



OCTOBER 17-18TH, 2016

2016 CONFERENCE REGISTRATION KIT

Leading Primary Care to Strengthen a Population-Focused Health System

WESTIN HARBOUR CASTLE, ONE HARBOUR SQUARE, TORONTO, ONTARIO
ASSOCIATION OF FAMILY HEALTH TEAMS OF ONTARIO

**Ministry of Health
and Long-Term Care**

Office of the Minister

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**Ministère de la Santé
et des Soins de longue durée**

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**Association of Family Health Teams of Ontario
AFHTO 2016 Conference**

October 17, 2016

Dear friends,

On behalf of myself and Deputy Minister Bob Bell, please accept our warmest greetings to everyone attending the Association of Family Health Teams of Ontario's 2016 Conference.

I want to start by thanking you for your dedication and commitment to making a difference in the lives of patients across this province. Ontario enjoys a world-class health care system, one that we can be proud of, and that is in large part due to the hard work of the doctors, health care providers and support staff who make a difference in the lives of patients each and every day.

I also want to commend AFHTO for its forward-thinking theme for this year's conference. Our primary care providers have a critically important role to play in helping to strengthen a population-focused health system, and I applaud you for facilitating this important conversation.

Once again, thank you for all that you do for our health care system. I wish you the best on a fruitful and enjoyable conference.

Sincerely,

Dr. Eric Hoskins
Minister

WELCOME!

Thank you for joining us at the AFHTO 2016 Conference “Leading Primary Care to Strengthen a Population-Focused Health System”!

Patients First has set a direction for primary care and organizing the health system to focus on local integration to meet the needs of people living in our communities.

Over the next two days, we’ll draw from the experience and views of primary care leaders to set a course for primary care to strengthen a population-focused health system. We’ll focus on how to maximize opportunities and address local challenges to improve health, health care, and value for the people of Ontario.

We hope you have fun and bring home a wealth of ideas to continue improving care in your communities.

THE GREAT #AFHTO2016 GAME IS ON!

Look for the game booklet and fulfill the challenges for your chance to win some excellent prizes, including a FitBit! Simply drop your completed entries into one of the ballot boxes on the registration desk (Convention Centre North).

Lucky winners will be drawn at the end of the closing plenary session.



What’s Inside?

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Stay connected!



Wi-Fi Network: WESTIN_MEETING ROOMS
Access Code: AFHTO2016

For assistance, dial 5555 on any hotel phone and request a PSAV associate.

- Allows for one (1) connection per device
- Only for use throughout Westin Harbour Convention Centre and meeting rooms. Hotel guest rooms use separate network & login.

Get social!



Facebook: Association of Family Health Teams of Ontario (AFHTO)



Twitter: @afhto



Join the conversation with **#afhto2016**

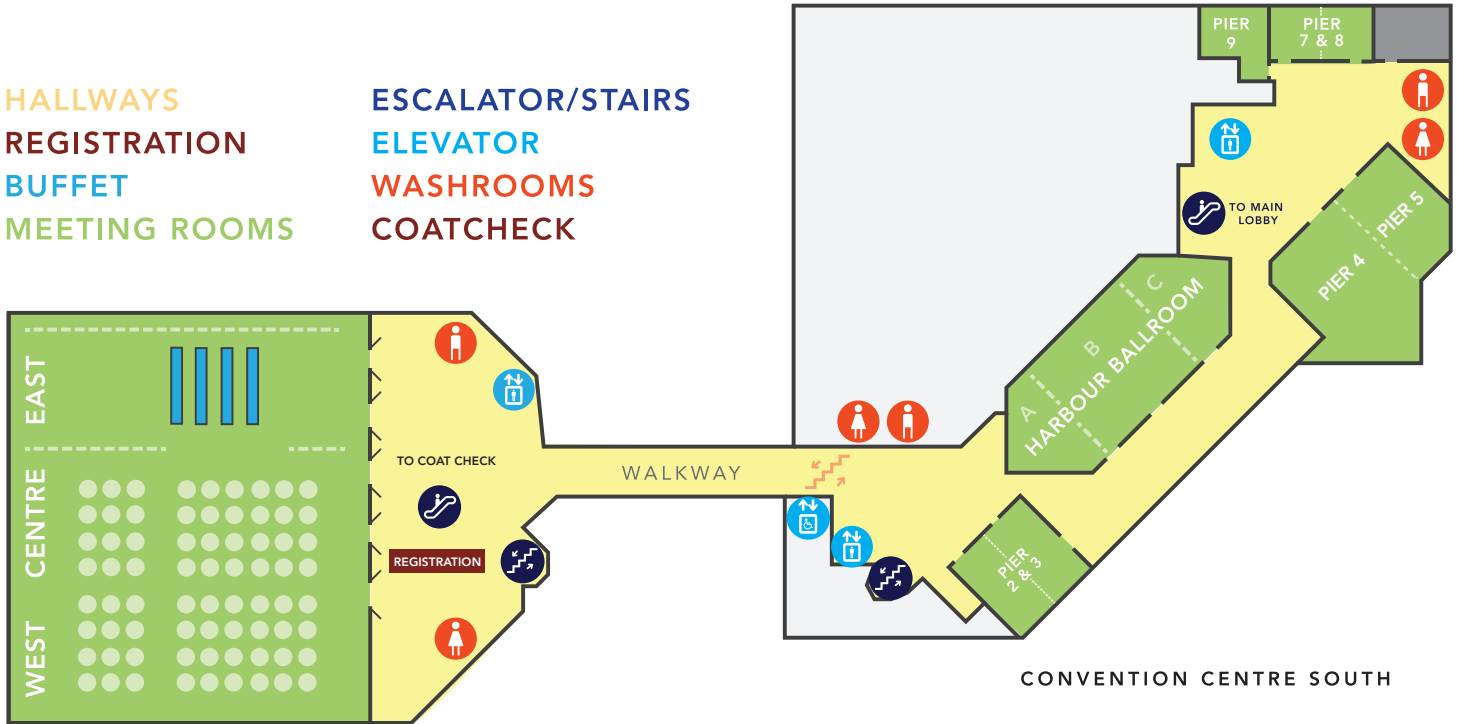
SCHEDULE AT A GLANCE

| TIME | SESSION | ROOM |
|---|--|--|
| PRE-CONFERENCE DAY: SUNDAY, OCTOBER 16, 2016 | | |
| 7:00 PM to 8:30 PM | Physician Workshop: "Physicians in the Lead.....Developing Capacity" | Pier 5, Convention Centre South |
| DAY 1: MONDAY, OCTOBER 17, 2016 | | |
| 8:00 AM to 10:00 AM | Registration and Breakfast <i>Exhibit halls and poster displays open</i> | Metropolitan Ballroom Convention Centre North, 2nd Floor |
| 8:30 AM to 9:30 AM | Annual General Meeting | Harbour Ballroom A & B Convention Centre South |
| 9:00 AM to 12:00 PM | IHP Profession-based Networking Sessions | Refer to agenda on badge or session schedule on pg. 8 |
| 10:00 AM to 12:00 PM | "Tackling the big issues: Relationship and accountability questions in Ministry contracts" <i>Leadership workshop open only to board members, board chairs, EDs and Lead MDs/ NPs of AFHTO member organizations</i> | Metropolitan Ballroom Convention Centre North, 2nd Floor |
| 12:00 PM | Lunch buffet, Exhibit hall and Poster displays | Metropolitan Ballroom Convention Centre North, 2nd Floor |
| 12:30 PM to 1:45 PM | Opening Plenary: "Leading primary care to strengthen a population-focused health system" | Metropolitan Ballroom Convention Centre North, 2nd Floor |
| 1:45 PM to 2:25 PM | Poster Displays and Exhibit Break | Metropolitan Ballroom Convention Centre North, 2nd Floor |
| 2:30 PM to 5:15 PM | Concurrent Sessions A, B & C | Refer to agenda on badge or session schedule on pg. 9-10 |
| 5:30 PM to 8:30 PM | "Bright Lights" Awards Reception & Dinner <i>Paid ticket entry</i> | Harbour Ballroom and Foyer Convention Centre South, 2nd Floor |
| DAY 2: TUESDAY, OCTOBER 18, 2016 | | |
| 8:00 AM to 9:30 AM | Registration and Breakfast <i>Exhibit halls and poster displays open</i> | Metropolitan Ballroom Convention Centre North, 2nd Floor |
| 8:00 AM to 9:15 AM | EMR Community of Practice Meetings with Vendors | Refer to agenda on badge or session schedule on pg. 8 |
| 9:30 AM to 10:15 AM | Concurrent Session D | Refer to agenda on badge or session schedule on pg. 9-10 |
| 10:15 AM to 10:45 AM | Poster Displays and Exhibit Break | Metropolitan Ballroom Convention Centre North, 2nd Floor |
| 10:45 AM to 12:30 PM | Concurrent Sessions E & F | Refer to agenda on badge or session schedule on pg. 9-10 |
| 12:30 PM | Lunch buffet, Exhibit hall and Poster displays | Metropolitan Ballroom Convention Centre North, 2nd Floor |
| 1:00 PM to 3:00 PM | Closing Plenary: "Primary care leadership: what must we do to strengthen a population-focused health system?" | Metropolitan Ballroom Convention Centre North, 2nd Floor |
| 3:30 PM to 6:30 PM | Physician Clinical Education Workshops - hosted by OCFP <i>Paid Ticket Entry</i> | Refer to agenda on badge |
| 3:30 PM to 6:30 PM | Effective Governance for Quality in Primary Care Workshop | Refer to agenda on badge |

WESTIN FLOORPLAN

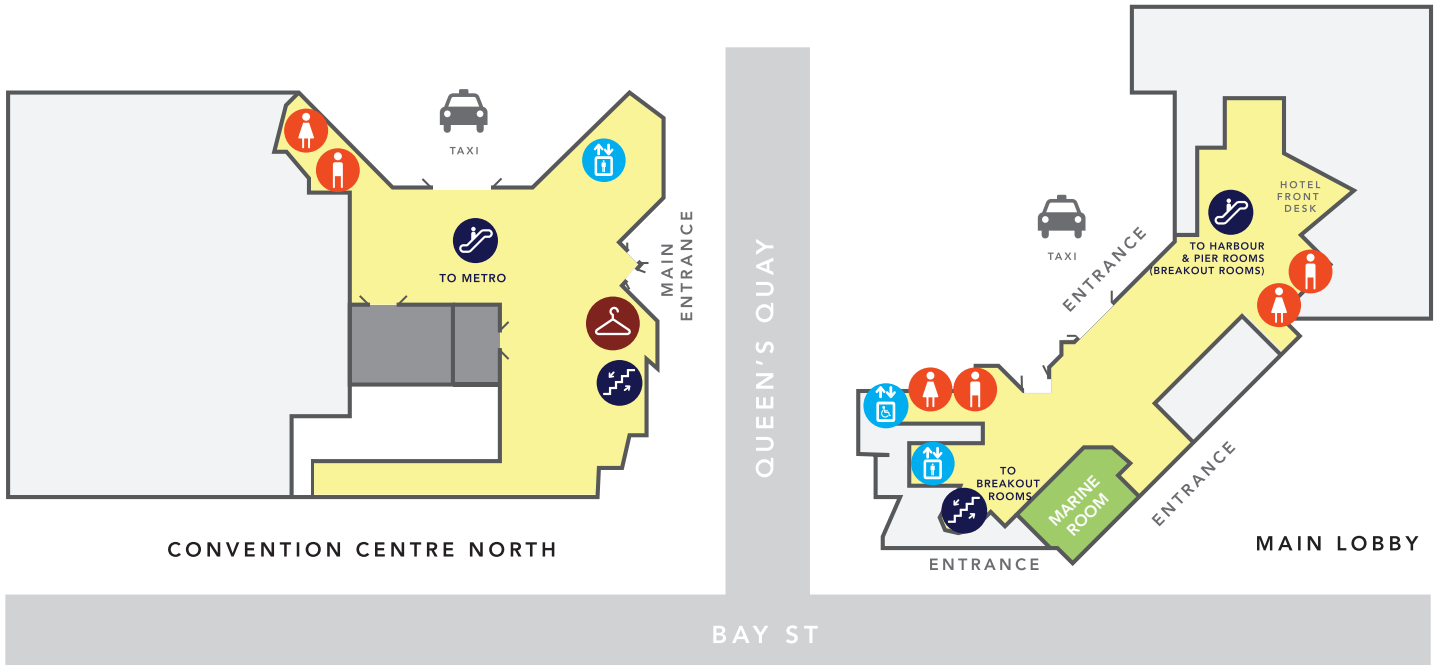
HALLWAYS
REGISTRATION
BUFFET
MEETING ROOMS

ESCALATOR/STAIRS
ELEVATOR
WASHROOMS
COATCHECK



Metropolitan Ballroom
CONVENTION CENTRE NORTH

Second Floor



CONVENTION CENTRE NORTH

MAIN LOBBY

Street Level

OPENING PLENARY + BRIGHT LIGHTS

OPENING PLENARY: LEADING PRIMARY CARE TO STRENGTHEN A POPULATION- FOCUSED HEALTH SYSTEM

MONDAY, OCTOBER 17, 2016

FROM 12:30 – 1:45 PM

METROPOLITAN BALLROOM,
CONVENTION CENTRE NORTH, 2ND FLOOR

The *Patients First Act*, if passed, would bring together all the key health system players at a local level to focus on the unique health needs of people in communities across the province. Local Health Integration Networks (LHINs), working with primary care, home and community care, public health and hospitals, would be better positioned to distribute resources and monitor health system performance to ensure people get the appropriate care and support they need where and when they need it.

The opening plenary sets the stage. What will you learn from the 2016 AFHTO Conference to help you play your role in leading primary care to strengthen a population-focused health system?

Agenda:

- Highlights from AFHTO
- Presentation from the Ministry of Health and Long-Term Care

BRIGHT LIGHTS AWARDS DINNER

MONDAY, OCTOBER 17, 2016

FROM 6:30 – 8:30 PM

HARBOUR BALLROOM,
CONVENTION CENTRE SOUTH, 2ND FLOOR

The “Bright Lights” Awards recognize our members’ leadership, outstanding work and significant progress being made to improve the value delivered by interprofessional primary care teams across Ontario.

Winners will be announced in eight categories aligned with the conference themes, for innovations that are scalable and sustainable, make a big impact, and can be shared with other teams across the province. This year, ALL award recipients will also receive an education grant valued at \$3,000.

“Bright Lights” Award recipients are:

- Innovators – making small changes for maximum impact to improve patient experience and outcomes
- Team Players – interprofessional teams, collaborators and relationship builders
- Demonstrating Impact – can show how their work is benefitting the health care system



CLOSING PLENARY

CLOSING PLENARY: PRIMARY CARE LEADERSHIP: WHAT MUST WE DO TO STRENGTHEN A POPULATION- FOCUSED HEALTH SYSTEM?

TUESDAY, OCTOBER 18, 2016
FROM 1:00 – 3:00 PM
**METROPOLITAN BALLROOM,
CONVENTION CENTRE NORTH, 2ND FLOOR**

Ontario's health system is on the cusp of a profound shift. By focusing on the health and care of populations in their communities, primary care providers are positioned to become the strong foundation for delivering comprehensive, coordinated, appropriate care for people over their lifetimes.

Respected leaders will reflect on what they heard at the conference, place it in the context of what they are seeing in the broader health system and set out what we all must do to strengthen a population-focused health system.



DR. SEAN BLAINE
STAR FHT



MS. SUSAN FITZPATRICK
TORONTO CENTRAL LHIN



MS. NANCY NAYLOR
MINISTRY OF HEALTH AND
LONG-TERM CARE



DR. SARAH-LYNN NEWBERY
MARATHON FHT



MS. FRANCESCA GROSSO
PATIENTS CANADA ,
GROSSO MCCARTHY INC.



DR. RUTA VALAITIS
MCMASTER UNIVERSITY



DR. ROB ANNIS
NORTH PERTH FHT &
SOUTH WEST LHIN

SPEAKER PROFILES

Dr. Sean Blaine, outgoing AFHTO President & Lead Physician, STAR FHT

Dr. Sean Blaine is a community family physician in Stratford, Ontario. He is a founder and the Lead Physician of the STAR Family Health Team. He is a member of the South West Primary Care Network and served as a director on the board of the Ontario College of Family Physicians from 2008-2012. He was Chief of Family Medicine at Stratford General Hospital 2012-2014 and member of the SW LHIN Strategic Advisory Group 2006 for the first integrated health service plan.

Sean is an assistant professor in the Department of Community and Family Medicine at the University of Toronto, and from 2000-2010 was a Research Scholar with the department. He has published a number of peer reviewed articles and given presentations on the topic of primary care genetics nationally and at NAPCRG. In addition to Sean's role as a member of the board of the Association of Family Health Teams of Ontario, he has served as Chair of the Membership Committee 2011-12, Treasurer 2013-14, and Vice-President 2014-15.

Ms. Susan Fitzpatrick, CEO, Toronto Central LHIN

Ms. Susan Fitzpatrick became CEO of the Toronto Central LHIN, following a career in the Ontario Public Service that spanned more than three decades.

In this role, Susan leads an organization with a mandate to plan and integrate local health services, engage with the central Toronto community, and allocate 4.7 billion dollars to over 170 local health service providers. Susan is also accountable for strengthening the local health care system through leading the implementation of the Toronto Central LHIN's Strategic Plan for 2015 to 2018, which focuses on three goals: A Healthier Toronto, Positive Patient Experiences, and System Sustainability.

Prior to joining the LHIN, Susan was Associate Deputy Minister (ADM), Health System Delivery and Implementation, Ministry of Health and Long-Term Care. As ADM, Susan was responsible for bringing together health programs in LHINs, CCACs, Long-Term Care and Physician Services, and creating alignment opportunities in order to deliver quality health services to patients.

Ms. Nancy Naylor, Associate Deputy Minister, Delivery and Implementation, Ministry of Health and Long-Term Care

Ms. Nancy Naylor is the Associate Deputy Minister, Delivery and Implementation, Ministry of Health and Long-Term Care (MOHLTC), leading two large divisions. Her portfolio consists of responsibility for Primary Care, Home and Community Care, Local Health Integration Networks, Health System Funding Reform and the advancement of quality initiatives. Nancy is also a member of the Canadian Institute for Health Information (CIHI)'s Board of Directors.

Before joining the MOHLTC in 2014, Nancy served as an ADM in the ministries of Finance, Education and Training Colleges and Universities and has held other senior positions in the Ontario government.

Dr. Sarah-Lynn Newbery, President of OCFP, Chief of Staff at Wilson Memorial General Hospital, & Family Physician at Marathon FHT

Dr. Sarah Newbery has been a rural physician in comprehensive community practice since 1996 in Marathon where she is on the board of the Marathon Family Health Team and is Chief of Staff at Wilson Memorial General Hospital.

Dr. Newbery completed her medical degree with McMaster University in 1993, her residency in 1995 through the Thunder Bay NOMP program, and became a Fellow of the CFPC in 2006. She is an associate professor in the Division of Clinical Sciences at NOSM, where she has had several committee roles since its inception in 2002 and has been recognized for academic leadership. She has been actively involved with the Northwest LHIN and sits on the LHIN's Primary Care Council. She has been on the board of the Ontario College of Family Physicians since 2008 and is the current president.

Dr. Ruta Valaitis, RN, PhD. Associate Professor and Dorothy C. Hall Chair in Primary Health Care Nursing School of Nursing, McMaster University

Dr. Ruta Valaitis has a BScN and BA (Psychology) from the University of Windsor, a Master's in Health Care Practice from McMaster University, and a PhD from the University of Toronto. In 2007, she was awarded the Dorothy C. Hall endowed Chair in Primary Health Care Nursing and is an Associate Professor in the School of Nursing. She held a joint appointment

at the City of Hamilton, Public Health Research, Education, and Development Program for over 17 years.

Her research contributions straddle a variety of content areas including health services and policy research, community-based primary health care, interprofessional and inter-organizational collaboration, implementation science, community health nursing, and e-health.

Ms. Francesca Grosso, Board member, Patients Canada and Principal, Grosso McCarthy Inc.

Ms. Francesca Grosso is a principal at Grosso McCarthy, a public affairs firm and a board member of Patients Canada. She is also a reviewer for CIHR innovations projects.

Francesca has been immersed in health care strategy, policy and communications for more than 15 years. She served as a Director of Policy to the Ontario Minister of Health and was Vice President of Health Care at Environics Research Group. She also helped establish the Health Council of Canada and was a transition team member establishing the new federal agencies, the Canadian Partnership Against Cancer and the Mental Health Commission.

She has co-authored a Canadian bestseller with Michael Decter, *Navigating Canada's Health Care System*, which was widely reviewed and is in its second print.

Moderator: Dr. Rob Annis, incoming Vice President of AFHTO, Family Physician at North Perth FHT, and South West LHIN Clinical Quality Lead

Dr. Rob Annis has been a general practitioner in Listowel, Ontario for the last 22 years, working in association with the North Perth Family Health Team. He is presently the Clinical Quality Lead for the SW LHIN, an AFHTO Board member, and a facilitator for AFHTO's Governance and Leadership Program.

Rob has been the SW LHIN Primary Care Lead, the Co-Chair of both the Southwest Regional Primary Care Network and the Southwest LHIN Health System Leadership Council, the Regional Primary Care Lead for the SW Regional Cancer Program, Chief of Staff of the Listowel Memorial Hospital and the lead physician for the development of the North Perth FHT. He advocates for advanced access scheduling, Quality Improvement as part of our daily routine, and the end of Brewer's Retail!

MEMBERS ONLY SESSIONS

SUNDAY, OCTOBER 16, 2016

| TIME | SESSION | ROOM |
|----------------|--|------------------------------------|
| 7:00 - 8:30 PM | "Physicians in the Lead.....Developing Capacity" | Pier 5, Convention Centre South |

MONDAY, OCTOBER 17, 2016

| TIME | SESSION | ROOM | | | | | | | | | | | | | | | | |
|---|---|---|--|---|--|--|---|--|--|---|---|--|--|--|--|---|--|--|
| 8:30 AM - 9:30 AM | Annual General Meeting AFHTO Board Meeting (30 minutes following the AGM) | Harbour Ballroom A & B Convention Centre South | | | | | | | | | | | | | | | | |
| 9:00 AM - 12:00 PM | <p>Profession-Based Networking Sessions Breakouts</p> <table border="0"> <tr> <td>Administration Harbour C, Convention Centre South</td> <td>Pharmacist Pier 9, Convention Centre South</td> </tr> <tr> <td>Chiropractor Metropolitan Ballroom, Reserved Table*</td> <td>Physician Assistant Metropolitan Ballroom, Reserved Table*</td> </tr> <tr> <td>Chiropodist Metropolitan Ballroom, Reserved Table*</td> <td>Physician Pier 2 & 3, Convention Centre South</td> </tr> <tr> <td>Health Promoter Metropolitan Ballroom, Reserved Table*</td> <td>Physiotherapist Metropolitan Ballroom, Reserved Table*</td> </tr> <tr> <td>Mental Health and Social Worker Marine, by Main Lobby</td> <td>Psychologist Metropolitan Ballroom, Reserved Table*</td> </tr> <tr> <td>Nurse (RN/RPN) Pier 5, Convention Centre South</td> <td>Registered Dietitian (starting at 8am) Pier 4, Convention Centre South</td> </tr> <tr> <td>Nurse Practitioner Pier 7 & 8, Convention Centre South</td> <td>Respiratory Therapist Metropolitan Ballroom, Reserved Table*</td> </tr> <tr> <td>Occupational Therapist Metropolitan Ballroom, Reserved Table*</td> <td>Quality Improvement Decision Support Specialist & Other Metropolitan Ballroom, Reserved Table*</td> </tr> </table> | Administration Harbour C, Convention Centre South | Pharmacist Pier 9, Convention Centre South | Chiropractor Metropolitan Ballroom, Reserved Table* | Physician Assistant Metropolitan Ballroom, Reserved Table* | Chiropodist Metropolitan Ballroom, Reserved Table* | Physician Pier 2 & 3, Convention Centre South | Health Promoter Metropolitan Ballroom, Reserved Table* | Physiotherapist Metropolitan Ballroom, Reserved Table* | Mental Health and Social Worker Marine, by Main Lobby | Psychologist Metropolitan Ballroom, Reserved Table* | Nurse (RN/RPN) Pier 5, Convention Centre South | Registered Dietitian (starting at 8am) Pier 4, Convention Centre South | Nurse Practitioner Pier 7 & 8, Convention Centre South | Respiratory Therapist Metropolitan Ballroom, Reserved Table* | Occupational Therapist Metropolitan Ballroom, Reserved Table* | Quality Improvement Decision Support Specialist & Other Metropolitan Ballroom, Reserved Table* | |
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| Chiropodist Metropolitan Ballroom, Reserved Table* | Physician Pier 2 & 3, Convention Centre South | | | | | | | | | | | | | | | | | |
| Health Promoter Metropolitan Ballroom, Reserved Table* | Physiotherapist Metropolitan Ballroom, Reserved Table* | | | | | | | | | | | | | | | | | |
| Mental Health and Social Worker Marine, by Main Lobby | Psychologist Metropolitan Ballroom, Reserved Table* | | | | | | | | | | | | | | | | | |
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| Occupational Therapist Metropolitan Ballroom, Reserved Table* | Quality Improvement Decision Support Specialist & Other Metropolitan Ballroom, Reserved Table* | | | | | | | | | | | | | | | | | |
| 10:00 AM - 12:00 PM | <p>Leadership Triad Session Tackling the big issues: relationship and accountability questions in Ministry contracts <i>Session open only to EDs, Lead Clinicians and Board Chairs</i></p> <p>Description: Current contracts between Ministry and FHTs expire at the same time the <i>Patients First Act</i> is expected to be enacted, introducing new relationships and accountabilities in the health system. The objective for the 2016 AFHTO Leadership Triad Session is to find common ground and guide AFHTO's position on particularly challenging issues related to the contract.</p> | Harbour Ballroom A & B | | | | | | | | | | | | | | | | |

TUESDAY, OCTOBER 18, 2016

| TIME | SESSION & ROOMS | | | | | | | | | | |
|---------------------------------|---|-------------------|---------------------------------|------------------------|-------------------------------------|------------------|---------------------------------|-----------------------------|---------------------------------|---------------------------------|---|
| 8:00 AM - 9:15 AM | <p>EMR Community Of Practice Sessions</p> <p>Description: The EMR Communities of Practice (CoP) invite all EMR users to experience the EMR CoP process in person, get updates from the vendors about future software releases, meet your colleagues face-to face, see how priority action items (EMR challenges) are being resolved, and have a chance to discuss new challenges that the CoP might take on. You don't have to be a member of an EMR CoP to attend these meetings!</p> <table border="0"> <tr> <td>Accuro EMR</td> <td>Pier 4, Convention Centre South</td> </tr> <tr> <td>Nightingale EMR</td> <td>Pier 7 & 8, Convention Centre South</td> </tr> <tr> <td>OSCAR EMR</td> <td>Pier 5, Convention Centre South</td> </tr> <tr> <td>P&P Data Systems</td> <td>Pier 9, Convention Centre South</td> </tr> <tr> <td>TELUS Practice Solutions</td> <td>Harbour Ballroom, Convention Centre South</td> </tr> </table> | Accuro EMR | Pier 4, Convention Centre South | Nightingale EMR | Pier 7 & 8, Convention Centre South | OSCAR EMR | Pier 5, Convention Centre South | P&P Data Systems | Pier 9, Convention Centre South | TELUS Practice Solutions | Harbour Ballroom, Convention Centre South |
| Accuro EMR | Pier 4, Convention Centre South | | | | | | | | | | |
| Nightingale EMR | Pier 7 & 8, Convention Centre South | | | | | | | | | | |
| OSCAR EMR | Pier 5, Convention Centre South | | | | | | | | | | |
| P&P Data Systems | Pier 9, Convention Centre South | | | | | | | | | | |
| TELUS Practice Solutions | Harbour Ballroom, Convention Centre South | | | | | | | | | | |

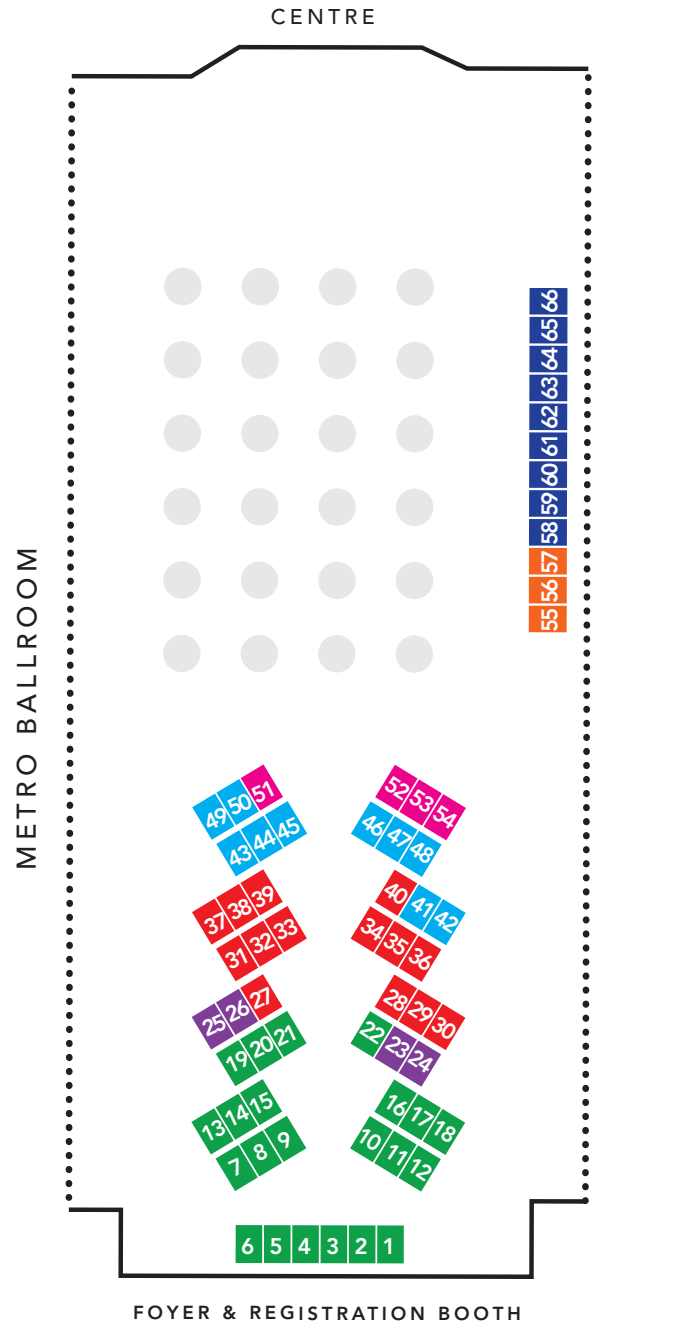
CONCURRENT SESSIONS AT A GLANCE

NEED SESSION DESCRIPTIONS? SCAN OUR QR CODE



| TIME | PLANNING PROGRAMS AND FOSTERING PARTNERSHIPS FOR HEALTHIER COMMUNITIES | | OPTIMIZING ACCESS TO INTERPROFESSIONAL TEAMS | STRENGTHENING COLLABORATION WITHIN THE INTERPROFESSIONAL TEAM | MEASURING PERFORMANCE TO FOSTER IMPROVEMENT IN COMPREHENSIVE CARE | COORDINATING CARE TO CREATE BETTER TRANSITIONS | LEADERSHIP AND GOVERNANCE IN A CHANGING ENVIRONMENT | CLINICAL INNOVATIONS TO ADDRESS EQUITY | |
|---|---|---|---|--|---|---|---|--|---|
| DAY 1 A 2:30 PM TO 3:15 PM | A1-A Public Health and Community Primary Care Working Together to Address Population Health PIER 4 Windsor Essex County Health Unit; Windsor FHT | A1-B Lifestyle Change – Big Impact but How Do You Make It Happen? HARBOUR C McMaster FHT | A2 A System Overhaul: How We Reduced Our Mental Health Wait Times from 12 Months to 2 Months PIER 2 & 3 Connexion FHT | A3 Teaming Project: Attributes of High Functioning Primary Care Teams in Canada HARBOUR B Department of Family and Community Medicine, University of Toronto | AB4 Making Use of FHT-level Data to Drive Practice Improvement HARBOUR A Health Quality Ontario | A5 Helping Patients Transition from Hospital to Primary Care: An Interprofessional Approach PIER 5 Health for All FHT | AB6 Leadership at the Front Lines: Engaging Hearts and Minds to Coordinate Care for the People of Huron Perth MARINE Instincts at Work; North Perth FHT; Maitland Valley FHT; Huron Perth Healthcare Alliance | A7 Data on Social Determinants to Improve Health Equity – Unpacking the Puzzle PIER 7 & 8 St. Michael's Hospital Academic FHT | |
| DAY 1 B 3:30 PM TO 4:15 PM | | | B2 Bridging the Gap Between Diagnosis and Entry to a Formal Treatment Program: The Markham FHT Eating Disorders Bridge Program PIER 2 & 3 Markham FHT | B3 Physician Assistants: A Family Health Team's Best Kept Secret HARBOUR C Hamilton FHT, University of Toronto; Canadian Association of Physician Assistants; North York FHT | B4 Primary Palliative Care as Part of Comprehensive Care in Family Practice METROPOLITAN BALLROOM WEST McMaster FHT | B5 Bridgepoint FHT's "INSPIRE" COPD Management Program PIER 4 Bridgepoint FHT | | B7 Taking Care Everywhere: eConsult Progress in Ontario HARBOUR B East Wellington FHT; C.T. Lamont Primary Health Care Research Centre; Bruyère Research Institute | |
| DAY 1 C 4:30 PM TO 5:15 PM | BC1 Collective Impact in Action: Rural Hastings Health Link and Achieving Quadruple Aim Outcomes PIER 5 Association of Ontario Health Centres; Gateway Community Health Centre and Rural Hastings Health Link | | C2 Enhancing RN Practice to Maximize Patient Care in FHT Offices METROPOLITAN BALLROOM WEST City of Kawartha Lakes FHT | C3 Greater than the Sum of Our Parts – Couchiching Family Health Team's School Success Program PIER 7 & 8 Couchiching FHT | C4 Because you care: Using your EMR data to save lives METROPOLITAN BALLROOM CENTRE Carefirst FHT; Powassan and Area FHT; City of Lakes FHT | C5 How a Health Links Approach Can Facilitate Intervention for Change for Adults with IDD PIER 9 Kingston Health Link; Queen's Department of Family Medicine | C6-A Leading by Example: How One Physician's Commitment to Improving Patient Care with Technology Caused a Ripple Effect of Change PIER 2 & 3 Guelph FHT | C6-B The Benefits and Challenges of Implementing a National Mental Health Workplace Standard in a FHT MARINE Garden City FHT | C7 Reflections on Health Equity in the 2016/17 Quality Improvement Plans (QIPs) PIER 4 Health Quality Ontario; Inner City FHT |
| DAY 2 D 9:30 AM TO 10:15 AM | D1-A Home Sweet Home: A Team Approach in Responding to the Syrian Refugee Crisis PIER 9 Bruyère Academic FHT | D1-B: Nothing About Me Without Me: Applying Citizen Engagement Methods in an FHT PIER 4 St. Michael's Hospital Academic FHT | D2 Beyond the Roster: Opening Your Doors to the Community METROPOLITAN BALLROOM WEST East GTA FHT | D3 Falls Prevention in Primary Care: Assessment to Intervention HARBOUR A Great Northern FHT; Temagami FHT; City of Lakes FHT | D4 The EMR Practice Enhancement Program and EMR Progress Assessment: Measuring EMR Use to Improve the Quality of Care HARBOUR B OntarioMD | D5 Transitions: The Program That Kept Judith from Re-Admission PIER 5 Markham FHT | D6 Keys to Success: A High Functioning Mixed Governance Model HARBOUR C Village FHT | D7 Community Services Workers: Addressing an Equity Need in Primary Care Organizations (PCO) PIER 7 & 8 Kingston Health Link; Queen's FHT | |
| DAY 2 E 10:45 AM TO 11:30 AM | E1 Increasing Diabetic Retinopathy Screening Rates: A Rural Northern Ontario Success Story PIER 9 Manitoulin Central FHT | | E2-A Partnerships with the Community: Using the Medical Home Model to Take Nutrition and Diabetes Education to Patients PIER 2 & 3 Mount Sinai Academic FHT | E2-B "To Be" or "Not to Be" – "To In-Reach" or "Not to In-Reach" That is the Question HARBOUR A Central Primary Health Organisation and MidCentral District Health Board | E3 Improving Hospital Readmission Rates and Follow-up After Hospitalization: A Team-Based Approach METROPOLITAN BALLROOM WEST Credit Valley FHT | E4 Implementing Patient-Reported Outcome Measures to Evaluate Service: A Falls Programming Case Example PIER 4 University of Western Ontario; Queen's University; Aurora-Newmarket FHT; McMaster FHT; Queen's FHT | E5 Creative Solutions for Complex Patients: Different Strokes for Different Folks HARBOUR C Thamesview FHT; Northumberland FHT; Northumberland Hills Hospital; Prescott-Russell Health Link; Tilbury District FHT; Chatham Kent FHT | E6 Changing Governance in Leading Strategic Transformation HARBOUR B Brighton Quinte West FHT | E7 A Patient's Journey Through Homelessness and Healthcare PIER 5 Couchiching FHT |
| DAY 2 F 11:45 AM TO 12:30 PM | F1 Understanding Health Inequities and Access to Primary Care in the South West LHN PIER 4 Association of Ontario Health Centres; West Elgin CHC | | F2 Rapid Assessment: Optimizing Valuable Professional Clinic Time HARBOUR A Thames Valley FHT | F3 Daily Team Huddles in Family Practice: A Strategy for Creating High-Performing Collaborative Care Teams HARBOUR B McMaster FHT | F4 Measuring Quality in Primary Care: Beyond the Body Parts PIER 7 & 8 Guelph FHT; STAR FHT; Superior FHT | | F6 But I'm Only One Person: Supporting the Lead Physician Through an Interdisciplinary "Collaborative Care Group" PIER 5 Markham FHT | F7-A Reducing Barriers to Primary Care for Older Adults Living in Supportive Housing PIER 9 Leap of Faith Together; Village FHT | F7-B Outcome Measures for "Super Nova" COPD Program PIER 2 & 3 Couchiching FHT |

POSTER DISPLAYS



THEME 1: PLANNING PROGRAMS AND FOSTERING PARTNERSHIPS FOR HEALTHIER COMMUNITIES

1. Improving Social Determinants of Health in Pregnant Women in the Thorncliffe Park Community
2. Maximizing Small Grant Funds to Make Big Impacts in Cancer Screening Participation
3. Exercise Is Medicine: Prescription for Exercise
4. Breaking the Barriers to Mental Health Care Using Multiple Strategies
5. The MAC H2OPE (Helping Hamiltonians Through Occupational Therapy and Physiotherapy Engagement) Clinic at the Hamilton Downtown YMCA: Right Care, Right Time, Right Location
6. Let Them Be Heard! Youth-Driven Preventative Care in a Rural Setting
7. Healthy Bones: Preventing Fractures Before They Happen
8. A Primary Care Led Community Walking Group Program: Does It Work?
9. Cancer Screening Day - A Wellness Day for Women
10. Primary Care for Persons with Spinal Cord Injury: How Can We Do Better?
11. Identifying Older Adults at Risk for Falling in the Community Using a Quick Screening Survey
12. Purposeful Volunteering: Developing the Health TAPESTRY Volunteer Role to Support Health Goals of Vulnerable Populations in Two Complex Interventions
13. Healthy Eating and Healthy Communities: Primary Care and Public Health Partnering to Promote Child Healthy Weights
14. Literacy for Life: Early Literacy in the Clinical Setting
15. Eating the Mediterranean Way - An FHT Program Utilizing Existing Community Resources
16. Pathways to Promoting Mental Health: A 2015 Survey of Ontario Public Health Units (PHUs)
17. Psychiatry in Primary Care Toolkit: Using Technology to Advance Mental Health Care in Ontario
18. "Bone Up" on Delivering a Successful Community Bone Health Program
19. Mind X: "X"ing Out Mental Health Issues in High Schools
20. How to Become Unbreakable - Engaging Teens in a Therapeutic Running Program
21. Innovative Partnerships to Enhance Culturally Competent Comprehensive Perinatal Care
22. Saying When: Increasing Awareness of Canada's Low-Risk Alcohol Drinking Guidelines Through an Innovative Knowledge Tool and Knowledge Exchange Plan

THEME 2: OPTIMIZING ACCESS TO INTERPROFESSIONAL TEAMS

23. Community Access to FHT/CHC Programming
24. CAMH Integrated Care Project: Primary Care Assessment and Research of a Telephone Intervention for Neuropsychiatric Conditions with Education and Resources (PARTNERS)

25. Everyday Counts - Keeping Up with Today's Work Today
26. Variety Is the Spice of Life - Choosing a Diabetes Education Program to Meet Your Needs!

THEME 3: STRENGTHENING COLLABORATION WITHIN THE INTERPROFESSIONAL TEAM

27. The Sky Did Not Fall: Reconfiguring our Nursing Staff to Do More Nursing Work
28. Improving the Quality and Efficiency of the Routine Diabetes Visit Through Interdisciplinary Collaborative Care and Patient Goal Setting
29. Using RNs to Their Full Scope of Practice to Improve HbA1C Rates
30. One Call = One Appointment: Changing the Booking Process for "Same Day" Appointments Across the Garden City FHT
31. Teaching Teams to Teach: Program Evaluation Results from an Interprofessional Faculty Development Program in Academic Family Medicine
32. Strengthening Interprofessional Education with Residents in an Academic FHT
33. A Quality Improvement Project to Improve the Timely Measurement of A1C
34. The Partners in Pregnancy Clinic: Innovative Interprofessional Collaboration within the Health Team Model
35. PanAm Recognition and Improving Team Culture Through Workplace Wellness
36. You Can Smoke Alone, but You Can't Quit Alone: Kick the Habit with Professional Advice, Pharmacotherapy Options and Ongoing Support
37. Interprofessional Teamwork to Support Optimal Aging and Health Goals: Solutions and Strategies from the Health TAPESTRY Intervention Study
38. Collaborative Practice Between Physiotherapy and Lactation Consultant to Address Breastfeeding Difficulties in Infants with Torticollis
39. Prescribing to Improve Quality, Safety, and Efficiency
40. My Cancer 'IQ' in Primary Care

THEME 4: MEASURING PERFORMANCE TO FOSTER IMPROVEMENT IN COMPREHENSIVE CARE

41. Immunizations: Shooting Up Outside of Flu Season
42. Utilizing EMRs to Support Practice Performance Management and Quality Improvement
43. Understanding NP Activities in FHTs: A Tale of Three Data Sources
44. Cervical Cancer Screening at Health For All: Improving the Data and How You Can Do It Too!
45. Taking Stock: Improving One of Ontario's Largest Primary Care Databases
46. Change as the Only Constant: Maintaining High Quality Patient Care in the Face of Staff Turnover
47. Using Lean Processes in Front Line Primary Care:

An Interdisciplinary Approach to Streamlining the Referral Process

48. Quality of Life- A Team Based Outcome
49. Stroke Prevention in AF Patients Using Facilitated Quality Improvement – Update and Expansion
50. Is an Ounce of Prevention Worth a Pound of Lifestyle Change?

THEME 5: COORDINATING CARE TO CREATE BETTER TRANSITIONS

51. Approaches to Strengthen Patient-Centred, Integrated, Best Practice, Vascular Health in Primary Care
52. Models of Collaboration Between Primary Care and Mental Health and Substance Use Services
53. Psychosis - What You Need to Know & Where to Find Help
54. Moving the Referral Process to the Passing Lane: A Lean Green Project

THEME 6: LEADERSHIP AND GOVERNANCE IN A CHANGING ENVIRONMENT

55. KWIDDITCH (QIDSS) Partnership
56. Mission Possible: Generating Buy-In for Incident Reporting
57. Moving from a "Short-Straw Pulled" to a Committed Group of Members on the Board

THEME 7: CLINICAL INNOVATIONS TO ADDRESS EQUITY

58. Improved Diabetes Care through "One-Stop Shopping" Diabetes Clinics
59. There's an "i" in Pill but no "i" in Team. Cognitive Behaviour Therapy and De-prescribing to Combat Insomnia : An Interdisciplinary Collaborative Approach
60. A Grounded Theory Study to Develop an Incentive Model for Quality Care of Depression and Anxiety in Ontario FHTs
61. Building a Single Session Counselling Clinic in Five "Easy" Steps! Improving Access and Outcomes in Primary Care Mental Health
62. Concurrent Treatment of Depression and Alcoholism within Primary Care - The DA Vinci Project
63. Motion Picture Design in Depression Care: How We Are Using "Storyboarding" to Create a Person-Centred Care Pathway for Depression
64. Taking a Bite Out of Malnutrition in Family Practice: The TAPESTRY Project
65. Bringing Back the House Call...NP-Led Home Visit Program Improves Access to Primary Care
66. Let's Prevent Falls: Does a 5 Week Falls Education and Exercise Program Show Any Benefit for Our Rostered FHT Patients?

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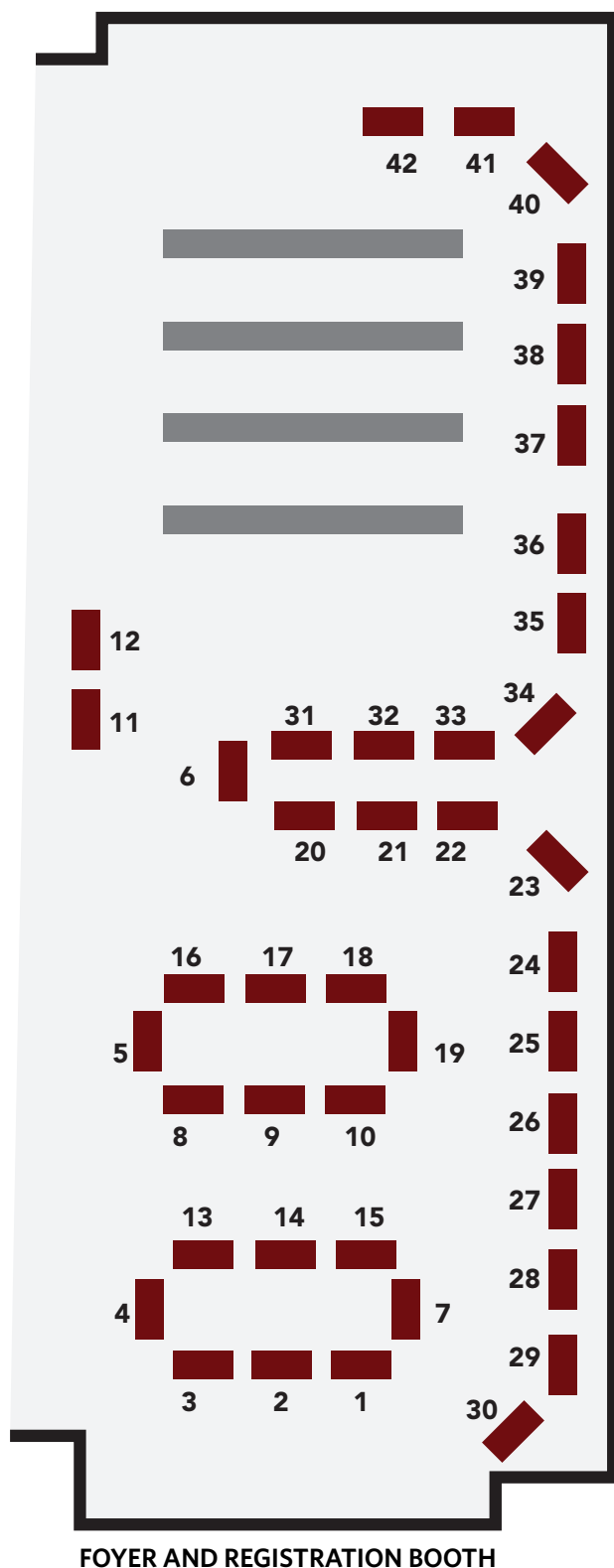
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The Association of Family Health Teams of Ontario (AFHTO)

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The Association of Family Health Teams of Ontario (AFHTO) is a not-for-profit association representing Ontario's primary care teams, which includes Family Health Teams, Nurse Practitioner-Led Clinics and others who provide interprofessional comprehensive primary care. AFHTO works to support the implementation and growth of primary care teams by promoting best practices, sharing lessons learned, and advocating on behalf of all primary care teams. Evidence and experience shows that team-based comprehensive primary care is delivering better health and better value to patients.