



Nomination

Why hasn't this expanded: scalable pilot programs

The Centre for Family Medicine FHT Memory Clinic

Primary Care Collaborative Memory Clinics: Enhanced care in FHTs for persons living with dementia



Primary Care Collaborative Memory Clinics (PCCMCs) are a grass-roots initiative to address the many challenges Canada faces in providing accessible high-quality dementia care that meets the needs of older adults living with dementia. Through standardized nationally-accredited training, highly-skilled teams of healthcare practitioners provide timely diagnoses and the ongoing coordinated full-service care within the family practice setting. There are now 107 PCCMCs in Ontario accessible to 1/5 of Ontario's population; more than 80 are within Family Health Teams. Evaluative outcomes include improved coordination and experience of care for patients and caregivers, and greater efficiencies and capacity-building in our healthcare system.

Since inception, the PCCMC model was developed by the CFFM Memory Clinic through an iterative process of program development and refinement based on evaluative feedback from patients and caregivers, using both survey and qualitative evaluation methodologies. Moreover, evaluation of PCCMC teams trained through our program include patient and caregiver evaluation of services and these outcomes have been published. Important objectives of the PCCMC model are to seamlessly integrate primary and specialist care, multidisciplinary expertise and community agency support and to ensure care is collaborative and coordinated, resulting in improved experience of care for persons with dementia and their families.