



Nomination

The “How to” stream

Harrow Health Centre Inc - A FHT Creating a Medical Home in Harrow



The Harrow Health Centre Inc.: A Family Health Team (HHC) is a Blended Salary Model FHT in rural Harrow, ON. We have very part-time allied health providers (ie dietitian, pharmacist, social worker) with only enough time to address patient needs generated by internal referrals. There is little opportunity to develop programs or classes for patients to date. The HHC has partnered with over a dozen agencies to provide patients and the community with quality programming, services and education. Together, we are removing inequities to accessible healthcare while remaining in-line with organizational mandates. We are creating Harrow’s medical home.

Requests are made by patients for programs and services and if our administrative assistant for patient navigation can't find them a referral point, then their requests come to me. We have also identified gaps through our strategic planning exercise and these gaps are being addressed by reaching out to partners whenever possible. Also, primary care provider feedback is so important. It is imperative that the providers have a referral point for their patients.