



Nomination

Why hasn't this expanded: scalable pilot programs

City of Lakes FHT Primary Care Palliative Care Pathway



The City of Lakes FHT (CoLFHT) goal was to improve palliative care services in primary care to help improve quality of life and relieve suffering for patients and their families. The team developed a palliative care pathway tool in the EMR that allows for 1) early identification 2) assessment and 3) planning for palliative care patients. The inspiration of this achievement was to normalize palliative care for patients and their primary care teams. Our partnership with our local experts guided the development of this tool using evidence base practice standards. In addition, a strong collaborative partnership has formed that will further support the implementation and spread of the tool to other FHT's and primary care organizations.

Our innovation is patient centred care; we started small and had a huge impact with our patients. The tool is helping to reduce barriers to early palliative care. The team involved a patient with personal experience in palliative care to provide feedback on the tools and the pathway. The team incorporated that feedback to insure that the palliative care pathways allows for high quality patient centered care. The self assessments and advance care planning allows the patient and families to take a more active role in their care. Ultimately, the palliative care pathway increases the patient's quality of life.