



Nomination

Why hasn't this expanded: scalable pilot programs

Two Rivers FHT

Electronic Medical Record – Integrated Solution in Primary Care to Screen and Provide Supports for Those Living in Poverty



Individuals and families living in poverty are vastly evident across Canada. As gatekeepers to the health care system, a group of primary care teams identified a need to assist those living in poverty in navigating the various services available within the community. Utilizing the EMR,, primary care providers were able to screen for, identify and provide supports for those living in poverty. Throughout the implementation process, staff were trained on the initiative and how to further support patients and families in each community. This pilot project resulted in increased knowledge of social issues for healthcare providers, in addition to eye-opening resources for patients.

Caregivers knowledge, attitudes and poverty screening behaviours were assessed pre and post intervention to ensure the necessary training was provided to successfully roll-out the intervention. Staff received regular feedback and were able to use a team approach to providing poverty screening. Patient data in the EMR was analyzed to determine the impact of the intervention. All results of the evaluation will be utilized to further enhance the success of the intervention. Upon expansion of the intervention, Two Rivers FHT may explore the introduction of a post-intervention survey for those patients who were identified as living in poverty and provided with community supports to determine the impact of care.