

Nomination

The future of the regional approach to healthcare

Niagara Medical Group FHT Community Health and Prosperity Program – Katie McNeil, Brian Turner, Dr. Roxan Guise

Making ends Meet - How To Improve Health by addressing Social Determinants of Health
– The Niagara Medical Group FHT Community Health and Prosperity (CHP) Program



A small group of Leaders in our FHT developed and initiated a program to address Social Determinants of Health for our patients. This was led by a physician and two student/employee members of our FHT. With Family Medicine, Public Health, and Tax/Accounting backgrounds working together, we were hopeful that we could help answer the question for our patients is your health affecting your wealth or is your wealth affecting your health. In doing so some of our most vulnerable patients have had their most pressing non-medical issues addressed leading to incredible transformations in their health, by our new CHP program.

It has been amazing how addressing some of our patients' social determinants of health has allowed the patient and physicians to improve health. Our HP completes an intake visit using previously validated screening tools and works with the patient to identify their most pressing issues. This seems to always improve their health. The HP also follows-up with the patient post referral and post goal achievement to ensure needs are still met and

resources are still being accessed. We are currently in the process of developing a survey for satisfaction of service with the program as well, this will be implemented with the patients' and feedback will be requested.

