



Nomination

Why hasn't this expanded: scalable pilot programs

**Cottage Country FHT & Algonquin FHT
Muskoka Community Health Hubs**



The Muskoka Community Health Hubs are satellite NP clinics attached jointly to CCFHT (5 sites: 2 permanent and 1 mobile, which serves 3 communities) and AFHT (1 permanent site). The Health Hubs have 2 mandates: 1) to bring primary care to unattached local residents in rural Muskoka and 2) to provide episodic care for seasonal residents in Muskoka, as capacity allows. The Health Hubs were funded as a demonstration project in 2015 and were granted base funding in 2018. As of Dec. 31st, 2017 the Hubs collectively registered 1962 unattached patients, and 17,711 visits for primary and episodic care.

Community involvement was sought prior to funding to ensure adequate support for fund-raising and community awareness existed. Each community formed an advisory committee to work with the Health Hub Operations Committee to develop the service once funding was approved. Community engagement sessions were held routinely. The NPs and staff at each Hub participated in weekly meetings to ensure each site was set up properly and that issues were addressed in a timely and consistent manner across all sites. Patient feedback was collected in the form of surveys and testimonials collected throughout the demonstration period.