracture: Exercise and Physical Activity Recommendations for Fall and Fracture Prevention

# SPONSOR ACKNOWLEDGEMENTS

We wish to acknowledge the following sponsors of the AFHTO 2015 Conference:

## GOLD LEVEL

---



## SILVER LEVEL

---



## BRONZE LEVEL

---



## MEDIA SPONSOR

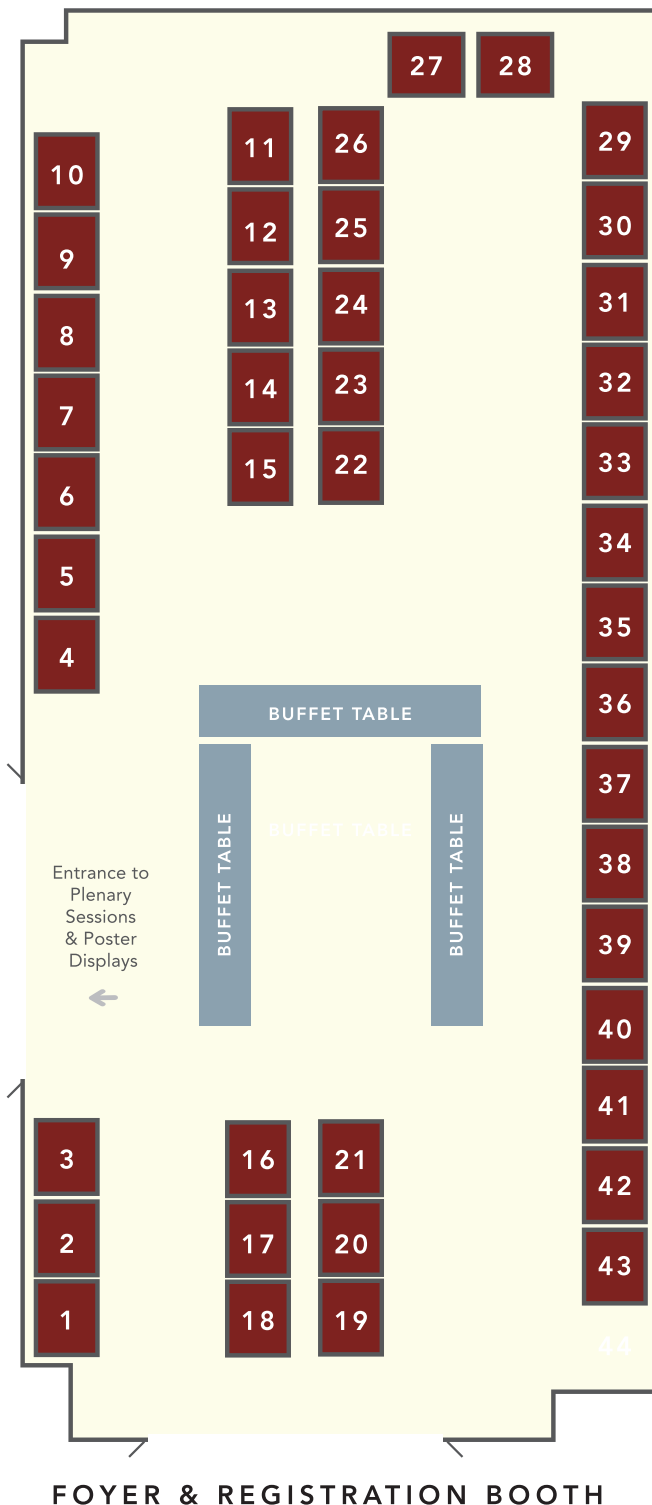
---



Longwoods.com

# EXHIBITOR LIST

## Convention Centre, 2nd Floor Metropolitan Ballroom East



1. Merck Canada
2. Ontario Telemedicine Network (OTN)
3. QHR Technologies
4. Health Quality Ontario (HQP)
5. Cancer Care Ontario
6. Ontario Renal Network
7. Health Myself Innovations Inc
8. GlaxoSmithKline Commercial
9. North West Telepharmacy Solutions
10. FHT Solutions
11. Medical Mart
12. NorthWest Healthcare Properties REIT
13. Stevenson and Hunt Insurance Brokers Limited
14. Ontario Stroke Network
15. McKesson Canada
16. Boehringer Ingelheim
17. DDO Health Law
18. TELUS Health Canada
19. Homewood Health
20. Johnson & Johnson Inc
21. Osteoporosis Canada
22. Surgo Surgical Supply
23. The Lung Association
24. Digitcom
25. Thrombosis Canada
26. Ontario Pharmacists Association
27. mdBriefCase
28. TBD
29. Bayer & Medtronic
30. Bluebird Inc.
31. CognisantMD
32. Choosing Wisely Canada
33. Ontario Physiotherapy Association
34. Bellwood Health Services
35. Ontario Chiropractic Association
36. Healthcare Insurance Reciprocal of Canada (HIROC)
37. Healthcare of Ontario Pension Plan (HOOPP)
38. Centre for Addiction and Mental Health (CAMH)
39. OJTBF Not for Profit Group Benefits
40. Registered Nurses Association of Ontario (RNAO)
41. Centre for Effective Practice
42. Smokers' Helpline
43. Lundbeck Canada Inc.

# VOLUNTEER ACKNOWLEDGEMENTS

The AFHTO Conference would not be possible without the dedicated time and expertise provided by our team of volunteers. A sincere thank you to the following volunteers for all of their hard work to develop the AFHTO 2015 Conference program!

## AFHTO Membership Committee

Chair: Kavita Mehta,  
South East Toronto FHT  
Rob Annis, North Perth FHT  
Claudia Mariano, West Durham FHT

## Profession-based Program Organizers

Lead of CoP Leads + Registered Dietitian:  
Marg Alfieri, Centre for Family  
Medicine FHT  
Administration: Michelle Smith,  
Guelph FHT  
Chiropractor: Craig Bauman,  
Centre for Family Medicine FHT  
Chiropodist: Tiffany Ng, North York FHT  
Health Promoter: Sandy Turner,  
Minto-Mapleton FHT  
Mental Health and Social Workers:  
Catherine McPherson-Doe,  
Hamilton FHT  
Nurse (RN/RPN): Tara Laskowski,  
Hamilton FHT  
Nurse Practitioner: Claudia Mariano,  
West Durham FHT  
Occupational Therapist: Catherine  
Donnelly, Queen's FHT  
Pharmacist: Lisa Dolovich,  
McMaster FHT  
Physician Assistant: Melissa Holm,  
Hamilton FHT  
Physiotherapist: Dragana Susic, Jordan  
Miller, Julie Richardson; Ontario  
Physiotherapist Association  
Psychologist: Veronica Asgary-Eden,  
Family First FHT  
Registered Dietitian: Jacquie Reeds,  
Hamilton FHT  
Respiratory Therapists: Nicole Snyder,  
Thames Valley FHT

## Concurrent Session & Poster Reviewers

Deborah Adams, Mount Sinai  
Academic FHT  
Mary Atkinson, North Perth FHT  
Anne Childs, McMaster FHT  
Jenny Cockram, J. Cockram  
Associates Ltd.  
Christy Cook, Thames Valley FHT  
Sara Dalo, Windsor FHT  
Anna Gibson-Olajos, Powassan &  
Area FHT  
Christine Gordon, Bridgepoint FHT  
Linda Harvey-Rioux, Patient  
Representative  
Marina Hodson, Kawartha North FHT  
Ellen Ibey, Temagami FHT  
Sandra Kamenir, Patient Representative  
Izabella Kogan, Alliston FHT  
Tiffany Kress, South East Toronto FHT  
Techiya Loewen, PrimaCare  
Community FHT  
Michele MacDonald Werstuck,  
McMaster FHT  
Claudia Mariano, West Durham FHT  
Danyal Martin, Health Quality Ontario  
Sam Marzouk, Guelph FHT  
Sonia Mastroianni, Patient  
Representative  
Debbie McGregor, Bruyere  
Academic FHT  
Dale McMurchy, Kawartha North FHT  
Kirk Miller, Guelph FHT  
Patricia O'Brien, University of Toronto  
Joanne Pearson, Burlington FHT  
Sharon Pillon, Amherstburg FHT  
Caroline Rafferty, Owen Sound FHT  
Lisa Ruddy, Markham FHT  
Leila Ryan, Hamilton FHT  
Connie Siedule, Akasivik Inuit FHT  
Hilary Siurna, South East Toronto FHT

Sandra Taylor-Owen, Central  
Hastings FHT  
Elenore Wormald, Niagara Medical  
Group FHT  
Tricia Wilkerson, Guelph FHT

## EMR CoP Meetings, Lead Organizers

Urslin Fevrier-Thomas, McMaster FHT  
Lisa McMartin, Upper Canada FHT  
Frank Ruberto, Niagara Medical  
Group FHT  
Kevin Samson, East Wellington FHT  
Brice Wong, Windsor FHT

## Concurrent Session Program Hosts

Marlis Bruyere, Fort Frances FHT  
Jenny Cockram, J. Cockram  
Associates Ltd.  
Linda Harvey-Rioux, Patient  
Representative  
Claudia Mariano, West  
Durham FHT  
Sharon Pillon, Amherstburg FHT  
Keri Selkirk, Thames Valley FHT  
Connie Siedule, Akasivik Inuit FHT

## Bright Lights Review Committee

Chair: Marg Alfieri, Centre for Family  
Medicine FHT  
Kathi Carroll, Cancer Care Ontario  
Christy Cook, Thames Valley FHT  
Linda Harvey-Rioux, Patient  
Representative  
Claudia Mariano, West Durham FHT  
Sam Marzouk, Guelph FHT  
Diana Noel, Village FHT  
Caroline Rafferty, Owen Sound FHT

**And a huge thank you to our  
onsite registration volunteers!**

# NOTES

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---







## Tell us how we did!



Fill out the conference evaluation form in your registration kit or online at: [www.surveymonkey.com/r/AFHTO2015](http://www.surveymonkey.com/r/AFHTO2015)

## Apply for a Certificate of Attendance

- This program has been accredited by the College of Family Physicians of Canada and the Ontario Chapter for up to 17 Mainpro-M1 credits.
- Attendance at this program entitles certified Canadian College of Health Leaders members (CHE / Fellow) to 8 Category II credits toward their maintenance of certification requirement.



To receive a Certificate of Attendance for the AFHTO 2015 Conference, please fill out the form in your registration kit or online at: [www.afhto.ca/AFHTO-2015-Attendance-Certificate.pdf](http://www.afhto.ca/AFHTO-2015-Attendance-Certificate.pdf)

## Join us next time for the AFHTO 2016 Conference!

**October 18 & 19, 2016  
at the Westin Harbour  
Castle, Toronto**

The call for Concurrent Session and Poster abstracts will open in April 2016.