## afhto association of family health teams of ontario

## 2011 AFHTO Conference

## October 26, 2011

Westin Prince Toronto 900 York Mills Road Toronto, Ontario

## Agenda

TIME	ТОРІС	PRESENTER	ROOM
7:45 a.m 8:30 a.m.	REGISTRATION AND CONTINENTAL BREAKFAST		Prince
8:30 a.m 8:45 a.m.	Welcome Address	John McDonald, President, Association of Family Health Teams of Ontario (AFHTO)	Prince
8:45 a.m 9:10 a.m.	Panel:	Susan Fitzpatrick, Assistant Deputy Minister - Negotiations and Accountability Management Division, MOHLTC	Prince
9:10 a.m 9:35 a.m.	Future direction for primary care within Ontario's health system	Greg A. Reed, President and Chief Executive Officer, eHealth Ontario	Prince
9:35 a.m 10:00 a.m.		Stewart Kennedy, President, Ontario Medical Association	Prince
10:00 a.m 10:10 a.m.	Drawing Conclusions	John McDonald, President, AFHTO	Prince
10:10 a.m 10:30 a.m.	BREAK (ALL PARTICIPANTS MOVE TO BREAK	(OUT SESSION #1)	

TIME	TOPIC	PRESENTER (S)	SESSION #	ROOM	
10:30 a.m 12:00 p.m.	WELLNESS/INR (ORAL 1)				
	Oral 1a Wellness Workshops to Prevent and Manage Chronic Illness: A Family Health Team Approach	Michaela Devries-Aboud, Sylvia Scott, Heidi Smith, Jo-Anne Costello, Sarah Gordon, Gwen Laughton (Guelph FHT)	Oral 1a	Princess (North)	
	Oral 1b The Credit Valley Family Health Team "WALK TO WELLNESS" Program	Heather Hadden (Credit Valley FHT)	Oral 1b		
	Oral 1c Point of Care INR: Successful Outcomes from an RPN Lead Clinic	Katharine De Caire, Jennifer Scott, Mary Park, Joan Morris, Brian Hemens, Shelly House (Stonechurch Family Health Centre)	Oral 1c		
10:30 a.m 12:00 p.m.	SENIORS (ORAL 2)				
	Oral 2a Planned Senior's Health Days - An Interdisciplinary Approach to Geriatric Screening and Management in a Busy Clinic Setting	Cherie Robinson, Christine Fitchett, Joanne Sugden, Kathy Croucher, Eva West, Karen Quemby (Cottage Country FHT)	Oral 2a	Prince	
	Oral 2b Practitioner Experiences of an Interprofessional Integrated Primary Care- Based Program for Seniors	Ainsley Moore, Joy White (McMaster FHT) Kalpana Nair, Maria Chacon (McMaster University)	Oral 2b		
	Oral 2c Summerville Arthritis Program: An Innovative Approach to Local Partnerships for Osteoarthritis Care	Lucy Bonanno, Nadya Zukowski (Summerville FHT)	Oral 2c		

10:30 a.m 12:00 p.m.	MENTAL HEALTH (ORAL 3)				
	Mental Health Process Mapping: A Direction for Improved Patient Care	Ken Burgess (Hamilton FHT)	Oral 3a	Princess (South)	
	Central Intake Triage: A Practical Approach to Enhanced Mental Health Care	Kathleen Brooks, Mary Jane McDowell (Prince Edward FHT)	Oral 3b		
	The Power of Groups: A review of the integration of Group Therapy targeting depression and anxiety, in the primary care setting of a multiple site FHT Practice. Exploration of group development, delivery and outcomes. Challenges, successes and future steps.	Donna Klinck, Pamela Cooper (The Ottawa Hospital & Bruyere Academic FHT)	Oral 3c		
10:30 a.m 12:00 p.m.	CHANGE/PATIENT EMPOWERMENT (ORAL 4)				
	iPrep (Illness Prevention and Rehabilitation Program) - Pilot Program	Lori Teeple (Bluewater Area FHT)	Oral 4a	Duncan	
	The Barrie Situation: Is this the natural evolution of a Family Health Team?	Brent Elsey (Barrie & Community FHT)	Oral 4b		
	Realizing Patient Goals: Aim for nothing and you'll hit it every time!	Andrea Petroff, Claudia Mariano (West Durham FHT)	Oral 4c		
10:30 a.m 12:00 p.m.	DEVELOPING INTERPROFESSIONAL PRACTICE (ORAL 5)				
	Inter-Professional Education in a Family Team: Learningto Work Together	Doug Oliver, Andrea Liss (McMaster FHT)	Oral 5a	Crown	
	Creating a Culture of Quality Improvement - A Collaborative Interprofessional Model	Lesley Adcock, Jeff Bloom, Lara DeSousa, Anna Gallinaro, Diana Toubassi (Toronto Western FHT)	Oral 5b		
	Dietitians on Academic Family Health Teams: Providing Nutrition Expertise to Patients, Providers and Resident Learners	Philip Ellison (University of Toronto) Michele MacDonald Werstuck (McMaster FHT) Glenda Pauw (McMaster University)	Oral 5c		
10:30 a.m 12:00 p.m.	UNDERSTANDING FHT NEEDS AND PERFORM	ANCE (ORAL 6)			
	The experience of physicians working in FHTs: Results of the AFHTO-OMA physician survey	John McDonald (PrimaCare FHT) Stewart Kennedy (Harbourview FHT)	Oral 6a	Valleybrook	
	Laying the foundation for performance measurement for quality improvement	Brenda Tipper, Jennifer D'Silva (Canadian Institute for Health Information)	Oral 6b		
10:30 a.m 12:00 p.m.	PAIN/PT/OT (ORAL 7)	·	·		
	Feasibility and Effectiveness of Inter- professional Chronic Pain Management Group in FHT: A Pilot Randomized Controlled Trial	Dale Guenter, Martha Bauer, Miriam Wolfson, Lisa McCarthy, Lana Bullock, Ricardo Angeles, Maria Chacon (McMaster University & McMaster FHT)	Oral 7a	Canadiana	
	Self-Management for Chronic Pain Patients: Will they come? Will they Benefit?	Shellie Buckley (Stratford FHT)	Oral 7b		
	Effectiveness of Physiotherapy and Occupational Therapy for Patients with Chronic Illnesses in Family Health Teams	Lori Letts, Julie Richardson (McMaster University)	Oral 7c		

10:30 a.m 12:00 p.m.	INTERPROFESSIONAL TEAM/GENETICS (WORKSHOP A)				
	The Interprofessional Team Case Conference: Putting Together Pieces of the Collaborative Practice Puzzle	Difat Jakubovicz, Azadeh Moaveni, Ian Waters (University of Toronto) Gita Lakhanpal (Urban FHT)	Workshop A1	Ontario	
	The use of Genetics and Personalized Medicine in Health Promotion and Chronic Disease Management - What the Family Health Team Needs to Know	Sean Blaine, Jill Davies (STAR FHT)	Workshop A2		
10:30 a.m 12:00 p.m.	DIABETES (WORKSHOP B)				
	Motivational Interviewing; putting it into practice Or "Do as you say, not as I say"	Jessica Janssens (Stratford FHT)	Workshop B1	North York (South)	
	Group Diabetes Visits: An Effective Team Approach adds Fun and Improves Outcomes	Kenneth Hook, Janice McCutchen, Adrienne Vermeer, Marc Michaud, Afrooz Derakhshan (STAR FHT)	Workshop B2		
10:30 a.m 12:00 p.m.	WELL BABY (WORKSHOP C)	·			
	Where You Need to Go for All You Need to Know About the Enhanced 18-month Well- Baby Visit	Jean Clinton (McMaster University) Jean Mullens (Hamilton FHT)	Workshop C1	North York (North)	
	Implementing the Baby Friendly Initiative in a Family Health Team	Kim Lichty, Sarah Kolk (Two Rivers FHT)	Workshop C2		
12:00 p.m 1:30 p.m.	LUNCH (NETWORKING & POSTER EXHIBITION)			Prince	

TIME	ТОРІС	PRESENTER (S)	SESSION #	ROOM	
1:30 p.m 3:00 p.m.	INTEGRATING TEAMS: NPs, PA's & OT's (ORAL 8)				
	The Glue that Holds Us Together: NPs as Team Experts	Jan Baxter, Betty Delcome, Cathy Risdon, (McMaster Family Practice)	Oral 8a	Prince	
	Integrating the Physician Assistant into the Family Health Team: A McMaster FHT Experience	Anne Childs, Erika Brown, Veronica Nguyen, (McMaster FHT)	Oral 8b		
	Occupational Therapy in Family Health Teams: An Innovative Opportunity for Health Promotion and Chronic Disease Management	Laura Turner, Shellie Buckley (Stratford FHT)	Oral 8c		
1:30 p.m 3:00 p.m.	PATIENT-CENTRED/LUNG HEALTH (ORAL 9)				
	Patient Centred Access: A Pilot to Meet the Needs of the Full Spectrum of Primary Care Patients	Margaret Tromp, Karen Brooks (Prince Edward FHT)	Oral 9a	Princess (North)	
	A Business Model for FHTs: People First	Margaret Alden (Maple FHT)	Oral 9b		
	Improving Lung Health and Reducing Heatlh Care Costs: A Comprehensive Patient Care Model: for Managing COPD and Asthma	Andrea Stevens Lavigne, Carole Madeley (Ontario Lung Association)	Oral 9c		
1:30 p.m 3:00 p.m.	IT (ORAL 10)				
	Family Health Teams in the Intelligent Community	Tim Iredale (Stratford FHT) Paul West (Rhyzome Networks)	Oral 10a	Crown	
	Preparing for Electronic Labs: Defining Processes and Accountabilities for Shared Practice Management	Katharine De Caire, Katalin Ivanyi (Stonechurch Family Health Centre)	Oral 10b		
	An innovative solution of Information Technology beyond your EMR	Sanjeev Goel, Jaipaul Massey-Singh (Wise Elephant FHT)	Oral 10c		

1:30 p.m 3:00 p.m.	MENTAL HEALTH (ORAL 11)					
-	Building a Psychiatric Primary Care Program in Primary Care	Jacqueline Guigue-Glaspell (Guelph FHT)	Oral 11a	North York (South)		
	Reducing Depression Symptoms & Instilling Hope: The Benefits of the Rise Up! A Self Care Depression Group	Kimberly Vaughan, Elizabeth Smith (Thames Valley FHT)	Oral 11b			
	Utilizing the PHQ-9 in the Management of Depression in the Primary Care Setting	Douglas Green (The Ottawa Hospital)	Oral 11c			
1:30 p.m 3:00 p.m.	CARDIOVASCULAR & RESPIRATORY DISEASE I	PROGRAMS (ORAL 12)				
	From a Basic Hypertension Clinic to a Complex CV Risk Clinic - Successes and Challenges	Shellie Buckley, Jenny Carter (Stratford FHT)	Oral 12a	Princess (South)		
	Chronic Respiratory Disease Management in the Community - (a snapshot of the Stratford Family Health Team Respiratory Clinic)	Maria Savelle (Stratford FHT)	Oral 12b			
	Pharmacists providing patient care in diverse settings: an overview of a pharmacist-led point-of-care anticoagulation management program	Sherri Elms, Karen Hall Barber (Queen's FHT)	Oral 12c			
1:30 p.m 3:00 p.m.	PATIENT EMPOWERMENT/THE RN ROLE/ADO	LESCENCE (ORAL 13)				
	Improving Access for the Adolescent Population: A drop-in model of collaborative care	Janet Obre, Karen James-Abra, Adrienne Vermeer (STAR FHT)	Oral 13a	North York (North)		
	Advancing the RN role in Chronic Disease Management and Prevention in Primary Care	Sylvia Scott (Guelph FHT)	Oral 13b			
	Self-Empowering patients to self-manage and direct their health care needs	Julie Brown, Jacquie Guigue-Glaspell, (Guelph FHT)	Oral 13c			
1:30 p.m 3:00 p.m.	TRANSITIONS BETWEEN PRIMARY CARE & HOSPITAL: REDUCING ER USE AND IMPROVING HOSPITAL DISCHARGE (ORAL 14)					
	Post Hospital Discharge: Medication Discrepancy and Drug Therapy Problems in Primary Care	Victoria Siu, Debbie Kwan, Patricia Marr, Christine Papoushek, Sumeet Sodhi (Toronto Western Hospital FHT)	Oral 14a	Valleybrook		
		Karen Cameron, Bassem Hamandi (Toronto General Hospital)				
		Olavo Fernandas (University of Toronto)		_		
	Innovative Community Partnership Reduces ER Visits	Katherine Campbell (Dryden Area FHT)	Oral 14b			
	Emergency Department Visits: Identification process and strategies to relocate demand to Primary Care	Kirk Miller (Guelph FHT)	Oral 14c			
1:30 p.m 3:00 p.m.	PRACTICE IMPROVEMENT (WORKSHOP D)					
	Health Coaching: Skills and strategies for engaging and sustaining patient self- management of chronic disease	Durhane Wong-Rieger (Institute for Optimizing Health Outcomes)	Workshop D1	Ontario		
	Practical approaches to building Communities of Practice for knowledge translation in interdisciplinary clinical groups	John Parboosingh (University of Calgary)	Workshop D2			

1:30 p.m 3:00 p.m.	QUALITY IMPROVEMENT (WORKSHOP E)				
	Herding Cats: Developing a strategy for quality improvement and patient safety - and how to get everyone on board	Karen Hall Barber, Danyal Martin (Queen's FHT)	Workshop E1	Duncan	
	IT Takes a Team: The Complex Medical Care Clinic in Action	Pauline Pariser, Nadiya Sunderji (Taddle Creek FHT)	Workshop E2		
1:30 p.m 3:00 p.m.	PUBLIC HEALTH (WORKSHOP F)				
	Collaboration In Action- Family Health Team, Children's Aid and Public Health Working Together To Support	Brenda Mills, Zsuzsi Trim (Hamilton FHT)	Workshop F1	Canadiana	
	Public Health Family Health Team Partnerships	Kieran Moore (Queen's University)	Workshop F2		
3:00 p.m 3:15 p.m.	BREAK	·			

TIME	ТОРІС	PRESENTER (S)	SESSION #	ROOM
3:15 p.m 4:00 p.m.	WORKSHOP G Improving Patient Care through Group Medical Visits in Family Practice: Diabetes, Dyslipidemia, Osteoporosis and More: A Nurse, Dietitian Physician Collaboration	Tara Currie, Michele MacDonald-Werstuck (Hamilton FHT)	Workshop G	Prince
	WORKSHOP H Using IT to Solve Process Problems	Dave Sellers, Mark Fraser (West Carlton FHT)	Workshop H	Valleybrook
	WORKSHOP I 'The Pork 'n Beans' of CDM A Pilot Project: New Innovations and Best Practices in a FHT	Karen Y. Brooks, Margaret Tromp (Prince Edward FHT)	Workshop I	Duncan
	WORKSHOP J Elder Mediation	K. Lynn Dykeman, Joy White (McMaster FHT)	Workshop J	Princess (North)
	WORKSHOP K Using Spirometry in Clinical Practice	Angie Shaw, Amy Massie (New Vision FHT)	Workshop K	Ontario
	WORKSHOP L Turning the Place Upside Down: Exploring Successes and Challenges in Practice Changes in Family Health Teams	Dale Guenter, Kati Ivanyi, Cathy Risdon (McMaster University & McMaster FHT)	Workshop L	Crown
	WORKSHOP M Medical Directives: Clinical Pathways that Build Teams and Increase Access to Care	Kimberly Wintemute, Jon Hunchuck (North York FHT)	Workshop M	North York (South)
	WORKSHOP N Planned & Proactive Community Care: Diabetes	Elisha Laughren (Timmins FHT)	Workshop N	Canadiana
	WORKSHOP O Oncology Nurse Navigator - Supporting the Journey	Sarah Givens (North Perth FHT)	Workshop O	North York (North)
	WORKSHOP P Occupational Therapy Role in Optimizing Practice in Primary Healthcare: team perspectives, clinical experiences and where to begin.	Catherine Donnelly (Queens University) Lori Letts (McMaster University) Anne Childs, Colleen O'Neill, Cathy Risdon (McMaster Family Practice) Candace Crawford (Wise Elephant FHT)	Workshop P	Princess (South)



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