

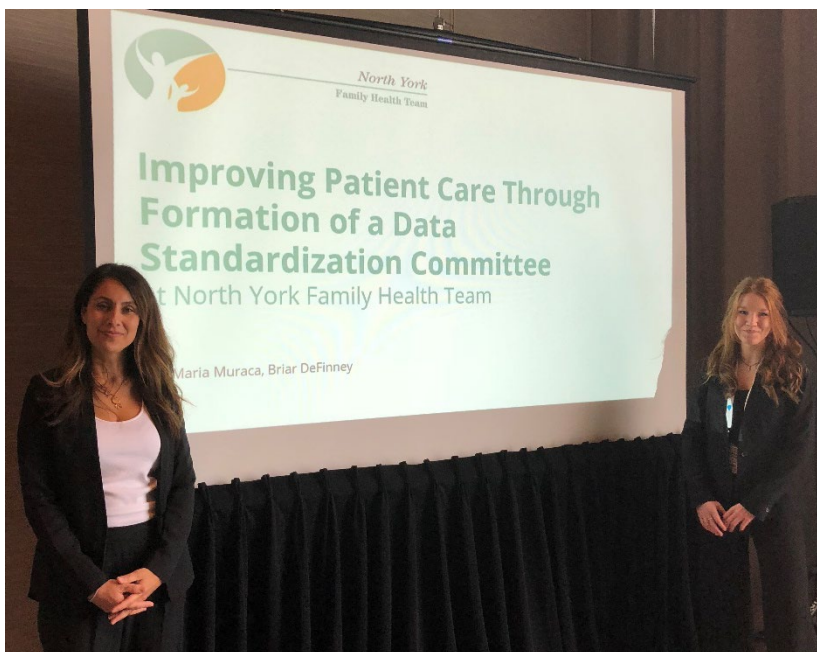


## Nomination

### The “How to” stream

#### North York FHT – EMR Standardization Committee

#### Improving Quality Patient Care and Safety Through a Team-Based Data Standardization Committee



The North York Family Health Team (NYFHT) recognizes that improving the safety and effectiveness of patient care not only depends upon the knowledge, skills and behaviours of health care providers but also on the organizational tools and processes used to support improved quality management. Through its team-based Data Standardization Committee, the NYFHT is developing and implementing standardized, evidence-based EMR interventions based on best practices across its multiple sites and among 2 different EMRs (Practice Solutions and Accuro). This allows the team to compare performance and quality measures across our FHT, improve patient quality care and safety, and share information amongst the team members and their patients.

Based on the unique needs of their patients and understanding the key concept of informative team-based practice, both physicians and AHP's not only initiated this standardization process but continue to support it through championing the cause for improved patient care and safety. This initiative can be further evaluated by the FHT's patients currently participating in the NYFHT Virtual Patient Advisory Committee. For example, the patients would provide feedback and advice on further changes and updates to existing templates or flowsheets and ensure they are patient-friendly and include items thought to be meaningful.