



Nomination

Why hasn't this expanded: scalable pilot programs

Two Rivers FHT

Ontario's First FHT To Achieve Baby Friendly (BFI) Designation



In February 2018, Two Rivers FHT became the first facility of its kind to achieve Baby Friendly designation from the Breastfeeding Committee of Canada (BCC). When they started their journey back in 2009, the goal was to implement best practice standards because they were not eligible for formal accreditation at this time. The BCC agreed that Two Rivers could move forward as pilot project for BFI. It was through the hard work and determination of the entire Two Rivers team that they were able to show the BCC that the same BFI principles could be implemented in a FHT.

When the BCC came to Two Rivers for the pre-assessment in 2016, patients education and satisfaction was huge part of what their assessment. It was their feedback during this pre-assessment that helped implement change within our Newborn Support Program before formal accreditation in 2018. In 2018, patients again played a pivotal role by taking part in formal phone interviews. It is their feedback that will help to facilitate care needs are met within our FHT. Regular feedback from staff has ensure that all training needs were met prior to accreditation. Staff feedback will also be used for future training purposes.